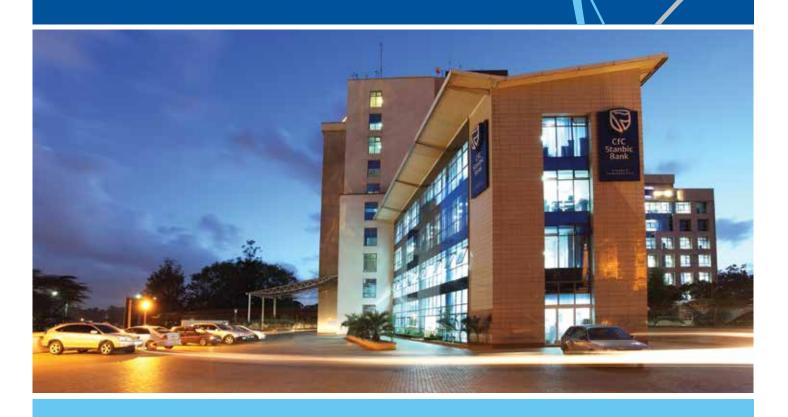


Annual report **2014** 



CfC Stanbic Bank Limited



In the ever-shifting arena of foreign exchange, we deliver value to our clients. That keeps them coming back. That takes skill. By moving them forward time and again, Global Finance has voted us the best not only in Kenya but in Africa. Asante sana to our customers. This award equally belongs to you.

## 2014 GLOBAL FINANCE AWARDS GIOBAL FINANCE



- BEST FOREX TRADER PROVIDER IN KENYA
- **BEST FOREX TRADER PROVIDER IN AFRICA**

They call it Africa. We call it home.



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#### About CfC Stanbic Bank

East Africa is our home, and we are focused on driving her growth.

With a heritage of over 100 years, we are a leading financial services organisation in the East Africa region. We have an on-the-ground presence in 2 countries in East Africa and a member of Standard Bank Group, fit-for-purpose representation outside Africa and a strategic partnership with ICBC. This unique footprint supports our strategy to connect African markets to each other and to pools of capital globally.

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# About this report

As a financial services organisation focused on East Africa, we play a fundamental role in the socioeconomic development of the region we serve. The success of our customers and clients, and the trust and support of all our stakeholders, underpin our commercial sustainability.

This interdependence requires that we conduct our business ethically and responsibly to create value in the long-term interest of society. Although our annual report is aimed principally at providers of capital, it is also considered to be of interest to a diverse range of other stakeholders.

#### **Scope and boundary**

The 2014 annual report covers the period 1 January 2014 to 31 December 2014. All material matters up to Bank board of directors (board) approval on 25 February 2015 are included. The annual report discusses our operations in East Africa. Unless indicated otherwise, all data pertains to the Bank. Any restatements of comparable information are noted as such. While Bank's financial information is prepared according to IFRS, non-financial information deemed material is also included.

#### **Materiality determination**

Our annual report aims to present a balanced and succinct analysis of our strategy, performance, governance and prospects. In determining the content to be included in this report, we consider the pertinent developments and initiatives, and the related performance indicators and future expectations that relate to our material issues. We consider an issue to be material if it is likely to impact our ability to achieve our strategy, and to remain commercially sustainable and socially relevant. In particular, material issues are those that have a strong bearing on our stakeholders' assessments of the extent to which we fulfil their needs over the long term. We also take into account the factors that affect the economic growth and social stability of the regions in which we do business.

The specific short- to medium-term matters that relate to how we deliver on our strategy and manage each of these sustainability issues, are discussed with leadership every year in producing the annual report. This year, we broadened this process with the aim of connecting risk disclosure more specifically to the strategic narrative.

Based on our leadership engagement, governance processes and our formal and informal stakeholder engagement initiatives, particularly with investors, we are confident that all material matters have been identified and disclosed in this report. The Bank audit committee recommends the annual report for approval to the board. The board and various subcommittees review the report to ensure all material matters have been disclosed and appropriately discussed.

# Integrated thinking

Our commercial sustainability depends on our effectiveness in assisting East Africa's people, businesses and institutions to fulfil their economic potential by facilitating payments, managing risk and creating and preserving wealth. We intermediate between providers of capital and employers of capital, providing the former with competitive returns on their investments, and the latter with access to the liquidity and capital they need to realise their objectives.

These functions of our core business can in no way be separated from our developing social and environmental context – whether at local, national, regional or global level. Strong institutions are essential to ensure market outcomes that are socially beneficial in both the short and long term. These institutions include both formal regulatory institutions and informal social institutions such as civil society structures. Well functioning businesses and markets require appropriate regulation to continue as constructive organs of society, to restore trust and to participate in the shared interest of maintaining stable

and thriving East African economies and societies.

We believe that a community-minded worldview is integral to our legitimacy and represents a consistent and considered level of integrated thinking, which we continue to deepen within our organisation through our Bank strategic construct set out on page 8. In effect it corresponds to the capitals model of value creation, adopted by the International Integrated Reporting Council (IIRC) in the International <IR> Framework. While we have not formally adopted the six capitals categorisation, based on our understanding of the IIRC's guidance, our report explains our dependence and impact on the forms of capital that are fundamental to our ability to create value over the long term. We have not structured this report using the capitals but have embedded them within each section to enable us to plot the interrelationships and trade-offs between them in relation to our group and business unit strategies. The capitals are introduced below

### Financial capital

is the money we obtain from providers of capital that we use to support our business activities and invest in our strategy. Financial capital, which includes reserves generated through share capital, other equity-related funding and retained profits generated from our operations, is used to fund our business activities.

### Natural capital

relates to the natural resources on which we depend to create value and returns for our stakeholders. As a financial services group we must deploy our financial capital in such a way that promotes the preservation or at least minimises the destruction of natural capital.

## Manufactured capital

is our tangible and intangible infrastructure that we use to conduct our business activities, including our IT assets

### Human capital

refers to our people and how we select, manage and develop them. This enables them to utilise their skills, capabilities, knowledge and experience to improve and develop products and services that meet the needs of our customers and clients across the diverse regions in which we operate.

# Social and relationship capital

is the cooperative relationships with our customers, clients, capital providers, regulators and other stakeholders that we create, develop and maintain to remain socially relevant and operate as a responsible corporate citizen.

## Intellectual capital

which includes the knowledge of our people and our intellectual property, brand and reputation, is closely related to financial, human and manufactured capital given the nature of our business.

## Our business

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# Corporate profile

CfC Stanbic Bank Limited (the Bank or the Company) is a universal bank and has consolidated its position in Kenya and East Africa as a diversified business with a proven track record. The Bank focuses on two key business segments - Corporate and Investment Banking (CIB) and Personal and Business Banking (PBB) that leverage the skills, economies of scale and synergies that come from being part of an international group.

CfC Stanbic Bank Limited is incorporated in Kenya and is a commercial bank licensed by the Central Bank of Kenya.

The Bank is a subsidiary of CfC Stanbic Holdings Limited (CSHL). CSHL, which is listed on the Nairobi Securities Exchange, is a subsidiary of Stanbic Africa Holdings Limited (SAHL), which is in turn owned by Standard Bank Group Limited (SBG), Africa's leading banking and financial services group.

CfC Stanbic Bank Limited owns 100% of CfC Stanbic Nominees Limited.

#### **Our business structure**

#### **CfC Stanbic Bank Limited**

#### **Corporate & Investment Banking (CIB)**

CIB offers services to larger corporates, financial institutions and international counterparties in Kenya

#### **Gross revenue**

Kshs 10,497m Down 9% from 2013

#### **Personal & Business Banking (PBB)**

PBB offers banking and other financial services to individual customers and small to medium size enterprises

#### **Gross revenue**

Kshs 5,039 m Up 49% from 2013



**■ PBB** 46% **■ CIB** 54%

#### **Customer loans and advances**



**● PBB** 49% **● CIB** 51%



#### EMEA Finance Africa Banking awards 2014

Best local investment
bank in Kenya
Best investment bank in
Africa (Standard bank)

#### Think Business Banking awards 2014

Best bank in mortgage
finance in East Africa
-----2nd runner-up in best bank
in SME banking

#### 2014 Global Finance Magazine awards

Best foreign exchange provider in Kenya

## Our vision and values

"We aspire to be a leading financial services organisation in East Africa."

"To achieve the vision, we subscribe to eight core values."











# Upholding the highest levels of integrity

Our entire business model is based on trust and integrity as perceived by our stakeholders, especially our customers.



#### Serving our customers

We do everything in our power to ensure that we provide our customers with the products, services and solutions to suit their needs, provided that everything we do for them is based on sound business principles.



# Delivering to our shareholders

We understand that we earn the right to exist by providing appropriate longterm returns to our shareholders. We try extremely hard to meet our various targets and deliver on our commitments.



# Constantly raising the bar

We have confidence in our ability to achieve ambitious goals and we celebrate success, but we must never allow ourselves to become complacent or arrogant.











#### Growing our people

We encourage and help our people to develop to their full potential and measure our leaders on how well they grow and challenge the people they lead.



#### Respecting each other

We have the highest regard for the dignity of all people. We respect each other and what CfC Stanbic stands for. We recognise that there are corresponding obligations associated with our individual rights.



#### Being proactive

We strive to stay ahead by anticipating rather than reacting, but our actions are always carefully considered.



#### Working in teams

We, and all aspects of our work, are interdependent. We appreciate that, as teams, we can achieve much greater things than as individuals. We value teams within and across business units, divisions and countries

# How we create value

nterest income and credit mpairment charges nterest expense	Credit risk	Interest rate risk	Tidnidity risk				
and credit mpairment charges  nterest expense  Net fee and commission	Credit risk	Interest rate risk	Liquidity risk	ınd/or social risk			
Net fee and commission		Interest	Liquid	ınd/or social risk	l		
commission				ınd/or so			
				nmental a	ıl risk		
Trading revenue		risk	t risk compliance, enviro	compliance, enviro	Business and reputational risk		
Other revenue		Credit Marke onal risk, including		Credi		Busine	
Staff costs				Operati			
	Other revenue  Staff costs  Other operating costs	Other operating	Other operating	Other revenue  Staff costs  Other operating costs	Other revenue  Staff costs  Other operating	Other operating	

Taxes to governments

#### Linking our profitability to socially beneficial outcomes

Lending enables our individual customers to create wealth by acquiring assets which either grow in value over time or which support their ability to generate income. For our small and medium sized enterprise (SME) clients, lending enables them to manage working capital constraints and cash flow, which supports their commercial sustainability and their role in driving employment and economic growth in East Africa. For corporate clients, lending supports the continuity and growth of their businesses, contributing to job creation, sustainable supply of goods and services and the corporate tax base. We employ responsible lending practices and have mechanisms in place to assist distressed customers and clients, and we apply global best practice in mitigating social and environmental risks in projects that we finance.

Customer deposits earn interest at rates depending on the type of savings or investment product and the size of the deposit placed which **mitigates** against the erosion of capital due to inflation. We participate in equity and debt capital markets to source funding, which contributes to the continued functioning of the broader financial system. Our capital and liquidity management framework ensures that we are able to meet our funding requirements and payment obligations under both normal and stressed conditions, **protect our depositors' funds** and **reduce systemic risk in the** domestic banking system.

We facilitate the movement of money, enabling customers and clients to access their funds in a manner most convenient to them, by enabling electronic forms of payment and providing cash management services. Our knowledge-based services, which include corporate advisory and loan structuring services, allow our customers and clients to benefit from our experience and track record in the region. We also facilitate payments via self-service electronic channels in the region and offer banking services to multinational companies and donor agencies operating in the region.

Providing customers and clients with market access, for example through listings on equity exchanges to raise capital, enables them to grow their businesses, positively impacting on employment and the tax base. We market local equities to an international equity investor base, which creates a conduit for investment into East Africa. To help our clients weather market fluctuations and volatilities, we offer risk mitigation products which enable financial protection and diversification through risk transfer. These risks are inherent in trading activities and can be more pronounced when operating in developing markets such as Africa. Supporting trading activities in the region provides the countries with greater opportunities to monetise their resources and diversify their economies.

By investing in activities other than in the ordinary course of normal business operations, such as private equity and strategic investment activities, we invest in non-core opportunities that support the economy and create additional value.

We are a significant employer in the countries in which we operate. We aim to hire locally whenever possible as we believe that employees who reflect the diversity of communities within which we operate enables us to better meet the needs of our customers and clients. Through our training and development programmes we enhance the level of financial services and related skills in East Africa. The employment multiplier effect means that for each job that we create we sustain, directly and indirectly, a number of other jobs in the local economy. As active consumers and taxpayers, our employees make a significant contribution to their local economies.

Our ongoing investment in our business ensures that we remain competitive and sustainable, and thus able to continue to make a positive contribution to our host countries. Our substantial investments in transforming our core banking platforms position us to serve our customers and clients more effectively and to innovate, strengthening our competitive position. We are a significant procurer of goods and services in the markets in which we operate, given the scale of our operations. Our suppliers in turn create and sustain employment and form part of the corporate tax base in the countries in which they operate.

# Our Bank strategic construct

The ultimate test of our strategy is to deliver sustainable and superior financial performance over the long term, measured by earnings and ROE. The Bank's strategy has evolved organically in line with the development of our business. The fundamentals of our strategy and its alignment to our code of ethics have therefore not changed. In our pursuit of leadership as an East African financial services organisation, we continue to pursue growth – mainly organic growth – in East Africa.

#### Our purpose is the reason we exist, and the basis on which we plan our future: > Our long-term profitability depends on the stability and wellbeing of the region. **>** Our pursuit of profit in a competitive market will lead to socially beneficial outcomes. > We use the fundamental power of financial services to make life better for our fellow East Africans. **Purpose** East Africa is our home, we drive her growth To be the **leading** financial services **Vision** organisation in, for and across East Africa, delivering exceptional Our values support our legitimacy, customer and client **Values** and are the basis for earning the experiences and trust of our stakeholders. superior value > Working in teams > Serving our customers > Growing our people > Respecting each other > Living the highest levels of integrity > Delivering to our shareholders Being proactive > Constantly raising the bar **Enabling functions Business units Integrated** pillars Our integrated pillars encompass Clear strategies for each of our business units and enabling our business units and enabling functions ensure that we deliver on our purpose. Business unit strategies are discussed further in the business unit reviews. functions, which is where our These strategies are supported by changes made to our business strategy is executed architecture, which ensure that the strategies can be

implemented effectively.

A strategy refresh was undertaken during the year to update our purpose and provide a strategic construct for the Bank. This is aimed at improving the effectiveness of our execution in becoming more competitive in the financial services markets we serve. We have clarified the 'why' of our strategy by redefining our purpose, the factors that underpin our legitimacy and our

vision. We continue to work on the 'how' of our strategy – what we are doing to enable the Bank to function more efficiently. The 'what' of our strategy is interpreted and executed at business unit level according to their operating contexts and business models.

Heritage and brand

Commitment to our clients and the trust they have in us

Pioneering spirit

Presence in East Africa and beyond

Commercial pragmatism

**Brave long-term decisions** 

Our passion for East Africa

Our legitimacy is premised on what makes us unique, and is the basis for our credibility:

- These factors reinforce the belief our stakeholders have in the Bank.
- They underpin our strategic goals and how we execute them.
- They have a direct impact on our profitability, linked to the fundamental contribution we make to society and the constructive relationships we have with stakeholders.
- They are the single most important factor in attracting talent and clients.
- They give us our license to operate, to compete and to win.

**Realistic and achievable**, as we have all the parts in place to deliver on it. Explicitly places our **customers and clients at the centre** of everything we do. Links the imperatives of delivering financial and broader stakeholder value.

Specifies how we will achieve this, by being the 'go-to' financial services organisation connecting East African markets to each other and to the world.

Our guiding principles provide the basis for how we execute our strategy by:

- **> Defining** how we operate.
- > Guiding us in making complex decisions.
- **Empowering** individuals to make decisions.



# Our operating context

Managing the risks and opportunities of our East Africa strategy

Our East Africa operations achieved

#### **ROE of 20.36%**

(2013: 24.99%)

- ➤ Earnings per share increased from KShs 29.07 in 2013 to KShs 32.12 in 2014.
- > Proposed dividend is up to KShs 12.85 per share from KShs 4.80 in 2013.
- ➤ Revenue continues to grow faster than expenses in 2014.

Delivering sustainable long-term financial performance

Profit after tax

# KShs 5.479 billion

The Bank posted improved results with profit after tax inreasing by 11% year on year. This year's financial performance reflects:

- Improved performance of the Kenya banking business driven by growth in customer loans and advances, an improvement in the quality of the PBB lending book and continued success in managing our cost of operations.
- Deteriorating economic environment in South Sudan with branch profit after tax declining by 37%.

Pace, volume and scale of regulatory change

Capital adequacy ratios

21.08%

Total capital/total risk - weighted

14.50%

Minimum regulatory requirements

- International reform of the financial sector and the government's broader economic policy goals and priorities are driving the volume of regulatory change.
- New regulation has an extensive bearing on day-to-day operations, placing upward pressure on operating costs.
- The prudential guidelines aims to strengthen the regulation of the domestic financial sector.
- Regulatory developments such as Kenya Bank Reference Rate (KBRR) are aimed at facilitating a transparent credit pricing framework within the banking sector.

Knowing our customers and clients and doing the right business with them in the right way

**Customer loans** 

#### Kshs 88.3 billion

(Up 28%)

**Customer deposits** 

## Kshs 96 billion

(Up 1%)

> The operating environment for retail banking is becoming increasingly competitive as consumers use more than one bank and as non-traditional players begin using digital platforms to offer low-cost banking services (known as disintermediation). Our focus on creating a digital bank is aimed at improving competitiveness and pre-empting disintermediation from non-bank players.

Establishing and maintaining cost-effective, relevant IT infrastructure

#### Kshs 124 million

invested in IT projects across the Bank in 2014

- The advancement of IT requires that we constantly adapt the way we do business, including how we interact with and service our customers and clients.
- Given the rapid uptake of smart mobile devices and accelerating internet penetration in East Africa, our investments in IT infrastructure in the region positions us to deliver more banking services digitally, which greatly extends our customer reach and enables us to service our customers more effectively.
- The greater use of technology in delivering banking services increases the risk of cybercrime and banking fraud, which requires continued investment in prevention interventions to limit potential losses.

Attracting, retaining and motivating our employees

985 employees

(2013: 942 employees)

- Competition for local skills in the countries in which we operate requires that we offer our employees a clearly defined value proposition. Specialist skills help determine our success on the continent, and we focus on hiring and retaining the right skills to service our customers and clients.
- Our people are custodians of customer experience and brand, and as such are crucial to our ability to realise our customer-centric strategy. Our new guiding principles, developed as part of our strategy refresh, emphasise the importance of empowering our people and developing great leaders.



# Realising the East Africa opportunity

We are commercially and morally bound to serve Africa and her people, in return for the long-term profitable growth we envisage as the leading financial services organisation in the region. The East Africa opportunity is compelling as many of the region's economies continue to grow at higher rates than other regions around the world. This growth is underpinned by rich endowments in natural resources and increasing trade flows, both within the region and with other economic powers, especially China. Our strategic relationship with the Industrial and Commercial Bank of China (ICBC), which now extends to our global markets outside East Africa business, provides us with increasing opportunities to drive East Africa's growth.

Our unique competitive position will enable us to benefit from and support East Africa's growth story as we create effective solutions for our clients and sustain improvements in our financial performance.

While we remain firmly aware of the challenges of doing business in East Africa and in growing our business in line with our strategy, we believe these are outweighed by the opportunities open to us, given our unique competitive position in the region.

Specifically, the growth in the middle class and small business is advantageous for PBB, and CIB is ideally placed to provide advisory services to international investors, harness local resources and create investment structures that are attractive to investors and governments alike.

#### This report highlights some of the exciting opportunities we are pursuing in the region:



# Leveraging information technology

The fast penetration of internet-enabled mobile devices creates new opportunities for innovation in banking, and for meeting consumers' demand for convenient, always-accessible services. In East Africa, technology provides the opportunity to leapfrog traditional physical infrastructure, enabling us to roll out new services faster and more cost-efficiently. Our substantial investments in IT underscores our ability to innovate and become more competitive.



# **Transforming our branches**

Technology is changing how we interact with our customers, with day-to-day banking activities moving online and to mobile devices. This is changing the nature of branch banking, with branches increasingly becoming places where customers come to seek advice and conduct more complex transactions. We are adapting our branch network across East Africa to this new reality, with a focus on providing a superior customer experience and value-added services through technology.



# Facilitating East African trade

Trade finance is one of the key enablers of growth for East African economies. Our extensive footprint, capability and network in African markets together with our presence and sector expertise in financial centres in Europe, Asia and the Americas enables us to facilitate trade into, out of and across East Africa.

To further drive East Africa's growth, we will focus on the following imperatives:

- Continue to leverage our investments to achieve growth above the GDP growth rates of the respective economies in which we operate.
- Embed minimum compliance and governance standards.
- Deliver a multi-channel offering and a consistently superior customer experience.
- Develop in-depth local knowledge and strong local partnerships to better manage risk.
- Build strong teams that are empowered to make sound and locally relevant business decisions, aligned to our values.
- Develop an employee value proposition for East Africa to ensure that we attract local talent and that our teams are engaged, competent and deliver high levels of performance.



# Enhancing energy security

Increasing energy generation capacity is crucial for East African economies to sustain and further drive economic growth. Given the fundamental role of energy in the growth of the industrial, manufacturing and mining sectors, a number of countries on the continent have released plans to enhance their energy security. Our experience in energy finance in East Africa in both traditional and renewable projects means we are well-placed to help East Africa achieve her energy security ambitions.



# **Enabling East African** multinationals

In pursuit of further growth opportunities, large East African corporates are increasingly looking to expand their operations both regionally and outside the region. We add value to our clients as they pursue their multinational growth strategies through the interconnectedness of our operations and platforms across East Africa and internationally, and by applying our experience in advising on and funding large corporate transactions.

# Measuring our strategic progress

Our key performance indicators (KPIs) measure our progress in delivering on our purpose and our vision and thereby creating value for shareholders. Our remuneration structures are aligned to our KPIs to drive the realisation of our strategy.

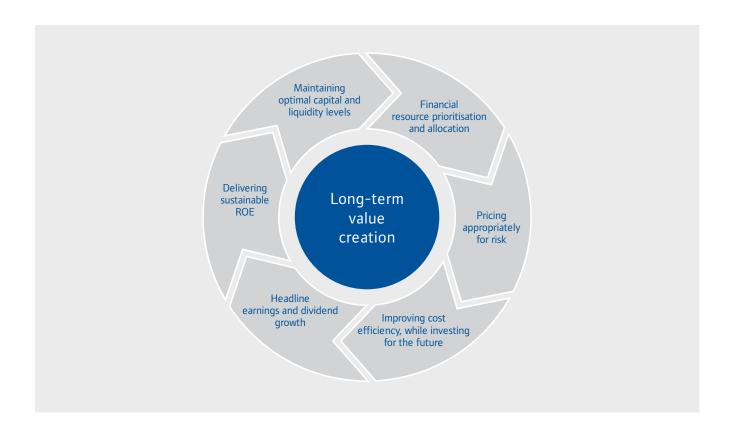
We believe that **ROE** ratio is the most relevant measure of our performance over time as it combines all our critical value drivers, including earnings growth and regulatory capital measures, into a single metric that measures the success of our strategy and business performance.

We aim to achieve a mediumto long-term ROE target of

25%

The achievement of the following objectives will drive a higher ROE:

- Increased contribution from the growth markets in East Africa.
- > Increased contribution from PBB.
- > Improved cost efficiency, with a focus on IT
- > Optimal capital deployment in line with our strategy.
- > Protection and enhancement of robust returns.

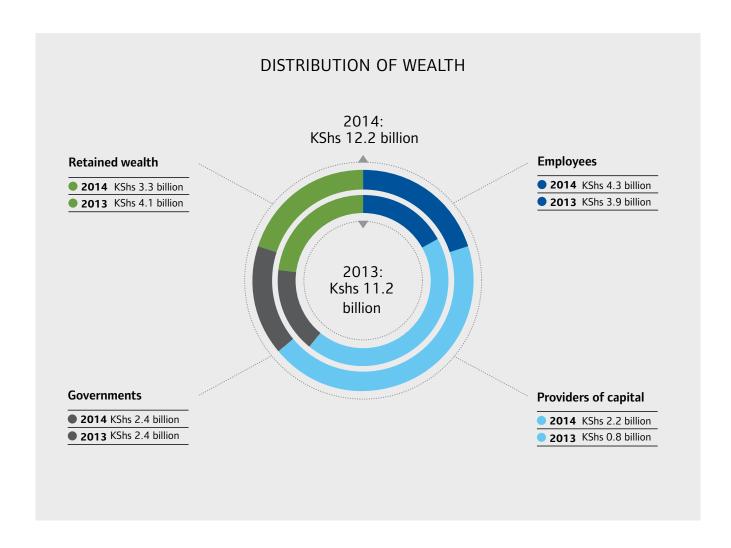


The adoption of Basel III by the SARB has resulted in progressively higher levels of capital being held by South African banks in recent years. The group meets the fully-phased in requirements and there is limited opportunity to improve ROE by reducing shareholder's equity. The major lever for lifting the group's ROE to meet the reaffirmed medium-term target is therefore growth in earnings.

The Bank maintains sufficient capital and liquidity resources within regulatory constraints to assume and manage the necessary risk that is required to deliver products and solutions to its clients and customers. The optimal allocation of the Bank's resources is a key determinant of our ability

to drive higher revenue that will achieve sufficient growth in earnings to progressively raise ROE. Cost discipline is also an important component of this strategy and we are determined to achieve higher levels of cost efficiency over time. We are also conscious of the need to invest appropriately in systems and infrastructure to ensure we take advantage of the opportunities provided by a rapidly evolving and competitive marketplace.

We remain aware that as a financial services organisation in East Africa, we are part of and facilitate at a fundamental level the economic growth and social development of the economies we serve, in line with our purpose and vision.



# Our performance

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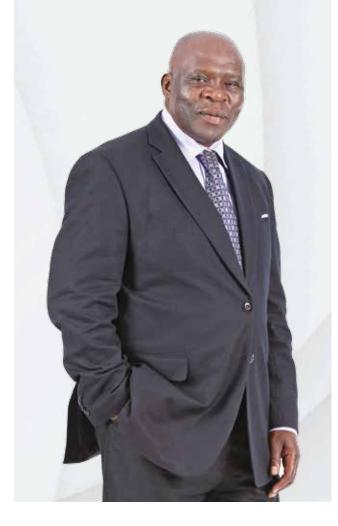




# Chairman's statement

FRED N OJIAMBO, MBS, SC | CHAIRMAN

"Our growth was high-quality, propelled and fuelled by key businesses we have been emphasising in recent years."



It is my great pleasure to present to you the Bank's Annual Report and Financial Statements for the year ended 31 December 2014. The year 2014 was a challenging year to say the least for most advanced economies. Despite the slump in the tourism sector as a result of the insecurity concerns and negative travel advisories issued by Western Governments, Kenya markets were stable and economic growth remained resilient.

For the Bank without exception, the year had its challenges. While we started 2014 on a very solid note with strong business momentum and broad-based growth, as the year progressed, we had to grapple with periodic bouts of market volatility. Notwithstanding, we saw our Profit after Tax of KShs 5.5 billion increase by 11% over the previous year, achieving an all-time high. Our growth was high-quality, propelled and fuelled by key businesses we have been emphasising in recent years. We also continued to move the agenda on areas such as innovation and customer experience, which will be key drivers of our future success.

Our balance sheet is healthy, with capital, liquidity and asset quality remaining strong.

This good performance demonstrates the high level of commitment among the Board, Management and Staff to strive towards meeting stakeholder expectations, and a reflection of the support the business enjoyed from its stakeholders

#### **Operating Environment**

The Kenyan economy recovered in 2014 after a challenging year in 2013. The Kenya National Bureau of Statistics (KNBS) announced a revision to Kenya's Gross Domestic Product (GDP) estimates, to have better coverage of internet, mobiles, power and mining sectors. The rebasing resulted in a 25.3% increase of GDP to USD 55.2 billion.

Inflation remained mostly within the Government's target for most of 2014 except for a couple of months where maize prices rose as a result of depressed long rains.

Despite the slump in the tourism sector as a result of the insecurity concerns and negative travel advisories issued by Western Governments, economic growth remained resilient.

#### **Regulatory Environment**

In July 2014, the Central Bank of Kenya launched the Kenya Bank's Reference Rate (KBRR) as part of efforts to facilitate a transparent credit pricing framework within the banking sector. KBRR is a new reference rate that replaces commercial banks' local currency base lending rates previously used to price banking products. The current KBRR was set at 9.13% as at 8 July 2014 and is set for review in January 2015.

#### **Regional Agenda**

Despite the unrest experienced in South Sudan our CfC Stanbic Bank – South Sudan Branch returned strong full year results. The Branch was profitable in 2014, accounting for 9% of this year's profit. These results vindicate our faith and commitment to Africa's newest country. We remain optimistic that negotiations to end the crisis which are currently ongoing will achieve lasting peace.

During the Group's Annual General Meeting scheduled for 21 May 2015, the Board of Directors will seek ratification from the

### Profit after tax (PAT)

# KShs 5,479 million 🛊

(2013: KShs 4,959 million)

#### Total income

# KShs 15,536 million

(2013: Kshs 14,922 million)

shareholders for the incorporation of a wholly owned subsidiary company of CfC Stanbic Bank to be set up as a bancassurance agency business. The Group is ideally positioned to execute the bancassurance business, having 25 years experience across 14 countries in Africa. The bancassurance subsidiary will seek to:

- · meet customers' broader financial service needs;
- · be a source of non-funded income (NIR); and
- be a cost effective use of existing distribution infrastructure.

#### **Corporate Governance**

High standards of corporate governance are a key contributor to the long term success of a company, creating trust and engagement between the Company and its stakeholders. The Bank continues to implement global best practice in the governance and management of the business. We are confident that the Business is managed prudently and is in compliance with all its regulatory obligations. A corporate governance report is included on pages 46 to 49.

#### **Directorate**

Chris Newson was appointed as a Non-Executive Director on 26 June 2014. The changes to the Board of Directors and a list of Directors who served during the year are highlighted in the corporate governance report.

#### 2015 and Beyond

The recent decline in inflation is supportive of a more stable and lower interest rate environment. Inflation is likely to maintain a downward trend supported by lower energy prices. Barring a major global oil prices recovery in 2015, we estimate the average inflation will be in the range of 5% - 7%.

The Kenyan Shilling is expected to gradually weaken in the near term. Currency weakness may be driven by US dollar strengthening and lower tourism earnings as a result of the security challenge in the country.

We are confident the government will maintain its commitment to macroeconomic stability to increase the economy's resilience to external and domestic shocks.

South Sudan is and will be affected by current plunging oil prices as oil exports make up nearly all of its export revenue. The current Minister of Finance has since increased more attention towards alternative sources of revenue so as to bridge the gap created by the decreasing oil prices. The Government has kept the South Sudanese pound pegged at SSP3:USD1. Infrastructural developments have been negatively impacted by the need to end the current crisis. Progress on building energy and transport infrastructure has been minimal.

The Bank has positioned itself to harness the potential banking and business opportunities in Kenya and South Sudan.

#### **Appreciation**

I wish to recognise and extend my sincere appreciation to our esteemed customers for their steadfast support and patronage. We shall endeavor to continuously put the customer first in respect to service and value so as to fulfill their financial needs in line with our brand promise.

I thank the Board, Management and Staff of the Bank for their dedicated service during the year.

To our shareholders, we are sincerely grateful for continuing to place great confidence in the Bank.

Finally, I want to recognize and thank the Kenya Government and our regulators, the Central Bank of Kenya, the Capital Markets Authority, the Nairobi Securities Exchange and the Retirement Benefits Authority for providing an enabling business environment and for their co-operation and guidance during the year.



Fred N Ojiambo, MBS, SC 25 February 2015



More information on our material issues and determination process can be found in our sustainability report, starting on page 32.

# Chief Executive's statement

#### GREG BRACKENRIDGE | CHIEF EXECUTIVE

"The Bank's performance is testament to having the right strategy and the right people to execute the business plan."



Despite the challenging economic conditions globally and locally, we have been able to achieve positive results and look forward to 2015.

#### **Our Operating model**

CfC Stanbic Bank as a member of the SBG focuses on serving the full value chain of our customers. The Bank focuses on two key business segments – Corporate and Investment Banking, Personal and Business banking that leverage the skills, economies of scale and synergies that come from being part of an international group.

#### Leadership and performance management

The Bank's success depends on having the right leaders to execute its strategy. For this reason, leadership remains one of our strategic priorities. Our leadership strategy is to continue to build competitive advantage through comprehensive development programs and tools.

#### **2014 Performance**

Profit before taxation was KShs 7.4 billion compared to KShs 7.0 billion in 2013, a growth of 6%. Total revenue grew to KShs 15.5 billion (2013: KShs 14.9 billion) driven mainly by the following:

- Interest income on loans and advances was up by 13% to KShs 11.6 billion driven by growth in volumes but impacted by lower interest rates charged in line with falling interest rates in the market
- A 12% growth in fees and commissions from KShs 2.5 billion to KShs 2.8 billion on account of increased transactional volumes.

Total operating expenses were KShs 8.1 billion compared to KShs 7.9 billion in 2013, a growth of 3%. An 11% growth in Profit after taxation of KShs 5.5 billion compared to KShs 4.9 billion in 2013.

Customer loans and advances were KShs 88 billion compared to KShs 69 billion in 2013 (28% growth) while customer deposits grew by 1% in 2014 to 97 billion. 2013 customer deposits were KShs 96 billion.

#### **Accolades**

The bank received various awards within the year as listed below:

- EMEA Finance Africa Banking Awards:
  - Best Local Investment Bank in Kenya.
  - Best Investment Bank in Africa (Standard Bank)
- · Think Business Banking Awards:
  - Best Bank in Mortgage Finance in East Africa
  - 2nd Runner-up in Best Bank in SME Banking.
- Global Finance Magazine Awards:
  - Best Foreign Exchange Provider in Kenya.

#### **Bond Issue**

CfC Stanbic Bank received an approval from the Capital Markets Authority for the issuance and listing of notes worth KShs 4 billion bond under its KShs 5billion multicurrency medium term note programme. The bond was issued towards the end of November 2014. The funds raised through the sale will be used for general corporate purposes and funding institutional growth.

#### **Investment in technology**

We are currently in the process of upgrading our core banking system and internet banking platform, this will enable us improve on our efficiency and service to our customers.

### **Customer loans** and advances

KShs 88,347 billion

(2013: KShs 69,133 billion)

## **Customer deposits**

KShs 96,830 billion 4



(2013: Kshs 95,708 million)

#### Key achievements within the year were:

ATM enhancement: The bank successfully implemented an Mpesa card-less withdrawal on ATMs. This enhancement enables Mpesa subscribers to withdraw their Mpesa funds via CfC Stanbic Bank ATM's.

Issuance of Europay, MasterCard and Visa (EMV) cards: The purpose of this is to secure transacting for our customers and better banking experience for the customer. It is also in compliant with regulatory requirements.

Mobile banking platform upgrades were successfully implemented with enhanced payment functionalities. Till to Bank: A solution that provides settlement of "Lipa na Mpesa" tills.

#### **Human Capital**

One of our core values is to grow our people as we recognise that people are our competitive advantage and most important assets. Having the right people is key in execution of our strategy. Consequently on-going focus is given to building stronger and deeper teams of talented people. We have invested in staff by sending them on various learning and development programmes to ensure that they continue to develop themselves resulting in better performance.

#### **Social Investment**

Our corporate social investment initiatives are aimed at achieving and sustaining positive social development of the communities we operate in. This further reinforces our values and helps us achieve our objectives. We always take into account the ethical, social and environmental impacts of the decisions we make and ensure that we maintain long term relationships within the communities in which we operate. We have also involved our staff in social interventions to reinforce our links within the communities we serve. A full report of various initiatives is included on page 32 of this report

I would like to sincerely thank all our customers, the Board of Directors and staff for their support throughout this journey. Finally, I would like to express my gratitude to the shareholders, regulatory agencies in both Kenya and the Republic of South Sudan and other stakeholders for their continued support.

Greg Brackenridge

25 February 2015

### **Economic review**

2014 was a challenging year to say the least for most advanced economies. The European Central Bank (ECB) was battling to fight off deflation in the Eurozone while China's economy continued to cool. Meanwhile, the US economy seemed to be weathering the storm somewhat, with its prospects looking brighter in comparison to other developed economies. So much so that the Federal (Fed) Reserve Board's Federal Open Market Committee (FOMC) finally wound down its massive monetary stimulus program in October 2014.

A key event for the year was the FOMC's decision to end its asset purchase program, commonly referred to as Quantitative Easing (QE). Back in 2013 the Federal Reserve gradually started to reduce these asset purchases, a process that became known as the taper. While QE was eventually ended in October 2014, the FOMC chose to keep interest rates near zero, with a commitment to keep rates there until it sees an improvement in the US labour market.

The consensus belief that the Federal Reserve will be the first major central bank to raise interest rates initially spooked emerging markets with foreign capital outflows. This led to a weakening of many these currencies and a dismal performance of their respective stock markets. Interestingly, the spill over effects were short lived and even as the Federal Reserve continued to sound relatively upbeat on the outlook of the US economy, sentiment wasn't dampened further in emerging markets.

Global oil prices were relatively stable for over four years, with Brent Crude generally trading between USD100 per barrel and USD115 per barrel. But since June 2014 oil prices fell precipitously with Brent Crude falling below USD60 per barrel. for the first time since July 2009. Weak demand in some of the largest oil consuming nations as well as surging US shale production has primarily led to this fall in price. Additionally, members of the Organisation of Petroleum Exporting Countries were reluctant to cut production despite mounting evidence of declining demand. This depressed prices further. As a consequence, many oil exporting nations' currencies have come under severe pressure with their central banks intervening to help stem this depreciation.

#### Kenva economic review

In contrast to the gyrations in international markets, Kenyan markets were far more stable. The USD/KSHS exchange rate drifted higher in 2014, touching a three year high as import demand recovered. From time to time the Central Bank of Kenya (CBK) intervened in the market to sell US dollars, helping to slow the pace of the upward move in the rate. But every time such sales were not conducted in a manner that suggested that the CBK wanted to see a reversal of the rising trend.

Despite the slump in the tourism sector as a result of the insecurity concerns and negative travel advisories issued by western governments, economic growth remained resilient. The Kenyan economy continued its recovery in 2014. The Kenya National Bureau of Statistics (KNBS) announced a revision to Kenya's GDP estimates resulting in an increase in the nominal size of GDP by 25.3% in 2013 to USD55.2 billion. The KNBS changed the base year to 2009 from 2001 while giving better coverage to growing industries such as mobile money and informal businesses. The new data series showed that the economy grew by 5.5% year on year from 5.7% year on year in 2013 and 4.5% year on year in 2012.

Inflation remained mostly within the government's target for most of 2014, except for a couple of months when maize prices rose as a result of depressed long rains. The government opted to import 200 thousand tons of maize from neighbouring Tanzania in August 2014 to plug the deficit. This helped to lower maize prices and hence overall headline inflation. Coupled with declining fuel prices, this dampened inflation pressures. Overall inflation ended the year at 6.0% year on year, down from the year's high of 8.4% year on year recorded in August.

#### Kenya economic outlook

GDP will likely grow by 5.8% year on year in 2015 largely driven by private consumption. Moreover, with the EPA agreement due to enable to the resumption of duty free exports to Europe in early 2015, the recovery of agriculture should pick up pace, especially if good rainfall continues in the long rain season.

The outlook for the Eurozone economy continues to present some downside risks to growth, especially of the export-oriented agricultural sector. The ECB finally embarked on its own QE program as it tried to pull the Eurozone economy from a deflationary trap. It lowered rates to record lows to no avail and further action of introducing negative deposit rates hasn't helped stimulate the Eurozone bloc either. The ECB will expand its balance sheet similar to how it did back in 2011 in the hope of weakening the Euro and spurring consumption spending to revive the Eurozone economy.

Given the decline international oil prices Kenya's inflation is probably going to be lower in 2015. The Energy Regulatory Commission (ERC) is likely to cut local pump prices further. Of course, neither the durability of low oil prices nor the magnitude of any further decline is certain. Nonetheless, it seems highly unlikely that oil prices will be a source of inflationary pressures in 2015. Similarly, food inflation is likely to remain subdued, with little signs of a looming regional drought.

We expect the USD/KSHS to rise at the same pace recorded during most of 2014 as economic activity continues to improve, spurring import demand further. Since oil is the largest component of the country's import bill, it is likely that Kenya's trade deficit will fall. However, heavy infrastructure spending by the government on key flagship infrastructure projects such as the Standard Gauge Railway (SGR) will probably neutralize this effect to some extent. In any event, the US dollar has been strengthening in a broad-based manner, something that is likely to persist in 2015. In such an environment it seems reasonable to expect that it will continue to do so against the Kenya Shilling as well.

### Business unit reviews

# Personal and Business Banking PBB case study

#### Kim-Fay East Africa Limited

Kim-Fay East Africa Limited was incorporated in 1998 as Kimberly Clark East Africa Limited. The "Kim-Fay East Africa Ltd" name was adopted in 2000, after Fay Kenya Ltd bought out all shares that Kimberly-Clark South Africa, the leading global health and hygiene company employing nearly 53,000 people worldwide and posting sales in excess USD19.1billion, had in Kimberly Clark East Africa. Kimberly-Clark is headquartered in Dallas, Texas, with operations in 35 countries; Kimberly-Clark's global brands are sold in more than 150 countries.

In December 2003, Kimberly Fay East Africa Limited was changed to Kim-Fay East Africa Ltd. Kim-Fay is now the sole agent for Kimberly Clark Corporation (Pty) South Africa for the East Africa Region. The company's main product lines are family care (tissues under the Fay brand, Kleenix and Sifa brands), kitchen care (film, foil and kitchen towels - under the Fay brands), baby care (diapers and baby wipes under the Huggies brands) and feminine hygiene (tampons and sanitary pads under the Kotex and Confidence brands). The company's revenues and profitability have been on an upward trend, with the bank providing financial and advisory support to enable them meet their business goals. Solutions provided have included financing for warehouse purchase, vehicle and asset finance, vacant land purchase, trade solutions and global market solutions to enable them mitigate their forex exposures. Kim-Fay's turnovers for 2013 stood at KShs 2.1 billion. The CfC Stanbic Bank's Business Banking team will continue to partner with Kim- Fav to support their ambitious growth plans in 2015 and beyond.

# Corporate & CIB Investment Banking Case study

# Standard Bank helps arrange €625 million finance package to build Africa's largest wind farm

#### **Lake Turkana Wind Power Project**

Increasing power generation in East Africa is critical, especially considering the region's energy shortfall and the important role that power plays in boosting economic growth. CfC Stanbic & Standard Bank of South Africa are proud to have been able to offer their expertise to contribute towards boosting the generating capacity of a fast-growing economy like Kenya, which remains the economic power house of the region.

Lake Turkana Wind Power will build a 310 Megawatt (MW) wind farm in north-eastern Kenya with the help of Standard Bank and 11 other financiers, including Nedbank, the African Development Bank and the European Investment Bank.

The project is designed to provide a clean source of electricity to Kenya. It will not only contribute to the social and economic development of Kenya, but will also contribute towards Kenya's goal of significantly increasing its installed capacity and reducing its reliance on more expensive sources of power.

Standard Bank, Nedbank and the African Development Bank are the Mandated Lead Arrangers for the Project. Standard Bank and Nedbank both provided the commercial bank guarantees for a facility offered by the European Investment Bank.

The wind farm will comprise 365 Vestas Wind Systems turbines that will be erected in the town of Loiyangalani in Marsabit County, approximately 10km east of Kenya's Lake Turkana, and will be constructed over a period of 32 months.

This transaction is a great example of how to successfully bring private players into the renewable energy sector and serves as a good vote of investor confidence in the Kenyan economy.

The renewable power generated by the project will be fed into Kenya's national grid thanks to a 20-year power purchase agreement between the project company and the Kenya Power & Lighting Company.

The innovative and unique structure of this transaction is the culmination of four years of hard work together with our arranging partners with the aim of bringing the right funding solution to the participants in this deal.

# Financial review

#### ABRAHAM ONGENGE I CFO

"The Bank results reflect improved performance of the Kenya banking business and a deteriorated economic environment in South Sudan."



This year's financial performance demonstrates the benefits of operating as a universal bank with diversified revenue streams. This report provides:

- i. An overview of the operating environment
- ii. An overview of the key features of 2014 financial results
- iii. An analysis of 2014 financial results

#### Overview of the operating environment

#### Kenya

Headline inflation has decreased year on year to 6.02% in December 2014 from 7.15% year on year in December 2013 mainly driven by a decrease in price of fuel and electricity.

Kenya issued a Eurobond in two tranches, a five year worth US dollars 500 million at a coupon of 5.89% and a ten year worth US Dollars1.5 billion at a coupon of 6.89%. The funds are expected to be spent in financial year 2014 and 2015 and resulted in decreased domestic borrowing in financial year 2013 and 2014.

A Standard Gauge Railway (SGR) is to be constructed that will connect parts of the Eastern African countries of Kenya, Uganda, Ethiopia, Rwanda, Burundi and South Sudan to the port of Mombasa. The construction of the SGR expected to be worth USD 3.8 billion will be funded by Kenya (10%) and China (90%) and is expected to run for 3 years effective October 2014.

The Annual Percentage Rate (APR) and the Kenya Banks Reference rate(KBRR) intended to increase transparency and comparability between the prices of credit in different institutions came into effect on 1July 2014 and 8 July 2014, respectively. The APR seeks to ensure that banks will disclose to customers the total costs associated with any loan such as bank charges and fees, third party costs, including legal fees, insurance costs, valuation fees and government levies. The KBRR will be the base for all commercial banks' lending rates set as 9.13% for all flexible rate credit facilities. This will enable consumers to compare different bank loan costs based on standardised parameters and a common computation model.

#### **South Sudan**

South Sudan economy is heavily dependent on oil production with oil exports accounting for over 80% of the gross domestic product (GDP), directly and indirectly. The recent political crisis resulted in a significant decline in production as oil-producing areas were adversely affected by the conflict. As a result, a significant decline in exports have been recorded which has negatively impacted overall economic growth. The recent fall in oil prices is also expected to adversely affect economic growth in South Sudan.

## An overview of the key features of 2014 financial results

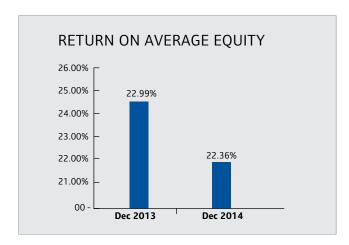
The Bank posted improved results with profit after tax increasing by 11% year on year. The results reflect;

- Improved performance of the Kenya banking business driven by growth in customer loans and advances;
- An improvement in the quality of the  $\,$  PBB lending book;
- Continued success in managing our cost of operations; and
- Deteriorating economic environment in South Sudan resulting in 37% decline in profit after tax

Profit before tax grew by 6% to KShs 7,391 million, an increase of KShs 386 million from the results of the year ended 31 December 2013. Profit after tax increased by 11% from KShs 4,959 million in 2013 to KShs 5,479 million in 2014. This resulted in an increase in earnings per share to KShs 32.12 per share from KShs 29.07 per share in 2013.

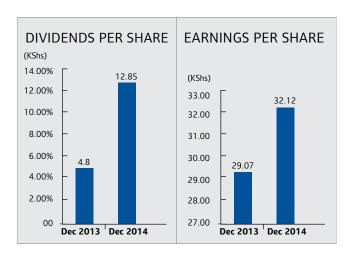
#### Return on equity

The return on equity decreased to 21% in 2014 from 22% in 2013. On a weighted average capital basis, the return on equity is 22 % compared to 25% in 2013.



#### **Key financial highlights**

Performance Indicators	2014	2013
Total income growth	4%	14%
Credit impairment charges growth	8%	(21%)
Profit before tax growth	6%	49%
Customer loans and advances growth	28%	5%
Customer deposits growth	1%	36%
Capital adequacy (tier 1 ratio)	18%	18%
Return on average equity (post tax)	22%	25%
Earnings per share (KShs)	32	29



#### Performance by geography- profit after tax

	2014	2013	
	KShs'000	KShs'000	Change
Kenya branches	5,007,797	4,211,679	19%
South Sudan branch	470,899	747,307	-37%
Total profit after tax	5,478,696	4,958,986	10%

#### An analysis of 2014 financial results

	2014	2013	
	KShs'000	KShs'000	Change
Interest income	11,638,770	10,334,105	13%
Interest expense	(3,256,814)	(2,824,708)	(15%)
Net interest income	8,381,956	7,509,397	12%

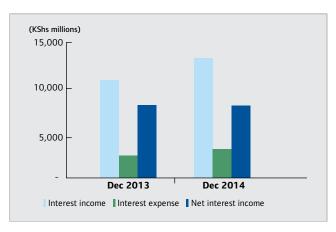
The increase in interest income was mainly driven by growth in customer loans and advances. In line with balance sheet growth, the Bank was successful in securing term funding from various funding partners that resulted in interest expense increase year on year. The Bank continues to focus on improving the funding mix by growing core balances (current accounts and savings deposits).

Net interest margins remained flat at 5.53% in 2014 compared to 5.6% in 2013. Stability in net interest margins despite continued margin pressure was a result of improvement in the funding mix and considerable growth in PBB loan book.

#### Net fees and commission income

Net fees and commission income increased from KShs 2,524 million in 2013 to KShs 2,816 million in 2014.

This was mainly attributable to transactional volumes from a growing customer base and successful close of key deals in Investment Banking.



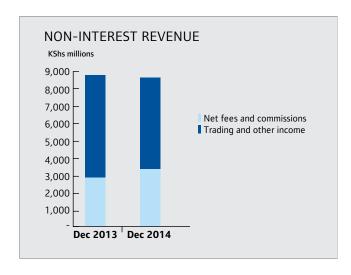
# Financial review (continued)

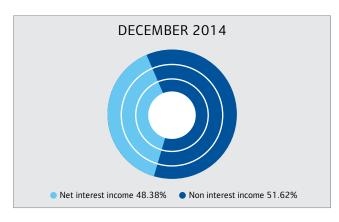
#### Trading revenue

Income from trading decreased from KShs 5,548 million to KShs 4,735 million. The decrease was mainly driven by decreased margins on foreign exchange.

#### Other income

Other income is higher by KShs 198 million compared to prior year mainly driven by services offered by the Bank as a regional hub to companies within the larger Standard Bank Group.

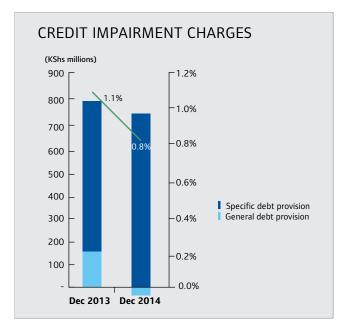




#### **Impairment losses**

	2014	2013
	KShs'000	KShs'000
Impairment charge for		
non-performing loans	1,298,029	1,178,225
Impairment charge for performing loans	(55,132)	145,603
Recoveries during the year	(540,075)	(557,227)
Net impairment charge on		
loans and advances	702,822	766,601

Year on year decrease in impairment charges is explained by improved collections and proactive management of the portfolio partly offset by increase in CIB non-performing loans.

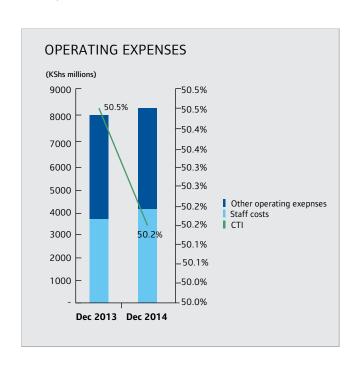


#### **Operating expenses**

	2014	2013
	KShs'000	KShs'000
Staff costs	4,295,671	3,868,737
Operating expenses	3,848,911	4,048,274
Total expenses	8,144,582	7,917,011

Employee compensation and related costs increased by KShs 427 million mainly due to annual salary reviews, coupled with an increase in staff head count to support the Bank's growth strategy.

Other operating expenses for 2014 were lower than 2013 costs by KShs 199 million largely due to fewer overseas business trips and reduced volume of cash in transit for Bank of South Sudan in the current year.



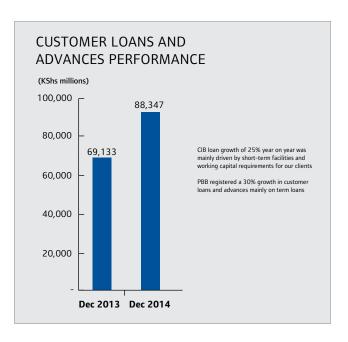
#### Statement of financial position

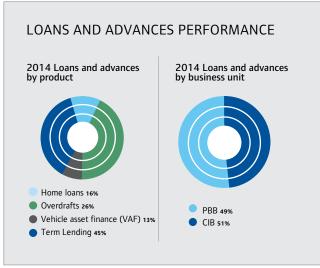
During the year under review, the Bank's total assets grew by 0.4% to KShs 171,347 million as at close of 2014.

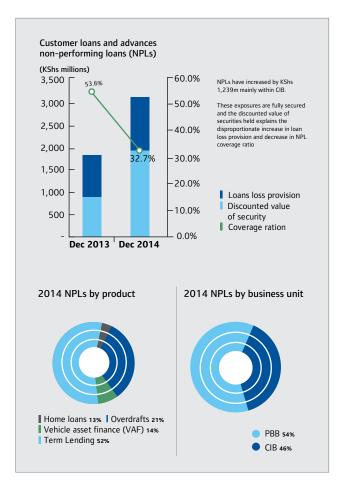
#### Improved customer loans and advances growth

Customer loans and advances represent the largest asset class on the Bank's balance sheet. This asset class provides the bank with a significant source of revenue in the form of interest income and creates cross-selling opportunities in the form of transactional fees and other related revenues. Growth in loans and advances within the risk levels accepted by the bank is therefore essential to increasing revenue.

During the year customer loans and advances grew by 28% mainly driven by short term facilities within CIB and term lending within PPB.







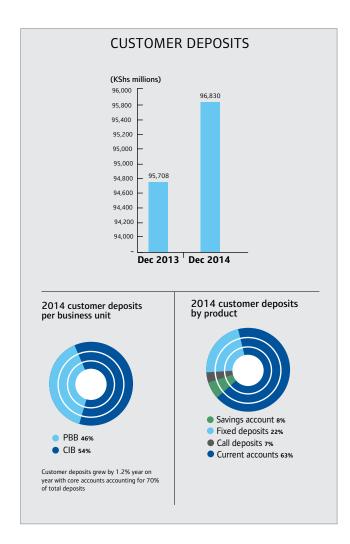
#### **Customer deposits**

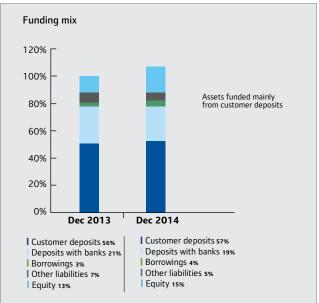
Customer deposits increased by KShs 1,122 million to close the year at KShs 96,830 million. Core accounts now form 71% of the banks customer deposits.

Increase in customer deposit was partly offset by decrease in deposits from the South Sudan branch operations

	2014	2013	
	KShs'000	KShs'000	Change
Customer deposits-			
Kenya branches	89,216,081	84,735,150	5%
Customer deposits-			
South Sudan branch	7,614,199	10,973,256	-31%
Total customer deposits	96,830,280	95,708,406	1%

# Financial review (continued)



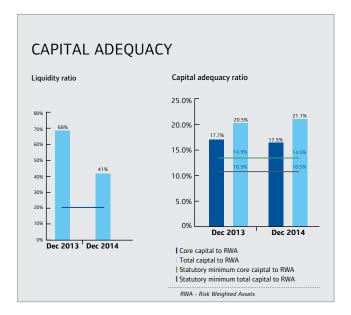


#### **Capital adequacy**

At 31 December 2014, the Bank's total capital ratio was 21.08% (2013: 20.53%) of risk-weighted assets, with core capital at 17.52% (2013: 17.73%).

Bank applied new capital requirements due in 2015. The new capital regulations require Banks to hold capital for credit risk, operational risk and market risk. They also require to comply with a capital buffer of 2% above current ratios of 8% for Core capital to risk weighted assets and 12.5% for total capital to risk weighted assets.

The capital adequacy ratios remain above the stipulated minimum ratios.



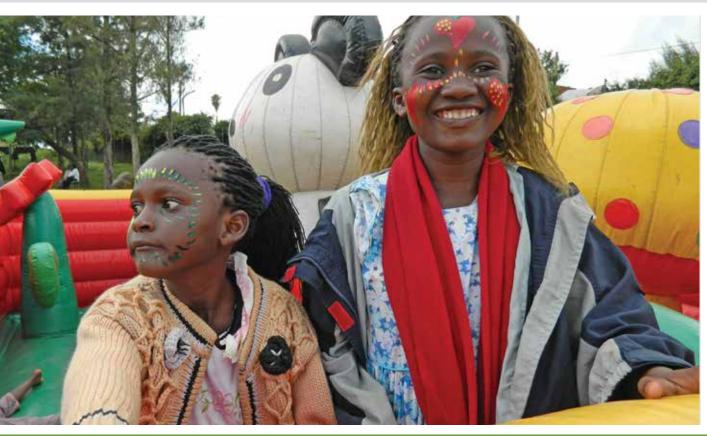
# Five year review

Five year review	2014	2013	2012	2011	2010	CAGR
	KShs	KShs	KShs	KShs	KShs	KShs
	million	million	million	million	million	%
Income statement						
Profit before tax	7,391	7,005	4,712	3,128	2,104	36.9%
Profit after tax	5,479	4,959	3,109	1,923	1,477	38.8%
Statement of financial position						
Shareholders' equity	26,644	22,353	17,338	9,365	9,227	30.4%
Total assets	171,347	170,726	133,378	140,087	107,139	12.5%
Loans and advances to customers	88,347	69,133	66,150	64,257	58,985	10.6%
Property and equipment (including intangible assets)	2,513	2,566	2,873	3,074	2,882	
Customer deposits	96,830	95,708	75,633	74,335	72,804	7.4%
Returns and ratios						
Return on equity	20.36%	24.99%	22.63%	20.69%	17.78%	
Return on total assets	3.20%	2.90%	2.33%	1.37%	1.38%	
Cost to income ratio	50.16%	50.46%	61.30%	64.61%	69.30%	
Capital adequacy						
Tier 1 capital ratio (regulatory minimum – 10.5%)	17.52%	17.73%	20.50%	12.59%	10.41%	
Tier 1 + Tier 2 capital ratio (regulatory minimum – 14.5%)	21.08%	20.53%	25.50%	19.04%	16.20%	
Risk - weighted assets	138,735	119,641	83,127	80,655	76,004	
Other information						
Number of employees	985	942	879	843	757	

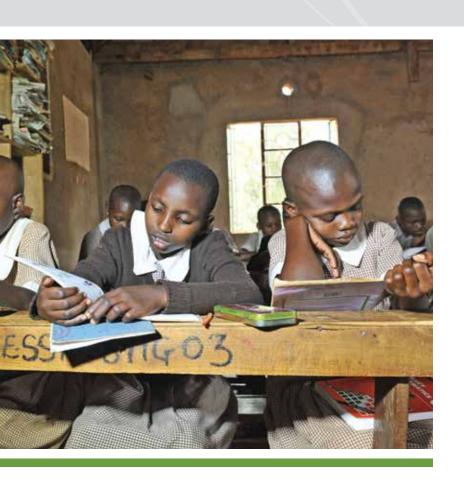
# Ensuring our sustainability

32 Sustainability report

34 Risk management report







# Sustainability report

#### Introduction

We proactively embed sustainability thinking and sustainable business practices at every level of our business. We believe that our most important contribution to sustainable development is to operate an effective and profitable bank. By providing access to credit and savings products, we enable individuals to improve their quality of life and enhance their financial security. By providing finance to large and small businesses we facilitate economic growth and job creation, and by financing infrastructure and the development of key sectors, we assist in resolving global challenges such as energy and food scarcity.

The very nature of our business positions us to help our customers and stakeholders manage social and environmental challenges and to invest for the future, which in turn contributes to the viability and sustainable growth of local markets and the national economy. The success of our customers, clients and stakeholders guarantees future business, which underpins our sustainability.

#### **Shareholders**

Enhanced shareholder value is a key component of building a sustainable business. The business model for CfC Stanbic Bank is to drive higher sustainable revenue whilst embracing a strong risk management framework. We seek to achieve appropriate balance between risk and reward in our business, and continue to build and enhance the risk management capabilities that assist in delivering our growth plans in a controlled environment.

#### **Customers**

Our objective is to ensure that customers enjoy their experience with us and build on a mutually beneficial and sustainable relationship. In order to create a sustainable business, we engage meaningfully with our customers in order to provide them with relevant products and services. The range of our products, services and solutions shall remain customer centric.

#### **Employees**

CfC Stanbic Bank recognises that human capital is critical towards achieving both short and long term objectives. The Bank is committed to creating a compelling employee value proposition for long-term sustainability. This is dependent on meeting employees' expectations through fair employment policies, career development as well as wellness and lifestyle support. Staff development plans, training, leadership development programmes and employee wellness programmes are ingredients geared towards this objective. We see our opportunities in the following areas:

- Employing and developing graduates enables us to build a strong succession pipeline of future leaders;
- Rewarding employees fairly helps us attract and retain individuals who deliver results that enable us to achieve our strategy; and
- Building an inclusive and engaging culture leads to empowered, motivated and customer-focused employees.

#### Regulators

The Central Bank of Kenya is our primary regulator and our relationship is one of mutual trust, built through regular and open communication. Various other supervisory bodies also monitor our compliance with legislation, including:

- · Bank of South Sudan
- Nairobi Securities Exchange
- Capital Markets Authority
- The South African Reserve Bank
- Kenya Revenue Authority
- · Kenya Retirement Benefits Authority

Our entire business model is based on trust and integrity as perceived by our stakeholders. Our compliance with the regulatory framework and best practice is a pillar in the way we conduct our business.

#### **Procurement**

Our procurement strategy focuses on developing appropriate plans for each spend category and on deploying appropriate structures, processes and technologies to deliver these strategies. Our suppliers form an integral part of our stakeholders.

#### Community

To ensure the sustainability of CfC Stanbic Bank as a member of the Standard Bank Group (SBG), we need to look beyond the business itself and toward the broader environment and the societies in which our customers operate.

Our sustainability is influenced by global pressures and the challenges and opportunities faced in operating in the Kenyan market. It makes sense for us as a provider of financial services in Kenya, to look for ways of doing business that result in a lighter carbon footprint as we help build economic growth.

We believe that working towards this goal presents a real opportunity to drive value in the business.

Creating a sustainable business and extending this thinking to our customers and the markets we operate in, is a continuous journey. We are working hard to improve our systems and capability to understand and benchmark our own direct impacts.

By improving our knowledge of our direct and indirect carbon footprints, we are forming the basis for determining future action to mitigate risk and seek new opportunities. We are proud of the progress we have made thus far, while acknowledging the hard work which lies ahead.

#### **Corporate Social Investment (CSI)**

As a responsible corporate citizen, that believes in sustainability, everything we do at CfC Stanbic Bank is founded on ethical business practices and effective governance. Our CSI efforts are embedded in our business activities and distributed among our branches as well as enabling functions within the bank.

It is the vision of CfC Stanbic Bank to empower the communities in which we operate through socio-economic development of the underprivileged and to facilitate this empowerment, we have committed to various Corporate Social Investments across the country. These investments are anchored on 3 key pillars namely:

- Community Health and Wellness Investments in this area are mainly directed towards HIV/AIDS, tuberculosis (TB) and malaria with particular emphasis on education and awareness around increased uptake of Voluntary Counselling and Testing (VCT), lifestyle management, improved home-based care and support for a community.
- Education We support education in primary, secondary and universities as well as colleges with the main focus being programmes aimed at addressing the science, maths and accounting deficiency in the Kenyan labour market.
- 3. Entrepreneurship/Enterprise development This pillar is driven through entrepreneurial skills development and mentorship programmes supporting economic development in the areas we operate.

#### **Investing in Communities and Employee Engagement**

The most significant indicators of social progress are education and health even though they remain underfunded especially in the developing world. With an increasing global realization of how business communities can contribute to social objectives, it is natural that CfC Stanbic Bank plays a part in optimizing the educational and health conditions of the communities within which it operates.

In 2014, we increased our corporate social investments budget in line with our profitability and maintained our focus in providing access to education and life skills.

#### **Corporate Social Investments 2014 highlights**

#### Education

Strathmore University Scholarship

CfC Stanbic Bank launched its second scholarship fund at a university by partnering with Strathmore University to offer bright needy students an opportunity to pursue careers in finance and banking. The scholarship which will be offered on an annual basis caters for both tuition fees and accommodation for seven students and is open to all undergraduate students who meet the admission criteria, are academically outstanding and financially in need. The scholarships are worth KShs. 11 million and will run for four years.

United States International University Scholarship Fund (USIU) In 2014, the fund entered its fourth year adding another two students to the list of students that it supports at university level bringing the total number to six. The students are all pursuing degrees in the area of finance and/or accounting and are given opportunities to visit the bank's head office to get first-hand information and experience of the operations of a financial institution. The first group of students sponsored by the bank at USIU will be graduating in 2015.

Palmhouse Foundation Sponsorship and Mentorship Programme
CfC Stanbic Bank's partnership with Palmhouse Foundation entered
its fifth year in 2014 as we continued our sponsorship of bright and
needy students through their four years of secondary school education.
Currently, 16 students are enrolled in various secondary schools across
the country with 8 having successfully completed their secondary
education since the inception of the programme. Four are currently
pursuing university education while another four await their results.
Four other students will be sitting for the Kenya Certificate of
Secondary Education at the end of this year. Throughout the year,
CfC Stanbic Bank staff are constantly involved in the mentoring of
these students during the school holidays.

#### **Financial Literacy**

Financial literacy is the key to healthy finances and as a responsible financial partner we offer value added services to the business people and organizations we bank. We provide them with opportunities to up-skill their workforce through a series of scheduled financial training programs aimed at helping them grow their businesses.

#### **Health and Wellbeing**

Mater Heart Run

The Annual Mater Heart Run brings together Kenyans from all walks of life to enjoy some exercise in the form of running, all in the spirit of helping children with heart ailments get necessary surgery.

CfC Stanbic Bank continued its support towards this cause by sponsoring a team of over 100 staff members to participate in the 2014 run to the tune of KShs. 380,000.

#### SOS Children's Villages sponsorship

The SOS Buruburu Village in Nairobi continued to benefit from the bank as it renewed its sponsorship of two houses for another year. The sponsorship caters for the education and upkeep of 20 children (10 in each house) of different ages throughout the year.

Other projects that benefitted from CfC Stanbic Bank Corporate Social Investments in 2014 include:

- · Pathfinder International
- · Starehe Girls Centre (Nairobi)
- · Riamaoncha ELCK Primary School (Kisii)
- · Nairobi Chapel Education Scholarship Fund
- · Kanyuru Secondary School (Meru)
- Wema Girls Centre (Mombasa)
- · Upendo Village (Naivasha)
- Mary Immaculate Centre (Nairobi)
- Maji Mazuri Children's Home (Kasarani)
- El-Shaddai Children's Centre (Limuru)



CfC Stanbic Bank Chief Executive Greg Brackenridge (centre) presents the scholarships cheque to the Strathmore University team led by the Dean of Students Paul Ochieng (left)



The winning duo among CfC Stanbic Bank staff at the 2014 Mater Heart Run, Eliud Wandera (left) and Millicent Palo

### Risk management report

#### Introduction

The effective management of risk is fundamental to the business activities of the Bank.

Risks are controlled at individual exposure level, as well, as in aggregate within and across all business lines and risk types.

The Bank's two business lines are:

- Personal & Business Banking;
- Corporate & Investment Banking.

#### Risk management framework

The Bank's approach to managing risk management is set out in the risk governance framework that has two components:

- · governance committees at a board and management level
- · governance documents such as standards, frameworks and policies.

#### **Governance committees**

They have clearly defined mandates and delegated authorities are reviewed regularly.

The two board sub-committees responsible for Risk are the Board Risk Committee (BRC) and the Board Credit Committee (BCC) which report to the main Board through the committee chairmen.

The Bank's board risk management committees provide independent oversight of risk, compliance and capital management across the Bank:

- determining the Bank's risk appetite as set out in the risk appetite framework and Risk Appetite Statement (RAS)
- monitoring the current and future risk profile of the Bank to confirm that it is managed within risk appetite
- evaluating the results of stress tests and providing oversight of the adequacy and effectiveness of the Bank's risk governance framework
- approving governance standards, frameworks and policies in terms of the risk governance framework
- reviewing reports on the implementation of an IT governance framework and updates on significant IT investments
- evaluating and approving significant outsourcing arrangements
- promoting a risk awareness culture within the Bank
- reporting to the board any matters within its remit where action or improvement is needed and making recommendations as to the steps to be taken.

#### The Board Audit Committee (BAC)

The BAC reviews the Bank's financial position and makes recommendations to the board on all financial matters, financial risks, internal financial controls, fraud and, to the extent they impact financial reporting, IT risks. In relation to risk and capital management, the BAC plays a role in assessing the adequacy and operating effectiveness of the Bank's internal financial controls.

#### **Management committees**

Executive management responsibility for all material risk types has been delegated by either BRC or BCC to assist the Board subcommittees fulfilling their mandates.

The Risk Management Committee (RMC) and Credit Risk Management Committee (CRMC) are management committees responsible for risk management within the Bank.

#### **Governance documents**

Governance documents within the risk governance framework comprise standards, frameworks and policies which set out the requirements for the identification, assessment, measurement, monitoring, managing and reporting of risks, for effective oversight of compliance and effective management of capital. Governance policies are approved by the relevant Board sub-committee.

#### Three lines of defence model

The Bank uses the three lines of defence model which promotes transparency, accountability and consistency through the clear identification and segregation of roles.

The three lines of defence are described below

#### First line of defence

This is made up of management of business lines and legal entities and has responsibility for measuring, assessing and controlling risks through the day-to-day activities of the business within the governance framework.

#### Second line of defence

This provides an independent oversight and consists of the finance function, risk management function, legal function and governance and assurance functions excluding internal audit. These units implement governance standards, framework and policies for each material risk type to which the Bank is exposed and report to management and board governance committees. Compliance with the standards and frameworks is ensured through annual self-assessments by the second line of defence and reviews by Internal Audit (IA).

#### Third line of defence

IA is the third line of defence and operates under a mandate from Board Audit Committee.

In terms of its mandate, the IA function's role is to provide independent and objective assurance of first and second lines of defence; IA has authority to independently determine the scope and extent of work to be performed and reports to Board Audit Committee.

#### The Bank's approach to risk appetite and stress testing

The following terms have specific meanings within the Bank.

#### Risk appetite

Risk appetite is an expression of the amount or type of risk that the Bank is generally willing to take in pursuit of its financial and strategic objectives, reflecting its capacity to sustain losses and continue to meet its obligations as they fall due, under both normal and a range of stress conditions. The metric is referred to as the risk appetite trigger. Risk appetite could be exceeded either as a result of an adverse economic event more severe than that envisaged under the range of stress conditions (passive), or as a result of a decision to increase the risk profile to accommodate market, client or portfolio requirements (active).

#### Risk tolerance

Risk tolerance is the maximum amount or type of risk the Bank is prepared to tolerate above risk appetite for short periods of time on the understanding that management action is taken to get back within risk appetite. The metric is referred to as the risk tolerance limit.

#### Risk capacity

Risk capacity is the maximum amount of risk the Bank is able to support within its available financial resources.

#### Risk profile

Risk profile is the amount or type of risk the Bank is currently exposed to (current risk profile) or will be exposed to under both expected and stressed economic conditions (forward risk profile).

#### **Process**

The Bank's risk appetite governance framework provides guidance on the following:

- the approach to setting risk appetite triggers and risk tolerance limits
- · responsibilities for monitoring risk profile
- the escalation and resolution process where breaches occur.

Executive management is responsible for recommending the Risk Appetite Statement (RAS). The Board approved a RAS in 2014.

#### Risk appetite statement dimensions

Each RAS is made up of RAS dimensions. These dimensions may be either qualitative or quantitative and include stressed earnings, liquidity and regulatory capital.

The quantitative dimensions are translated into portfolio limits for example, concentrations, credit loss ratios and VaR, and operational limits, for example, facilities by borrower or counterparty.

#### **Approach to stress testing**

The Bank's stress-testing governance framework sets out the responsibilities for and approach to stress-testing activities. Stress tests are conducted at business line and legal entity level. The output supports a number of business processes, including:

- the Internal Capital Adequacy Assessment Process (ICAAP)
- the strategic planning and budgeting process
- capital planning and management
- · the setting of risk appetite and risk tolerance
- the assessment of the impact of stress conditions on the current and forward risk profile
- the development of risk mitigation or contingency plans across a range of stressed conditions

Stress testing is conducted across all major risk types using a number of common scenarios. Bank wide stress testing is augmented by portfoliospecific stress testing and sensitivity analyses to identify the drivers of the Bank's risk profile. Stress testing is an integral component of the overall governance and risk management framework of the Bank.

#### Governance committee

The primary governance committee overseeing risk appetite and stress testing is the stress testing and risk appetite committee chaired by Head of Risk and is a subcommittee of the Bank's EXCO. This committee ensures there is a fit-for-purpose stress testing for both business and regulatory purposes at legal entity and business line levels.

The Bank's Board of Directors has ultimate responsibility for risk management, which includes evaluating key risk areas and ensuring the process for risk management and systems of internal control are implemented. The Board has delegated its risk-related responsibilities primarily to five committees: the BRC and BCC, the RMC, the Audit Committee, and the CRMC, with each committee focusing on different aspects of risk management.

#### Developments in Regulatory environment and payments

The COMESA Regional Electronic Payment and Settlement System (REPSS) was rolled out in 2014. REPSS is a multilateral net clearing system that settles at the Bank of Mauritius that is meant to create faster, more efficient means of payment in COMESA region hence facilitating trade. The Bank executed an agreement with the Central Bank of Kenya for participation in REPSS in March 2014. In July 2014, the East African Payments System

(EAPS) that expanded the scope of Real Time Gross Settlement (RTGS) of payments to Tanzania and Uganda was also rolled out.

In July 2014 the Central Bank of Kenya launched the Kenya Banks Reference Rate (KBRR) as part of efforts to facilitate a transparent credit pricing framework within the banking sector. KBRR is a new reference rate that replaces commercial banks' Base Lending Rates previously used to price banking products. The rate is computed by CBK based on an average of the Central Bank Rate (CBR) and a 2-month moving average of the 91-Day Treasury Bill Rate.

#### Money laundering and terrorist financing control

Legislation pertaining to money laundering and terrorist financing control imposes significant requirements in terms of customer identification, record keeping and training, as well as obligations to detect, prevent and report money laundering and terrorist financing. To this end, anti – money laundering training is carried out for all the staff and the Bank has in place the necessary processes and systems to comply with the Proceeds of Crime and Anti-Money Laundering Act 2009 and the Prevention of Terrorism Act 2012. In 2014, significant strides were made in combating money laundering and terrorism financing.

In January 2014, the Financial Reporting Centre (FRC) rolled out an Annual Compliance Return that is designed to assess institutional compliance with the Proceeds of Crime and Anti-Money Laundering Regulations which was gazetted in 2013. The FRC through the Central Bank of Kenya also rolled out the implementation of the United Nations Security Council Resolution 1267 that requires institutions to report and freeze without delay, any financial assets of persons sanctioned under the resolution. In June 2014, Kenya was removed from the Financial Action Task Force (FATF) list of high-risk and non-cooperative jurisdictions in recognition of significant progress in improving the AML/ CFT regime and the establishment of the required legal and regulatory framework.

#### Risk management in banking activities

The management of all risks that are significant to the Bank and the general banking industry in Kenya are discussed below.

#### **Operational risk**

Operational risk is defined as the risk of loss resulting from inadequate or failed internal processes, people and systems or from external events

The Bank recognises that operational risk is inherent in all areas of its business. It is not an objective to eliminate all exposure to operational risk as this would be neither commercially viable nor possible. The Bank has developed, implemented and maintained an enterprise-wide Operational Risk management framework that is fully integrated into the bank's overall risk management processes.

The Bank's Operational Risk framework is supported by the Bank's operational risk governance standard which sets out the governing principles for operational risk management and sets out the basic components for the identification, assessment, and management, monitoring and reporting of operational risk in a consistent manner across the bank. The Operational Risk framework is further supported by a set of comprehensive operational risk management policies. The Operational Risk framework is based on the following core Operational Risk components:

## Risk management report (continued)

#### Risk identification

This framework facilitates the identification of risks and the management thereof across each business and operational function. The framework is based on the following elements:

- Mission Critical Processes in line with the provisions of Basel II business lines.
- Cause categories
- Event categories and
- Effect categories

#### Assessment and measurement

Both quantitative and qualitative components are used in assessing and measuring operational risk as follows:

- Risk and control self-assessments:

  Each business unit and enabling function is required to analyse their business activities and critical processes to identify the key operational risks to which they are exposed and assess the adequacy and effectiveness of their controls. For any area where management conclude that the level of residual risk is beyond an acceptable level, they are required to define action plans to reduce the level of risk. The assessments are facilitated, monitored and challenged by the operational risk function. To achieve this, the Risk and control self-assessments (RCSAs) embeds a process that identifies and rates risks, causes and controls in a consistent and structured manner.
- Key Risk Indicators: These are quantitative measures based on the key risks and controls. Relevant indicators are used to monitor key business environment and internal control factors that may influence the Bank's operational risk profile. Each indicator has trigger thresholds to provide early-warning signals of potential risk exposures and/or a potential breakdown of controls. When a breach is observed action is promptly taken to control the potential risk.
- Operational risk incidents: All areas are required to report operational risk incidents to the operational risk function. The definition of operational risk incidents includes not only events resulting in actual loss, but also those resulting in non-financial impact and near misses. This process is intended to help management identify those processes and controls that need to be improved.
- External data: The Bank analyses external industry incidents and loss data through a combination of publicly available data and the confidential loss data. This information which is shared across the countries enhances the identification and assessment of risk exposures and provides additional information for RCSAs, scenarios, indicators and for benchmarking purposes.

#### Management and treatment of operational risk

The Bank's approach to managing operational risk is to adopt fit-for-purpose operational risk practices that assist business line management in understanding their inherent risks and reducing their risk profile in line with the Bank's risk tolerance while maximizing operational performance and efficiency. Management uses the output of risk identification and assessment as an input into the decision making process. Management action on operational risk will normally include one or more of the following treatments:

- Risk avoidance: The risk is avoided by deciding not to start or continue with the activity giving rise to the risk.
- *Risk mitigation*: Risk is lowered by increasing controls.
- Risk transfer: Another party agrees to carry or share part of the risk (Insurance). In addition, the Bank continues to maintain a comprehensive insurance programme to cover losses from fraud, theft, professional liability claims and damage to physical assets.
- $\bullet \;\;$  Risk acceptance : Those risks that cannot be avoided.

#### Monitoring

An independent operational risk function performs a monitoring and assurance role and objectively assesses how adequate the operational risk framework and related operational risk policies and operating standards are being implemented across the bank. In addition, the bank operates and maintains a comprehensive internal audit programme on the entire Bank's operations.

#### Reporting

Operational risk reports are produced on both a regular and an eventdriven basis. The reports include a profile of the key risks to business unit's achievement of their business objectives, relevant control issues and operational risk incidents. Specific reports are prepared on a regular basis for the relevant business unit and risk committees.

#### Business continuity management

The Bank's ability to protect life, assets, and resources and ensure continued services to customers in the event of a disruption is critical to its sustained financial success

Business continuity management (BCM) is a process that identifies potential operational disruptions and provides a basis for planning for the mitigation of the negative impact from such disruptions. In addition it promotes operational resilience and ensures an effective response that safeguards the interests of the Bank and its stakeholders.

Contingency and recovery plans for core services, key systems and priority business activities have been developed and are revisited as part of existing management processes to ensure that continuity strategies and plans remain relevant.

The Banks business continuity capabilities are evaluated by testing business continuity plans and conducting crisis simulations.

#### **Compliance risk**

awareness initiatives.

This is the risk of legal or regulatory sanctions, financial loss or damage to reputation that the Bank may suffer as a result of its failure to comply with laws, regulations, codes of conduct and standards of good practice that are applicable to its business activities. This includes the exposure to new laws as well as changes in interpretations of existing laws by appropriate authorities.

#### Approach to compliance risk management

Compliance is an independent core risk management activity, which also has unrestricted access to the Chief Executive and the Chairman of the Board Risk Committee, thereby ensuring the function's independence.

The Bank's approach to managing compliance risk is proactive and premised on internationally accepted principles of compliance risk management. The Bank is subject to extensive supervisory and regulatory regimes, and while the executive management remains responsible for overseeing the management of the Bank's compliance risk, group compliance actively engages with management and the compliance officers within subsidiaries to proactively support the generation of legal, ethical and profitable business.

The Bank operates a centralised compliance risk management structure run by a fully equipped specialised unit that grants oversight on all compliance related matters. The compliance unit supports business in complying with current and emerging regulatory developments, including money laundering and terrorist financing control, sanctions management, identifying and managing conflicts of interest and market abuse and mitigating reputational risks.

Employees including their senior management are made aware of their statutory compliance responsibilities through on-going training and

In 2014, a key development in the regulatory universe was the roll-out of the Kenya Banks Reference Rate (KBRR) as part of an effort to facilitate a transparent credit pricing framework for the Banking sector.

#### Financial crime control

The Bank defines financial crime control as the prevention, detection and response to all financial crime in order to mitigate economic loss, reputational risk and regulatory sanction.

Financial crime includes fraud, bribery and corruption and misconduct by staff, customers, suppliers, business partners and stakeholders.

The Bank's financial crime control unit is mandated by the audit committee to provide financial crime control capabilities which support the Bank in minimising the overall impact of financial crime. This ensures the safety of our people and assets as well as trust from our stakeholders. The Bank maintains a zero tolerance approach towards fraud and dishonesty.

The Financial Crime Control team as with the other functions within operational risk maintains close working with other risk functions, specifically compliance, legal risk and credit risk and with other functions such as information technology, human resources and finance.

#### Money laundering and terrorist financial control

Legislation pertaining to money laundering and terrorist financing control imposes significant requirements in terms of customer due diligence, record keeping, staff training and the obligation to detect, prevent and report suspected money laundering and terrorist financing. To this end, anti - money laundering training is carried out for all the staff and the Bank has in place the necessary processes and systems to comply with "The Proceeds of Crime and Anti-Money Laundering Act 2009 and The Prevention of Terrorism Act 2012."

In January 2014 the Financial Reporting Centre rolled out an Annual Compliance Return to determine compliance with Proceeds of Crime and Anti-Money Laundering Regulations gazetted in 2013. The Bank is in compliance with the Act.

#### Occupational health and safety

The health and safety of all employees, clients and other stakeholders continues to be a priority. Any risks to the health and safety of employees resulting from hazards in the workplace or potential exposure to occupational illness are managed by the occupational health and safety team. The Bank aims to effectively identify, reduce or control accidents or injuries to employees, contractors and clients. The framework ensures compliance with current legislation 'Occupational Safety and Health Act No. 15 of 2007.' and that occupational health and safety procedures are closely linked to the operational needs of the business.

Training of health and safety officers and employee awareness is an on-going endeavour. There were no workmen's compensation claims lodged in 2014.

#### Legal risk

Legal risk is defined as exposure to the adverse consequences judgements or private settlements, including punitive damages resulting from inaccurately drafted contracts, their execution, the absence of written agreements or inadequate agreements. This includes exceeding authority as contained in the contract.

The Bank has processes and controls in place to manage its legal risk, failure to manage risks effectively could result in legal proceedings impacting the Bank adversely, both financially and reputational.

#### **Taxation risk**

Taxation risk is the possibility of suffering loss, financial or otherwise, as a result of the misapplication of tax systems (whether in legislative systems, rulings or practices) applicable to the entire spectrum of taxes and other fiscal imposts to which the Bank is subject.

The Bank fulfils its responsibilities under tax law in relation to compliance, planning and client service matters. Tax law includes all responsibilities, which the Bank may have in relation to company taxes, personal taxes, capital gains taxes, indirect taxes and tax administration.

The framework to achieve compliance with the Bank's tax policy comprises four elements:

- · identification and management of tax risk
- human resources policies, including an optimal mix of staffing and outsourcing
- skills development, including methods to maintain and improve managerial and technical competency
- · communication of information affecting tax within the Bank.

Good corporate governance in the tax context requires that each of these elements is in place, as the absence of any one would seriously undermine the others.

Compliance with this policy is aimed at ensuring that the Bank pays neither more nor less tax than tax law requires.

Capital Gains Tax (CGT) was re-introduced effective 1st January 2015. The bank continues to engage Kenya Revenue Authority to get a clearer position on the implementation of CGT.

#### Reputational risk

Reputational risk results from damage to the Bank's image which may impair its ability to retain and generate business through the loss of trust and confidence or a breakdown in business relationships. Safeguarding the Bank's reputation is of paramount importance to its continued success and is the responsibility of every member of staff.

Reputational risks can arise from social, ethical or environmental issues, or as a consequence of operational risk events. CfC Stanbic Bank's strong reputation is dependent upon the way in which it conducts its business but it can also be affected by the way in which its clients, to whom it provides financial services, conduct themselves.

Management of all operating activities is required to establish a strong internal control structure to minimise the risk of operational and financial failure and to ensure that a full assessment of reputational implications is made before strategic decisions are taken. The Bank sets clear standards and policies on all major aspects of business and these standards and policies are integral to the Bank's system of internal control and are communicated though procedures, manuals and appropriate staff training.

Each business unit or support function executive is responsible for identifying, assessing and determining all reputational risks that may arise within their respective areas of business. The impact of such risks is considered alongside financial or other impacts. Should a risk event occur, the Bank's crisis management processes are designed to minimise the reputational impact of the event. Crisis management teams are in place both at executive and business line level to ensure the effective management of any such events. This includes ensuring the Bank's perspective is fairly represented in the media.

Reputational risks are considered and assessed by the Board, the Bank's RMC and executive management.

## Risk management report (continued)

#### **Business risk**

Business risk is the risk of loss due to operating revenues not covering operating costs and is usually caused by the following:

- · inflexible cost structures
- market-driven pressures, such as decreased demand, increased competition or cost increases
- Bank -specific causes, such as a poor choice of strategy, reputational damage or the decision to absorb costs or losses to preserve reputation.

Business risk is governed by the Bank's executive committee, which is ultimately responsible for managing the costs and revenues of the Bank

The Bank mitigates business risk in a number of ways including:

- Extensive due diligence during the investment appraisal process is performed, in particular for new acquisitions and joint ventures;
- the business lines have a new product process through which the risks and mitigating controls for new and amended products and services are evaluated;
- Stakeholder management to ensure favourable outcomes from external factors beyond the Bank's control.
- consistently monitoring the profitability of product lines and customer segments;
- maintaining tight control over the Bank's cost base, including the management of cost-to-income ratio. This allows for early intervention and management action to reduce costs where necessary:
- being alert and responsive to changes in market forces, exploiting potentially favourable changes and managing the downside risk due to unfavourable changes; and
- a strong focus in the Bank's budgeting process on achieving revenue growth while containing cost growth.
- Contingency plans are built into the budget that allow for costs to be significantly reduced in the event that expected revenue generation does not materialise
- The Bank continually aims to increase the ratio of variable costs to fixed costs, allowing for more flexibility to proactively manage cost during an economic downturn

#### Strategic risk

Strategic risk is the risk that the Bank's future business plans and strategies may be inadequate to prevent financial loss or protect the Bank's competitive position and shareholder returns.

The Bank's business plans and strategies are discussed and approved by executive management and the board.

#### Internal audit assurance

The internal audit function provides an independent assessment of the adequacy and effectiveness of the overall risk management framework and risk governance structures.

Internal audit unit operates under a mandate from the audit committee and has the authority to determine the scope and extent of work to be performed. Internal audit's primary objective is the provision of assurance to the audit committee on the quality of controls in the Bank's operational activities.

It assists the executive management teams in meeting their business objectives by examining the Bank's activities, assessing the risks involved and evaluating the adequacy and effectiveness of processes, systems and controls to manage these risks.

A risk-based audit approach has been adopted by the Bank. Material or significant control weaknesses and planned management remedial actions are reported to the Board Audit Committee. These issues are tracked to ensure that agreed remedial actions have been implemented. Overdue issues are reported to the audit committee on a quarterly basis.



# Transparency and accountability

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## Corporate information

Chairman:	Fred N. Ojiambo, MBS, SC
Chief Executive of CfC Stanbic Bank Limited:	Greg R Brackenridge*
Regional Chief Executive::	Kitili Mbathi
Regional Head Corporate & Investment Banking:	Michael Blades***
Non-Executive Directors:	GR May** RW Kimotho EW Njoroge J Babsa-Nzibo RT Ngobi CK Muchene PN Gethi CJ Blandford – Newson*** (Appointed: 26th June 2014)  * South African ** British *** South African & British
Company secretary:	L N Mbindyo P.O. Box 72833 00200 Nairobi
Auditor:	PricewaterhouseCoopers PwC Tower Waiyaki Way/Chiromo Road P O Box 43963 00100 Nairobi
Registered office:	CfC Stanbic Centre Chiromo Road P O Box 72833 00200 Nairobi

### **Board of Directors**



FN Ojiambo, MBS, SC (65) Chairman

#### Appointed 2010

Mr Fred N Ojiambo was appointed the Chairman of the Boards of CfC Stanbic Bank and CfC Stanbic Holdings Limited on 21 May 2010 having previously served on the CfC Bank Limited Board as a nonexecutive director. Mr Ojiambo is a lawyer and holds a Bachelor of Laws, (LLB) (Hons) Degree from the University of Nairobi and a Post Graduate Diploma in Advocacy (Council of Legal Education) from the Kenya School of Law. He has had a long career in private practice and his experience was recognised with an award of Senior Counsel in 2007. Mr. Ojiambo sits on various boards of companies and corporations, including Bata Shoe Company Limited, The International Leadership University, The Council of Legal Education, Windle Charitable Trust and Rafiki Orthopaedic Limited, among others. He is also a member and former Chair of the Law Society of Kenya, a member of the International Bar Association and the Commonwealth Law Association, and is the Senior Partner in the legal firm of Messrs. Kaplan & Stratton, Advocates.



K Mbathi (56), Chief Executive

#### Appointed 2008

Mr Kitili Mbathi is the Chief Executive of CfC Stanbic Holdings Limited, a Director of CfC Stanbic Bank Limited and SBG Securities Limited; and member of the University of Nairobi Council. He holds a Bachelor of Arts degree (Economics and Political Science) from University of Michigan, Ann Arbor, Michigan, USA and a Masters of Banking and Finance for Development from Instituto Finafrica - Milan, Italy. He has vast experience in banking which was acquired when serving in various banking institutions. He has also served as Investment Secretary in the Ministry of Finance and Planning – Government of Kenya.



GR Brackenridge (57), Chief Executive CfC Stanbic Bank Ltd

#### Appointed 2010

Mr Greg Brackenridge was appointed the Chief Executive of CfC Stanbic Bank Limited on 5 March 2010. He first joined the Standard Bank Group (SBG) in 1992 as General Manager, Corporate and Investment Banking at Stanbic Bank Zimbabwe Limited. He became Managing Director of Stanbic Bank Zimbabwe Limited in 1997 before transferring to the Head Office in Johannesburg in 2002. In 2004 he took over as Chief Executive, Stanbic Africa and then in 2005, he was appointed Regional Managing Director, West Africa and Managing Director of Stanbic Bank Nigeria Limited. Whilst in Nigeria he successfully completed his mandate to see the Group through the Stanbic Bank Nigeria recapitalisation process, build a new in-country leadership team, establish a fully-fledged and universal bank and successfully consummate the merger with IBTC Chartered Bank Plc.



GR May (71), Chairman Board Audit Committe

#### Appointed 2008

Mr. Gayling R. May has an extensive accounting background having worked for PricewaterhouseCoopers in various countries for 37 years. He is a Fellow of The Institute of Chartered Accounts in England and Wales (FCA), a member of The Institute of Certified Public Accountants of Kenya (ICPAK) and a member of The Institute of Certified Public Secretaries of Kenya (ICPSK). He holds directorships in Swissport Kenya Limited, British American Tobacco Limited, Liberty Life Assurance Company Limited, Heritage Insurance Company Limited, Liberty Kenya Holdings Limited, CfC Stanbic Bank Limited and CfC Stanbic Holdings Limited.He is currently the Regional Representative of the Eastern Africa Association, a business information service based in Nairobi, and active throughout East Africa.



RW Kimotho, MBS (59)

#### Appointed 2008

Ms Rose W Kimotho is the Managing Director of Three Stones Limited, a Company that operates a digital television channel. Prior to launching Three Stones, Rose was founder and Managing Director of Regional Reach Limited, which company launched the first local language FM station in Kenya as well as Kenya's first 24-hour news and information television channel. Until she ventured into entrepreneurship in 1994, Rose was General Manager and member of the Board of Directors of McCann-Erickson (K) Ltd. She is the past Chairman of the Marketing Society of Kenya, past Chairman of the Media Owners Association and former Chief Trade Judge at the Nairobi International Show. In addition to being a non-executive Director of CfC Stanbic Bank and CfC Stanbic Holdings, she serves on the Board of Population Services International (PSI), and Y&R Brands, is a Trustee of Rhino Ark, and a member of the Task Force on Press Law appointed by the Attorney General to make recommendations on laws governing the media. Ms Kimotho holds a Diploma in Journalism, University of Nairobi, a Management Diploma from Columbia University Graduate School and a Marketing Certificate from the Marketing Society of Kenya.



EW Njoroge, CBS (62)

#### Appointed 2010

Mr Edward W Njoroge graduated with a Bachelor of Science degree from Makerere University. He was appointed on 26 March 2003 as Director (Executive) and the Managing Director of Kenya Electricity Generating Company Limited (now retired). He started his career with Twiga Chemical Industries in 1975. He then held a senior position with Akile Associates Limited before moving to Affiliated Business Contacts (ABCON) Group in 1977. His other directorships include REAL Insurance Company Limited, Aquatech Industries Limited, Nerifa Holdings Limited, and ABCON. He is also the Chairman of the Nairobi Securities Exchange, Telkom Kenya and Aureos East Africa Fund.

## Board of Directors (continued)



J Babsa- Nzibo (56)

#### Appointed 2010

Mrs Nzibo is currently the Managing Director of Skynet Worldwide Express Limited. In 1994, she founded the company in Kenya as a locally incorporated company affiliated to Skynet Worldwide International specialising in rapid door-todoor delivery of documents and parcels worldwide. She is also the Chairperson of the Courier Industry Association of Kenya and the vice-chairperson of the SOSSA Welfare Group. She previously worked at DHL Limited as the Regional Sales and Marketing Manager for the East Africa region. She is also a member of the Marketing Society of Kenya and brings to the Board her business and marketing experience.



CK Muchene (57)

#### Appointed 2011

Mr Charles K Muchene was appointed to the Board as a non-executive director of CfC Stanbic Holdings Limited and CfC Stanbic Bank Limited in February 2011. Prior to this appointment, he was the Country Senior Partner of PricewaterhouseCoopers. He holds a Bachelor of Commerce degree from the University of Nairobi, is a Fellow of the Institute of Certified Public Accountants of Kenya, a Member of the Institute of Certified Public Secretaries of Kenya and a member of the Institute of Directors. Mr Muchene also serves on the Boards of East African Breweries Limited and AIG Insurance Limited in addition to a number of other private companies.



RT Ngobi (54)

#### Appointed 2011

Mrs Ruth T Ngobi is a lawyer of over twentynine years standing, having been admitted as an Advocate of the High Court of Kenya in 1985. She holds a bachelor's degree in law from University of Kent in Canterbury and a Master of Laws degree from University of Cambridge both in the United Kingdom. Ms Ngobi worked with Unilever Kenya Ltd for 15 years as Legal Counsel and Company Secretary, before joining British American Tobacco Kenya Ltd in 2002 as Area Legal Counsel. She is the founder of Cosec Solutions Ltd, a company that provides company secretarial services and corporate governance solutions. Ms Ngobi is also a non-executive director on the Board of CfC Stanbic Bank Ltd, as well as a Board member of the Public Procurement Oversight Authority.



MA Blades (48)

#### Appointed 2013

Mr Michael Blades is the Regional Head of Corporate and Investment Banking (CIB), East Africa for Standard Bank Group. Based in Nairobi, Kenya, he heads all of Standard Bank's CIB activities in Kenya, Uganda, Tanzania, Ethiopia and South Sudan. He is a Director on the Boards of CfC Stanbic Holdings Ltd, CfC Stanbic Bank and SBG Securities Limited. A qualified Economist, Mr Blades has worked in various positions in the Corporate and Investment Banking Business Unit of Standard Bank Group for over 20 years, most recently as the Head of International Business **Development and Corporate Banking** Coverage in China.



PN Gethi (49)

#### Appointed 2013

Mr Peter Gethi was appointed to the Boards of CfC Stanbic Bank Limited and CfC Stanbic Holdings Limited in the year 2013. He is a qualified Consultant Agronomist and brings to the Boards a wealth of agribusiness and management experience, expected to help the Bank, and Group, achieve its strategic goals. Mr Gethi serves as a Board member of Liberty Life Assurance Limited and Heritage Insurance (K) Limited (since 2009), and is currently serving as the Chairman of both companies (since 2011).



CJ Blandford - Newson (50) Chief Executive, Africa, Standard Bank Grp

#### Appointed 2014

Mr Chris Newson was appointed to the Boards of both CfC Stanbic Holdings and CfC Stanbic Bank on 26 June 2014.
Mr. Newson is a Chartered Accountant and is currently the Chief Executive of Standard Bank Africa. He has over 23 years experience in Investment and Commercial Banking, and particular expertise gained in relation to Sub-Saharan Africa, with the last nine years being at the chief executive level.



LN Mbindyo, (Company secretary)

Ms Lillian N Mbindyo holds Bachelor of Law and Master of Law degrees from University of Warwick, as well as a Master of Business Administration from Warwick Business School Ms Mbindyo is an advocate of the High Court of Kenya and a Certified Public Secretary. Prior to joining CfC Stanbic Bank, she worked as the Head of Compliance and Legal at the Nairobi Securities Exchange and thereafter as the Head of Legal and Compliance at SBG Securities Limited. Ms Mbindyo has over eleven years work experience and currently serves as the Company Secretary of CfC Stanbic Holdings Limited, CfC Stanbic Bank Limited, SBG Securities Limited and CfC Stanbic Nominees Limited.

## Corporate governance report

#### Introduction

CfC Stanbic Bank Limited understands that good corporate governance is fundamental to earning the trust of our stakeholders, which is critical to sustaining the organisation's success and in preserving shareholder value. In line with this philosophy, the Board is committed to the adoption of sound governance practices.

The governance framework enables the Board to fulfil its role of providing oversight and strategic counsel in balance with responsibility. It also ensures conformity with regulatory requirements and acceptable risk tolerance requirements. In this pursuit, CfC Stanbic Bank, as a member of SBG, is guided by SBG's principles in its governance framework, adjusted for local requirements.

#### Code and regulations

As a licensed commercial bank, the Bank operates in a highly regulated industry and is committed to complying with legislation, regulations and Codes of Best Practice and seeks to maintain the highest standards of governance, including transparency and accountability. Whilst the Bank continues to nurture a strong culture of governance and responsible risk management guided by the SBG's risk appetite and governance framework, it is constantly monitoring its practices to ensure that they are the best fit for it and serve to enhance business and community objectives.

The Bank complies with applicable legislation, regulations, standards and codes, with the Board continually monitoring regulatory compliance.

#### Shareholders' responsibilities

The shareholders' role is to appoint the Board of Directors and the External Auditor. This role is extended to holding the Board accountable and responsible for efficient and effective corporate governance.

#### **Board of Directors**

The Bank is headed by a Board of Directors, which has ultimate responsibility for the management and strategic guidance of the Bank and assumes the primary responsibility of fostering the sustainability of the Bank's business. The Board is responsible for the overall corporate governance of the Bank, ensuring that appropriate controls, systems and practices are in place.

#### **Board composition**

There are twelve directors on the Board, three of whom are executive and nine are non-executive.

The Bank's Board of Directors remains steadfast in implementing governance practices where substance prevails over form. The governance framework allows the Board of Directors to consider conformance and performance, enabling them to balance their responsibility for oversight with their role as strategic counsel.

The Board understands that sound governance practices are fundamental to earning the trust of stakeholders, which is critical to sustaining performance and preserving shareholder value. The Board members' collective experience and expertise provide a balanced mix of attributes for it to fulfil its duties and responsibilities.

#### Strategy

The Board is fully aware of its obligations to shareholders and other stakeholders for forging the strategic direction that the Bank will follow and accordingly meets with the executive committee on an annual

basis to review and approve the Bank's strategy for the year ahead. The Board ensures that strategy is aligned with the Bank's values and monitors strategy implementation and performance targets in relation to the bank's risk profile.

Through Managements quarterly reporting, the Board monitors performance against financial and corporate governance objectives throughout the year. It is collectively responsible for the long-term success of the bank and is accountable to shareholders for financial and operational performance.

#### **Delegation and effective control**

The Bank operates within a clearly defined governance framework. Through this framework, the board balances its role of providing risk oversight and strategic counsel with ensuring adherence to regulatory requirements and risk tolerance.

The governance framework provides for delegation of authority while enabling the board to retain effective control. The board delegates authority to relevant board committees and the Chief Executive, with clearly defined mandates and authorities, while preserving its accountability.

Board committees facilitate the discharge of board responsibilities and provide in-depth focus on specific areas. Each committee has a mandate, which the board reviews at least once a year. Mandates for each committee set out its role, responsibilities, scope of authority, composition, terms of reference and procedures. The committees report to the board through their respective chairmen and minutes of all committee meetings are submitted to the Board.

Authority has been delegated to the Chief Executive to manage the business and affairs of the Bank. This delegated authority is set out in writing, together with the matters reserved for board decision. The Executive Committee assists the Chief Executive in the day-to-day management of the affairs of the Bank, subject to statutory parameters and matters reserved for the Board. Further delegations are managed through a defined process.

The Chief Executive is tasked with the implementation of Board decisions and there is a clear flow of information between Management and the Board, which facilitates both the qualitative and quantitative evaluation of the Bank's performance.

Directors have full and unrestricted access to Management and all Bank information. This includes unlimited access to the advice and services of the Company Secretary, who assists in providing any information and documentation they may require to facilitate the discharge of their duties and responsibilities.

#### **Evaluation of Board effectiveness**

The Board is committed to continued improvement of its effectiveness and performance. During the year, an evaluation of the Board, covering structure, process and effectiveness is conducted. The consolidated feedback is considered and relevant action points noted for implementation. The Board also evaluates the Chairman's and the Chief Executive's performance on an annual basis.

#### **Appointments**

The appointment of directors is governed by the Company's Articles of Association and is subject to regulatory approval in line with the applicable legislation and regulations. Shareholders at the Annual General Meeting (AGM) elect directors. The Board is mandated to make interim appointments between AGMs in order to fill casual vacancies that may arise or to make additions to the Board. These appointments are then confirmed at the subsequent AGM.

One third of non-executive directors is required to retire at each AGM and may offer themselves for re-election. If supported by the Board, a proposal for their re-election is made to the shareholders.

There is no limit to the number of times a non-executive director may stand for re-election. In terms of the Articles of Association, executive directors are not subject to retirement by rotation. In effecting appointments, the Board considers skills, knowledge and experience of the proposed director, as well as other attributes that may be deemed necessary. The Board is also cognisant of the need to ensure demographic representation when making a new appointment. Furthermore the candidates are subject to a "fit and proper" requirement, as demanded by the Central Bank of Kenya.

#### **Induction and training**

On appointment, each new director receives a corporate governance manual that includes relevant information such as mandates, management structures, significant reports, important legislation and key company policies. In addition, one-on-one meetings are scheduled with Management to introduce new directors to the Company and its operations. The induction and on-going training of directors is the responsibility of the Company Secretary.

To ensure maximum participation in on-going director training, themes for training are scheduled in advance. Subjects of note covered during the year include an in-depth review of the Asset and Liability Management framework of the Bank; Credit and Capital Management and Anti-Money Laundering (AML) and the Control of Terrorist Financing (CFT) Compliance training.

#### **Board meetings**

The Board meets once every quarter with an additional meeting scheduled to discuss strategy. Ad-hoc meetings are held whenever deemed necessary. Directors are provided with comprehensive Board documentation at least seven days prior to each of the scheduled meetings.

Attendance at Board meetings is set out in the following table:

#### CfC Stanbic Holdings Limited - Directors' Attendance, 2014

Directors' meetings - Meeting Attendance							
Member	28 Feb 2014	09 May 2014	08 Aug 2014	27 Nov 2014			
FN Ojiambo, MBS, SC (Chairman)	√	√	√	√			
GR Brackenridge	√	√	√	√			
K Mbathi	√	√	Α	√			
MA Blades	√	Α	√	√			
EW Njoroge	√	√	Α	√			
JB Nzibo	√	√	√	√			
GR May	√	√	√	√			
RN Kimotho	√	√	√	√			
RT Ngobi	√	√	√	√			
CK Muchene	√	√	А	√			
PN Gethi	√	√	√	√			
CJ Blandford-Newson	*	*	A	√			

Key

√ = Attendance

A = Absent with Apology

\* = Was not a Director

#### **Board Committees**

The Board has established the Board Audit Committee, the Board Credit Committee and the Board Risk Committee to assist it in discharging its responsibilities.

#### **Board Audit Committee**

The role of the Board Audit Committee is to review the Bank's financial position and make recommendations to the Board on all financial matters. The Committee mandate detail's its purpose as follows:

- To assist the Board in discharging its duties relating to the safeguarding of the Company's assets and evaluation of internal control frameworks within the Bank and any of its subsidiary companies, unless such company has its own board audit committee
- To ensure that Senior Management establishes and maintains an adequate, effective and efficient internal control framework.
- To evaluate, assess and monitor the adequacy and effectiveness of the established accounting, financial reporting, compliance and other internal control systems, which should be consistent with the nature and complexity of risks inherent in the Bank's on and off balance sheet activities.
- To consider the internal and the external audit processes, as well as the accounting principles and policies.
- To ensure the independence and effectiveness of the internal and external audit and compliance functions.
- To ensure effective communication between internal audit, external audit, the Board, Management and the regulators.
- To ensure compliance with all applicable legal, regulatory and accounting standards.
- To contribute to a climate of discipline and control this will reduce the likelihood of fraud and or misstatement.
- To consider the effectiveness of fraud risk management practices, and the processes and controls for prevention, detection and the investigation of fraud and financial crime within the Bank.

The Committee has three Independent non-executive directors, with the Chief Executive, the Regional Chief Executive, the Chief Risk Officer, the Regional Head of Corporate & Investment Banking, the Head of Operations, the Head of Internal Audit and the Chief Financial Officer attending by invitation.

During the year, the Committee carried out its duties as dictated by its Mandate. The Committee held 4 meetings during the year, with attendance as follows:

Committee Meeting Attendance								
Member	27 Feb 2014	30 April 2014	07 Aug 2014	25 Nov 2014				
GR May (Chairman)	√	√	√	√				
JB Nzibo	√	√	√	√				
CK Muchene	√	√	Α	√				

Key

√ = Attendance

A = Absent with Apology

## Corporate governance report (continued)

#### **Board Credit Committee**

The role of this Committee is to provide independent and objective oversight of credit risk management within the Bank. The Committee's Terms of Reference are detailed in its Mandate as follows:

- To make recommendations to the Board in respect of any amendments to the mandate and review the mandate on an annual basis.
- To establish sub-committees as required for the proper performance of its mandate and ensure that such subcommittees have clearly defined and appropriate mandates and delegated authority. The Committee must, on an annual basis review and approval of the mandates of its sub-committees, namely the Credit Risk Management Committee (CRMC) and Credit Committee.
- To adopt SBG Credit Standard and revisions thereto as a minimum requirement, with the necessary modifications to comply with applicable laws and regulations.
- To consider and ratify all insider credit applications pertaining to Directors and Senior management and parties related to them irrespective of size, on the recommendation of the Credit Committee, and to ensure that all regulatory requirements in accordance with the Central Bank's Code of Corporate Governance are complied with.
- To retrospectively review and ratify credit approvals made by either the Credit Committee or delegated authorities (following recommendations of the Credit Committee.
- To review, on a quarterly basis, the credit risk portfolio reports; the credit risk impairment adequacy; and the credit risk sections of the report to the main Board.
- To approve the credit risk appetite framework as required by the SBG Credit Risk Governance Standard ("The Standard").
- · Consider any other Credit related matters that may be necessary.

The Committee has three non-executive directors, with the Chief Executive, the Regional Chief Executive, the Chief Risk Officer, the Regional Head of Corporate & Investment Banking, the Regional Head of Credit, the Head of Operations and the Chief Financial Officer attending by invitation.

During the year, the Committee carried out its duties as required by its Mandate. It held four meetings in the year 2014, with attendance as shown below:

Committee Meeting Attendance							
Member	26 Feb 2014	08 May 2014	06 Aug 2014	26 Nov 2014			
EW Njoroge (Chairman)	√	√	Α	√			
RW Kimotho	√	√	√	√			
PN Gethi	√	√	√	√			

Key

√ = Attendance

A = Absent with Apology

#### **Board Risk Committee**

The role of this Committee is to assist the Board of Directors in the discharge of its duties relating to corporate accountability and associated risks in terms of management, assurance and reporting. Accordingly, it must make sure that there are effective procedures in place for identifying, assessing and managing of all the risk types, including ensuring all the appropriate methodology and infrastructure is in place.

Under its mandate from the Board of Directors, the Committee is required to do the following:

- Make recommendations to the Board in respect of any amendments to its mandate, which must be reviewed annually.
- Establish sub-committees as required for the proper performance of its mandate and ensure that such sub-committees have clearly defined and appropriate mandates and delegated authority, which are reviewed on an annual basis.
- Oversee the Bank's Risk Management Programme, ensuring that the same is comprehensive and meets the requirements of the Risk Management Guidelines (RMG) issued by Central Bank of Kenya.
- Ensure that the Bank has in place all the necessary risk policies and standards to cover all risk areas. The BRC is responsible for the review and approval of all risk policies and standards (excluding credit risk).
- Ensure the adoption of the SBG Risk Standards and revisions thereto as a minimum requirement, with the necessary modifications where required to comply with applicable laws and regulations
- Set out the nature, role, responsibility and authority of the risk management function within the Bank and outline the scope of risk management work.
- Oversee the quality, integrity and reliability of the Bank's risk management.

The Committee has three non-executive directors, with the Chief Executive, the Regional Chief Executive, the Regional Head of Corporate & Investment Banking, the Head of Risk, the Head of Compliance and Legal, the Head of Operations, the Head of Information Technology, the Regional Head of Global Markets, and the Head of Personal and Business Banking attending by invitation.

During the year, the Committee carried out its duties as dictated by its Mandate. It held four meetings in the year 2014, with attendance as shown below:

Committee Meeting Attendance								
Member	26 Feb 2014	08 May 2014	06 Aug 2014	25 Nov 2014				
CK Muchene (Chairman)	√	√	А	√				
RT Ngobi	√	√	√	√				
RW Kimotho	√	√	√	√				

Kev

√ = Attendance

A = Absent with Apology

#### **Management Committees**

The following management committees are in place to ensure that the Bank carries out its obligations efficiently and effectively:

#### a Executive Committee.

The Executive Committee (EXCO) is comprised of senior management of the Bank. The Committee meets on a monthly basis to track and deliberate upon the performance of each department of the Bank, ensuring that each department remains aware of what the other is doing and enabling the Bank to benefit from internal synergies.

#### b Asset and Liability Committee.

The Assets and Liability Committee (ALCO) meets on a monthly basis and is comprised of the Chief Executive, Chief Financial Officer, Chief Operating Officer, Chief Risk Officer, Business Unit Heads and the Assets and Liabilities Manager. The Committee monitors and sets acceptable levels of the Bank's interest rate, liquidity, and similar market risks relating to the Bank's statement of financial position and associated activities.

#### c Credit Risk Management Committee.

The Credit Risk Management Committee (CRMC) is made up of the Business Unit Credit Risk heads, Business Unit Heads and the Country Head of Risk. Reporting to the Board Credit Committee, the purpose of the committee is to establish and define the principles under which the Bank is prepared to assume credit risk and the overall framework for the consistent and unified governance, identification, measurement, management and reporting of credit risk.

#### d Risk Management Committee

The Risk Management Committee has been established as a sub-committee of the Executive Committee (EXCO). Comprised of Senior Management, it is tasked with the identification of key risk areas, measurement and control of risks, and ensuring that the controls, processes, and systems employed are robust and in line with regulatory requirements. The committee meets on a monthly basis with its report being tabled in both EXCO and the Board Risk committee.

#### e People Executive Committee.

The People EXCO exists to ensure that the Bank's Human Resources (HR) agenda is aligned to the Bank's overall strategy. Comprised of the Chief Executive, Chief Operating Officer, Business Unit Heads, Country Head of HR and Regional Head of HR; the Committee ensures that the responsibilities of the HR Department in CfC Stanbic Bank are carried out in accordance with labour legislation, best practice and the Bank's HR Policy.

#### f New Products Committee.

This Committee is comprised of the Chief Financial Officer, representatives from all Risk functions of the Bank (namely market risk, credit risk and operational risk), the Head of Operations and senior management from each of the Business Units, with additional members invited as required. It meets on an ad-hoc basis to evaluate the economic viability of any proposed new Bank product on the basis of various factors such as its projected profitability, possible risks, strategic value to the Bank, procedural implications of its introduction, among other factors. Further as part of its mandate the committee certifies that new products offered to the market in response to customer needs are developed and implemented in a controlled environment to ensure that the various risks together with prudential and regulatory requirements are adequately addressed and ensures that the Bank remains dedicated to maximising shareholder value in all its products, while remaining responsive to its customers' needs.

#### South Sudan Management Committee

This Committee provides the governance forum in which all activities necessary to convert the Branch to a fully-fledged South Sudan subsidiary are tracked and reported by the Branch Conversion Project Executive. The Committee also serves as a forum to guide and control the overall direction of the Branch; acting as a medium of communication between the Branch and the Bank

#### **Fees**

Non-executive directors receive fixed fees for service on the Board and on Board committees. The Board reviews the non-executive directors' fees and makes its recommendation to the AGM for approval.

The amounts paid to directors are included in Note 42.5.2 which represents the total remuneration paid to executive and non-executive directors during the year under review.

#### **Company Secretary**

The Company Secretary provides the Board with guidance on its responsibilities and keeps directors up-to-date with changes to relevant legislation as well as governance best practices. The Secretary oversees the induction of new directors as well as the on-going training of Directors. All directors have access to the services of the Company Secretary.

#### **Going concern**

The Board of Directors annually considers and assesses the going concern basis for the preparation of financial statements at the end of the year. The directors have sufficient reason to conclude that the Bank will continue operating as a going concern.

## Report of the Board Audit Committee

During the year, amongst other matters, the Committee considered the following:

- a In respect of the external auditors and the external audit:
  - approved the reappointment of PriceWaterhouseCoopers as external auditors for the financial year ended 31 December 2014, in accordance with all applicable legal requirements
  - approved the external auditors' terms of engagement, the audit plan and budgeted audit fees payable
  - reviewed the audit process and evaluated the effectiveness of the audit
  - obtained assurance from the external auditors that their independence was not impaired
  - confirmed that no reportable irregularities were identified and reported by the external auditors
  - · considered reports from subsidiary audit committees.
- b In respect of the financial statements:
  - confirmed the going concern basis for the preparation of the interim and annual financial statements
  - examined and reviewed the interim and annual financial statements prior to submission and approval by the Board
  - reviewed reports on the adequacy of the provisions for performing and non-performing loans and impairment of other assets, and the formulae applied by the bank in determining charges for and levels of impairment of performing loans
  - ensured that the annual financial statements fairly present the financial position of the company at the end of the financial year and the results of operations and cash flows for the financial year and considered the basis on which the bank was determined to be a going concern
  - ensured that the annual financial statements confirm with IFRS
  - considered accounting treatments, significant unusual transactions and accounting judgements
  - considered the adequacy and effectiveness of the accounting policies adopted by the bank and all proposed changes in accounting policies and practices and changes thereto
  - reviewed the effectiveness of financial management and the quality of internal accounting control systems and reports produced by financial Management
  - · reviewed and discussed the external auditors' audit report
  - considered and made recommendations to the Board on the interim and final dividend payments to shareholders.
- c In respect of internal control, internal audit and financial crime control:
  - reviewed and approved the annual internal audit mandate and audit plan and evaluated the independence, effectiveness and performance of the internal audit department and compliance with its mandate
  - considered reports of the internal and external auditors on the bank's systems of internal control, including internal financial controls, and maintenance of effective internal control systems

- reviewed significant issues raised by the internal audit processes and the adequacy of corrective action in response to such findings by management
- assessed the adequacy of the performance of the internal audit function and adequacy of the available internal audit resources and found them to be satisfactory
- received assurance that proper and adequate accounting records were maintained and that the systems safeguarded the assets against unauthorised use or disposal thereof
- discussed significant financial crime matters and control weaknesses identified
- over the course of the year, met with the Head of Internal Audit and the external auditors
- reviewed any significant legal and tax matters that could have a material impact on the financial statements.

Based on the above, the committee formed the opinion that, as at 31 December 2014, there were no material breakdowns in internal control, including internal financial controls, resulting in any material loss to the bank.

#### Independence of the external auditors

The audit committee is satisfied that PriceWaterhouseCoopers are independent of the bank. This conclusion was arrived at, inter alia, after taking into account the following factors:

- the representations made by PriceWaterhouseCoopers to the audit committee
- the auditors do not, except as external auditors or in rendering permitted non-audit services, receive any remuneration or other benefits from the bank
- the auditors' independence was not impaired by any consultancy, advisory or other work undertaken by the auditors
- the auditors' independence was not prejudiced as a result of any previous appointment as auditor.

The audit committee has reviewed the annual report and recommended it to the Board for approval.

On behalf of the Board Audit Committee.

**Gayling R May** 

Chairman, Board Audit Committee

25 February 2015

### Report of the Directors

The Directors submit their report together with the audited financial statements for the year ended 31 December 2014, which disclose the state of affairs of the Bank.

#### **Principal activities**

The Bank is a licensed financial institution under the Banking Act (Cap 488) and is a member of the Kenya Bankers Association.

The Bank is engaged in the business of banking and the provision of related banking services.

#### **Results**

The Bank's results for the year ended 31 December 2014 are shown in the income statement on page 56, and an operational and financial review of the results for the year is given on page 24 to 28.

The Chairman's and Chief Executive's general review of the business is on pages 18 to 21.

#### **Dividends**

In the current year, the Directors have paid an interim dividend of KShs 1.62 (2013: KShs 1.47) per ordinary share equivalent to a total sum of KShs 276 million (2013: KShs 250 million).

Subject to the approval of the shareholders at the Annual General Meeting, the Directors recommend payment of a final dividend of KShs 11.23 (2013: 3.33) per ordinary share equivalent to a total sum of KShs. 1,915 million (2013: 568 million). The total dividend for the year, therefore, will be KShs 12.85 (2012: KShs 4.80) for every one ordinary share amounting to KShs 2,191 million (2013: KShs 818 million).

The total number of issued shares at year-end was 170,577,426 (2013: 170,577,426). The results for the year are set out fully on pages 56 to 139 in the attached financial statements.

#### Directors

The directors who held office during the year and to the date of this report are set out on page 42 to 45.

#### Events subsequent to the end of the reporting period

There is no material event that has occurred between the end of the reporting period and the date of this report.

#### Management by third parties

There is no aspect of the business of the Bank that has been managed by a third person or a company in which a director has had an interest during the year.

#### **Auditor**

PricewaterhouseCoopers has indicated its willingness to continue in office in accordance with Section 159(2) of the Kenyan Companies Act (Cap. 486).

#### **Approval of financial statements**

The financial statements were approved by the Board of Directors on 25 February 2015.

By Order of the Board,



LN Mbindyo Company Secretary 25 February 2015

## Statement of Directors' responsibilities

The Kenyan Companies Act requires the Directors to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the company as at the end of the financial year and of its profit or loss for that year. It also requires the Directors to ensure that the company maintains proper accounting records that disclose, with reasonable accuracy, the financial position of the company. The directors are also responsible for safeguarding the assets of the company.

The Directors accept responsibility for the preparation and fair presentation of financial statements that are free from material misstatements whether due to fraud or error. They also accept responsibility for:

- (i) Designing, implementing and maintaining internal controls as they determine necessary to enable the preparation of financial statements that are free from material misstatements, whether due to fraud or error;
- (ii) Selecting and applying appropriate accounting policies; and
- (iii) Making accounting estimates and judgements that are reasonable in the circumstances.

The Directors are of the opinion that the financial statements give a true and fair view of the financial position of the company at 31 December 2014 and of the company's financial performance and cash flows for the year then ended in accordance with International Financial Reporting Standards and the requirements of the Kenyan Companies Act.

Nothing has come to the attention of the Directors to indicate that the company will not remain a going concern for at least the next twelve months from the date of this statement.

Approved by the board of directors on 25 February 2015 and signed on its behalf by:

Fred N Ojiambo, MBS, SC

Chairman

**GR May** Director



# Report of the independent auditor to the members of CfC Stanbic Bank Limited

#### Report on the financial statements

We have audited the accompanying financial statements of CfC Stanbic Bank Limited (the "Company") as set out on pages 56 to 139. These financial statements comprise the statement of financial position at 31 December 2014, income statement, statement of other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

#### Directors' responsibility for the financial statements

The directors are responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards and with the requirements of the Kenyan Companies Act and for such internal control, as the directors determine necessary to enable the preparation of financial statements that are free from material misstatements, whether due to fraud or error.

#### Auditor's responsibility

Our responsibility is to express an opinion on the financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform our audit to obtain reasonable assurance that the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of

accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Opinion**

In our opinion the accompanying financial statements give a true and fair view of the company's financial position as at 31 December 2014 and of its profit and cash flows for the year then ended in accordance with International Financial Reporting Standards and the Kenyan Companies Act.

#### Report on other legal requirements

As required by the Kenyan Companies Act we report to report to you, based on our audit, that:

- we have obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit:
- in our opinion proper books of account have been kept by the company, so far as appears from our examination of those books; and
- the company's statement of financial position and income statement are in agreement with the books of account.

The engagement partner responsible for the audit resulting in this independent auditor's report is CPA Peter Ngahu – P/No 1458.

Certified Public Accountants

Knewaterbracspers

Nairobi

25 February 2015

### Annual financial statements

56	Statement of profit or loss
57	Statement of other comprehensive income
58	Statement of financial position
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## Statement of profit or loss

For the year ended 31 December		2014	2013
N	ote	KShs'000	KShs'000
Interest income	7	11,638,770	10,334,105
Interest expense	8	(3,256,814)	(2,824,708)
Net interest income		8,381,956	7,509,397
Impairment losses on loans and advances	25.3	(702,822)	(766,601)
Net interest income after loan impairment charges		7,679,134	6,742,796
Fees and commission income	9	3,094,893	2,832,189
Fees and commission expense	10	(279,176)	(308,398)
Net fees and commission income		2,815,717	2,523,791
Trading income	11	4,734,752	5,547,684
Other operating income	12	306,175	107,756
Net trading and other income		5,040,927	5,655,440
Net operating income		15,535,778	14,922,027
Employee benefits	13	(4,295,671)	(3,868,737)
Depreciation of property and equipment	29	(278,602)	(296,603)
Amortisation of intangible assets	30	(230,455)	(225,478)
Administration and general expenses	14	(3,339,854)	(3,526,193)
Total operating expenses		(8,144,582)	(7,917,011)
iotal operating expenses		(0,144,362)	(7,917,011)
Profit before income tax		7,391,196	7,005,016
		.,,	
Income tax expense	15	(1,912,500)	(2,046,030)
Profit for the year		5,478,696	4,958,986
Earnings per share			
Basic and diluted (KShs) per share	16	32.12	29.07

## Statement of other comprehensive income

For the year ended 31 December		2014	2013
	Note	KShs'000	KShs'000
Profit for the year		5,478,696	4,958,986
Other comprehensive income			
Items that will not be re-classified to profit or loss			
De-recognition of deferred income tax liability on revaluation reserve on buildings	31	-	36,779
De-recognition of deferred income tax liability on financial assets - available-for-sale	31	-	76,731
Items that may be subsequently re-classified to profit or loss			
Net fair value movements on available-for-sale financial assets	21	95,793	334,416
Realised fair value adjustments on available-for-sale financial assets transferred to profit or loss	21	(401,110)	(191,431)
Foreign currency translation differences for foreign operations		(62,838)	29,540
Foreign exchange gain on translation of retained earnings		3,296	-
Other comprehensive income for the year, net of tax		(364,859)	286,035
Total comprehensive income for the year		5,113,837	5,245,021

## Statement of financial position

As at 31 December	2014	2013
Note	KShs'000	KShs'000
Assets		
Cash and balances with Central Bank of Kenya	9,513,691	9,418,159
Financial assets – held for trading	23,836,927	23,077,039
Financial assets – available-for-sale	25,250,148	21,926,608
Pledged assets – available-for-sale 22	2,884,293	3,391,972
Derivative assets 23	1,960,415	3,003,522
Loans and advances to banks	12,862,672	34,714,199
Loans and advances to customers 25	88,347,438	69,133,492
Other assets and prepayments 26	2,581,855	2,424,782
Investment in subsidiary 27	2	2
Property and equipment 29	2,405,738	2,233,651
Intangible assets 30	107,455	332,008
Deferred income tax 31	1,523,970	1,071,026
Current income tax 32	72,548	
Total assets	171,347,152	170,726,460
Liabilities		
Customer deposits 33	96,830,280	95,708,406
Amounts due to other banks 34	33,570,267	35,558,146
Current income tax 32	-	188,627
Derivative liabilities 23	2,232,264	2,777,183
Financial liabilities held for trading	-	259,676
Other liabilities 35	5,556,716	8,033,211
Borrowings 36	6,513,417	5,847,752
Total liabilities	144,702,944	148,373,001
Shareholders' equity		
Share capital 37	3,411,549	3,411,549
Share premium 38	3,444,639	3,444,639
Foreign currency translation reserve 39	(68,403)	(5,565)
Retained earnings	17,520,145	14,358,958
Proposed dividend 17	1,915,600	568,209
Revaluation financial assets available-for-sale 39.1	37,438	342,755
Revaluation reserve on buildings 39.2	122,598	122,598
Share based payment reserve 40	130,993	110,316
Regulatory credit risk reserve 39.4	129,649	_
Total shareholders' equity	26,644,208	22,353,459
Total equity and liabilities	171,347,152	170,726,460

The notes set out on 62 to 139 form an integral part of these financial statements.

The financial statements on pages 56 to 139 were approved for issue by the Board of Directors on 25 February 2015 and signed on its behalf by:





## Statement of changes in equity

Year ended 31 December 2014

	Note	Share capital	Share premium	Foreign currency trans- lation reserve	Retained earnings	Proposed dividend	Revalu- ation of financial assets available- for-sale	Reval- uation reserve on buildings	Share- based payment reserve	Regu- latory credit risk reserve	Total equity
		KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
At start of year		3,411,549	3,444,639	(5,565)	14,358,958	568,209	342,755	122,598	110,316	-	22,353,459
Profit for the year		-	-	-	5,478,696	-	-	-	-	-	5,478,696
Other compre- hensive income, net of tax		-	-	(62,838)	3,296	-	(305,317)		-	-	(364,859)
Transfer to regulatory credit risk	39.4	-	-	-	(129,649)	-	-	-	-	129,649	-
Transactions with owners recorded directly in equity											
Equity-settled share-based payment trans-											
actions	40	-	-	-	-	-	-	-	20,677	-	20,677
Interim/final dividend paid	17	-	-	-	(275,556)	(568,209)	-	-	-	-	(843,765)
Final dividend proposed	17	-	-	-	(1,915,600)	1,915,600	-	-	-	-	-
Total trans- actions with											
owners		-	-	-	(2,191,156)	1,347,391	-	-	20,677	-	(823,088)
At end of year		3,411,549	3,444,639	(68,403)	17,520,145	1,915,600	37,438	122,598	130,993	129,649	26,644,208

## Statement of changes in equity (continued)

For the year ended 31 December 2013

				Attributa	ble to owners o	f the bank				
	Note	Share capital	Share premium	Foreign currency translation reserve	Retained earnings	Proposed dividend	Revaluation of financial assets avail- able-for-sale	Revaluation reserve on buildings	Share- based payment reserve	Total equity
		KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
At start of year		3,411,549	3,444,639	(35,105)	10,212,665	-	123,039	85,819	95,751	17,338,357
Profit for the year		-	-	-	4,958,986	-	-	-	-	4,958,986
Other compre- hensive income, net of tax		-	-	29,540	-	-	219,716	36,779	-	286,035
Transactions with owners recorded directly in equity										
Transfer of vested share option from share based payment reserve	40	-	-	-	5,516		-	-	(5,516)	-
Equity-settled share-based payment transactions	40	_	-	_	-		_	-	20,081	20,081
Interim dividend payment	17	-	-	-	(250,000)	_	-	-	-	(250,000)
Final dividend proposal	17	-	-	-	(568,209)	568,209	-	-	-	-
Total trans- actions with owners		-	-	-	(812,693)	568,209	-	-	14,565	(229,919)
At end of year		3,411,549	3,444,639	(5,565)	14,358,958	568,209	342,755	122,598	110,316	22,353,459

## Statement of cash flows

For the year ended 31 December	2014	2013
Not		KShs'000
Cash flows from operating activities 43.	8,417,404	6,941,641
Income tax paid 3	(2,615,324)	(2,619,134)
Cash flows from operating activities before changes in operating	F 002 000	4 222 507
assets and liabilities	5,802,080	4,322,507
Changes in operating assets and liabilities:		
changes in operating assets and natinates.		
Loans and advances to customers	(19,213,946)	(2,983,651)
Loans and advances to banks	(5,685)	1,339,081
Financial assets-held for trading	(6,347,324)	1,033,054
Financial assets-available-for-sale debt	(4,298,223)	(7,948,839)
Deposits held for regulatory purposes	(267,378)	(615,702)
Other assets	(157,075)	(233,439)
Amounts due to other banks	7,502,897	19,540,588
Other liabilities	(2,476,495)	2,727,209
Customer deposits	1,121,874	20,075,480
Net cash (used)/generated from operating activities	(18,339,275)	37,256,288
Cash flows from investing activities:		
Purchase of property and equipment 2	9 (461,325)	(299,526)
Purchase of intangible assets-software 3	(5,902)	(48,206)
Proceeds from disposal of property and equipment	7,325	2,783
Net cash used in investing activities	(459,902)	(344,949)
Cash flows from financing activities:		
Dividends paid 1	` ' '	(250,000)
Subordinated debt issued	4,012,563	-
Subordinated debt redeemed	(3,346,898)	(849,979)
Net and wed in from financing activities	(179 100)	(1,000,070)
Net cash used in from financing activities	(178,100)	(1,099,979)
Net (decrease)/increase in cash and cash equivalents	(18,977,277)	35,811,360
Effect of exchange rate changes on cash and cash equivalents	(62,863)	3,628
Cash and cash equivalents at start of year 43.		5,793,414
.,	.,,	-,,
Cash and cash equivalents at end of year 43.	22,568,262	41,608,402

### Notes

#### 1 General information

CfC Stanbic Bank Limited is incorporated in Kenya under the Companies Act as a limited liability company, and is domiciled in Kenya. The address of its registered office is:
CfC Stanbic Centre,
Chiromo Road
P O Box 72833
00200, Nairobi GPO

The Bank focuses on two key business segments; personal and business banking (PBB) and, corporate and investment banking (CIB) services.

The financial statements for the year ended 31 December 2014 were approved for issue by the Board of Directors on 25 February 2015. Neither the entity's owners nor others have the power to amend the financial statements after issue.

For Kenyan Companies Act reporting purposes, the balance sheet is represented by the statement of financial position and the profit and loss account by the income statement, in these financial statements.

#### 2 Summary of significant accounting policies

The principal accounting policies adopted in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented, unless otherwise stated.

#### a) Basis of preparation

The annual financial statements (annual financial statements) are prepared in accordance with International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board (IASB), its interpretations adopted by the IASB, and the Kenyan Companies Act. The annual financial statements have been prepared on the historical cost basis except for the following material items in the statement of financial position:

 Available-for-sale financial assets, financial assets and liabilities at fair value through profit or loss and liabilities for cash-settled share-based payment arrangements.

The following principle accounting policy elections in terms of IFRS have been made, with reference to the detailed accounting policies shown in brackets:

- purchases and sales of financial assets under a contract whose terms require delivery of the asset within the time frame established generally by regulation or convention in the marketplace concerned are recognised and derecognised using trade date accounting (accounting policy 2.5);
- cumulative gains and losses recognised in other comprehensive income (OCI) in terms of a cash flow hedge relationship are transferred from OCI and included in the initial measurement of the non-financial asset or liability (accounting policy 2.5);
- property and equipment and intangible assets are accounted for using the cost model (accounting policy 2.6 and 2.7);
   the portfolio exception to measure the fair value of certain groups
- the portfolio exception to measure the fair value of certain groups of financial assets and financial liabilities on a net basis (accounting policy 2.14).
- b) Functional and presentation currency The annual financial statements are presented in Kenya Shillings (KShs) which is the functional and presentation currency of the company. All amounts are stated in thousands of shillings (KShs 000), unless indicated otherwise.
- c) Changes in accounting policies and disclosures
  - New and amended standards adopted by the Bank
     The following standards have been adopted by the Bank for the
     first time for the financial year beginning on or after 1 January
     2014 and have a material impact on the Bank:
     Adoption of amended standards and interpretation effective for
     the current financial year

IAS 32 Financial Instruments: Presentation - Amendment to Offsetting Financial Assets and Financial Liabilities (IAS 32).

IFRS 10 Consolidated Financial Statements - Investment Entities amendment (IFRS 10).

IFRIC 21 Levies (IFRIC 21).

#### Early adoption of revised standards

Amendment to IAS 16 Property, Plant and Equipment (IAS 16) and IAS 38 Intangible Assets (IAS 38) – Clarification of Acceptable Methods of Depreciation and Amortisation (2014 amendment). Annual improvements 2012 – 2014 cycle (excluding the amendments relating to IFRS 7 Financial instruments: Disclosure – Servicing Contracts) (2014 amendment).

Amendments to IFRS 10 Consolidated Financial Statements, IFRS 12 Disclosure of Interests in Other Entities and IAS 28 Investments in Associates and Joint Ventures which provides a parent entity with further relief from the requirement to present consolidated financial statements (2014 amendment).

IFRS 14 Regulatory Deferral Accounts (2014 issued) (IFRS 14). The revised standards and interpretations did not have any effect on the Bank's reported earnings or financial statement position and had no material impact on the accounting policies.

#### ii. New and amended standards adopted by the Bank

Standards, amendments and interpretations to existing standards that are not yet effective and have not been early adopted by the Bank

A number of new standards and amendments to standards and interpretations are effective for annual periods beginning after 1 January 2014, and have not been applied in preparing these financial statements. None of these is expected to have a significant effect on the financial statements of the Bank, except the following set out below:

IFRS 9, 'Financial instruments', addresses the classification, measurement and recognition of financial assets and financial liabilities. The complete version of IFRS 9 was issued in July 2014. It replaces the guidance in IAS 39 that relates to the classification and measurement of financial instruments. IFRS 9 retains but simplifies the mixed measurement model and establishes three primary measurement categories for financial assets: amortised cost, fair value through OCI and fair value through P&L. The basis of classification depends on the entity's business model and the contractual cash flow characteristics of the financial asset. Investments in equity instruments are required to be measured at fair value through profit or loss with the irrevocable option at inception to present changes in fair value in OCI not recycling. There is now a new expected credit losses model that replaces the incurred loss impairment model used in IAS 39. For financial liabilities there were no changes to classification and measurement except for the recognition of changes in own credit risk in other comprehensive income, for liabilities designated at fair value through profit or loss. IFRS 9 relaxes the requirements for hedge effectiveness by replacing the bright line hedge effectiveness tests. It requires an economic relationship between the hedged item and hedging instrument and for the 'hedged ratio' to be the same as the one management actually use for risk management purposes. Contemporaneous documentation is still required but is different to that currently prepared under IAS 39. The standard is effective for accounting periods beginning on or after 1 January 2018. Early adoption is permitted. The Bank is yet to assess IFRS 9's full impact.

IFRS 15, 'Revenue from contracts with customers' deals with revenuerecognition and establishes principles for reporting useful information to users of financial statements about the nature, amount, timing and uncertainty of revenue and cash flows arising from an entity's contracts with customers. Revenue is recognised when a customer obtains control of a good or service and thus has the ability to direct the use and obtain the benefits from the good or service. The standard replaces IAS 18 'Revenue' and IAS 11 'Construction contracts' and related interpretations. The standard is effective for annual periods beginning on or after 1 January 2017 and earlier application is permitted. The Bank is assessing the impact of IFRS 15.

There are no other IFRS or IFRIC interpretations that are not yet effective that would be expected to have a material impact on the Bank.

#### 2.1 Translation of foreign currencies

#### i. Functional and presentation currency

Items included in the Bank's financial statements are measured using the currency of the primary economic environment in which the entity operates ('the functional currency'). The financial statements are presented in the functional currency, Kenya Shillings (KShs), rounded to the nearest thousand.

The results and financial position of all foreign operations that have a functional currency different from the bank's presentation currency are translated into the bank's presentation currency as follows:

- assets and liabilities are translated at the closing rate at the reporting date
- income and expenses are translated at average exchange rates for the month, to the extent that such average rates approximate actual rates for the transactions, and
- all resulting foreign exchange differences are accounted for directly in a separate component of OCI, being the foreign currency translation reserve.

On the partial disposal of a foreign operation, a proportionate share of the balance of the foreign currency translation reserve is transferred to the non-controlling interests. For all other partial disposals of a foreign operation, the proportionate share of the balance of the foreign currency translation reserve is reclassified to profit or loss.

On disposal (where a change in ownership occurs and control is lost) of a foreign operation, the relevant amount in the foreign currency translation reserve is reclassified to profit or loss at the time at which the profit or loss on disposal of the foreign operation is recognised. These gains and losses are recognised in profit or loss either on disposal of a foreign operation or partial disposal (a reduction in ownership interest in a foreign operation other than a disposal) of an associate or joint venture that includes a foreign operation. In the case of a partial disposal of a foreign operation, the proportionate share of the cumulative amount of the exchange differences recognised in OCI is reclassified to the non-controlling interests in that foreign operation.

#### ii Transactions and balances

Foreign currency transactions are translated into the respective functional currencies of bank entities at exchange rates prevailing at the date of the transactions. Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation of monetary assets and liabilities denominated in foreign currencies at year end exchange rates, are recognised in profit or loss (except when recognised in OCI as part of qualifying cash flow hedges and net investment hedges).

Non-monetary assets and liabilities denominated in foreign currencies that are measured at historical cost are translated using the exchange rate at the transaction date, and those measured at fair value are translated at the exchange rate at the date that the fair value was determined. Exchange rate differences on non-monetary items are accounted for based on the classification of the underlying items. Foreign exchange gains and losses on equities (debt) classified as available-for-sale financial assets are recognised in the available-for-sale reserve in OCI (profit or loss) whereas the exchange differences on equities and debt that are classified as held at fair value through profit or loss are reported as part of the fair value gain or loss in profit or loss.

#### 2.2 Net interest income

Interest income and expense (with the exception of those borrowing costs that are capitalised – refer to accounting policy 2.8 – Capitalisation of borrowing costs) are recognised

in profit or loss on an accrual basis using the effective interest method for all interest-bearing financial instruments, except for those classified at fair value through profit or loss which are included under trading income. In terms of the effective interest method, interest is recognised at a rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial instrument or, where appropriate, a shorter period, to the net carrying amount of the financial asset or financial liability. Direct incremental transaction costs incurred and origination fees received, including loan commitment fees, as a result of bringing margin-yielding assets or liabilities into the statement of financial position, are capitalised to the carrying amount of financial instruments that are not at fair value through profit or loss and amortised as interest income or expense over the life of the asset or liability as part of the effective interest rate.

Where the estimates of payments or receipts on financial assets (except those that have been reclassified – refer to accounting policy 2.5 – Financial instruments) or financial liabilities are subsequently revised, the carrying amount of the financial asset or financial liability is adjusted to reflect actual and revised estimated cash flows. The carrying amount is calculated by computing the present value of the estimated cash flows at the financial asset or financial liability's original effective interest rate. Any adjustment to the carrying value is recognised in net interest income. Where financial assets have been impaired, interest income continues to be recognised on the impaired value based on the original effective interest rate.

Fair value gains and losses on realised debt financial instruments, including amounts reclassified from OCI in respect of available-for-sale debt financial assets, and excluding those classified as held-for-trading, are included in net interest income. Dividends received on preference share investments classified as debt form part of the bank's lending activities and are included in interest income.

#### 2.3 Non-interest revenue

#### a) Net fee and commission revenue

Fee and commission revenue, including transactional fees, account servicing fees, investment management fees, sales commissions and placement fees are recognised as the related services are performed.

Loan commitment fees for loans that are not expected to be drawn down are recognised on a straight-line basis over the commitment period. Loan syndication fees, where the bank does not participate in the syndication or participates at the same effective interest rate for comparable risk as other participants, are recognised as revenue when the syndication has been completed. Syndication fees that do not meet these criteria are capitalised as origination fees and amortised as interest income.

The fair value of issued financial guarantee contracts on initial recognition is amortised as income over the term of the contract. Fee and commission expense included in net fee and commission revenue are mainly transaction and service fees relating to financial instruments, which are expensed as the services are received. Expenditure is recognised as fee and commission expenses where the expenditure is linked to the production of fee and commission revenue.

#### b) Trading revenue

Trading revenue comprises all gains and losses from changes in the fair value of trading assets and liabilities, together with related interest income, expense and dividends.

#### c) Other revenue

Other revenue includes gains and losses on equity instruments designated at fair value through profit or loss, dividends relating to those financial instruments, and remeasurement gains and losses from contingent consideration on disposals and purchases.

### Notes (continued)

Gains and losses on equity available-for-sale financial assets are reclassified from OCI to profit or loss on derecognition or impairment of the investments. Dividends on these instruments are recognised in profit or loss.

- d) Revenue sharing agreements with related companies Revenue sharing agreements with related companies includes the allocation of revenue from transfer pricing agreements between the group's legal entities. The service payer makes payment to service sellers for services rendered. All agreements of a revenue sharing nature are presented in the income statement as follows:
  - The service payer of the agreement recognises, to the extent
    the charge is less than revenue from the agreement, the charge to
    the service sellers within the income statement line item revenue
    sharing agreements with related companies. To the extent that the
    revenue allocation to service sellers within the group is greater
    than the available revenue from the agreement, the charge
    above the available revenue is recognised within other operating
    expenses.
  - The service seller of the agreements recognises, to the extent the allocation is made out of available revenue of the service payer, the revenue from the service payer within the income statement line item revenue sharing agreements with related companies. To the extent the revenue is not received from the service payer's available revenue, such revenue is recognised as a fee and commission revenue.

#### 2.4 Cash and cash equivalents

Cash and cash equivalents includes cash in hand, deposits held at call with banks, other short term highly liquid investments with original maturities of three months or less, including: cash and non-restricted balances with the Central Bank of Kenya, Treasury and other eligible bills, and amounts due from other banks. Cash and cash equivalents exclude the cash reserve requirement held with the Central Bank of Kenya.

#### 2.5 Financial instruments

#### i. Initial recognition and measurement

Financial instruments include all financial assets and liabilities. These instruments are typically held for liquidity, investment, trading or hedging purposes. All financial instruments are initially recognised at fair value plus directly attributable transaction costs, except those carried at fair value through profit or loss where transaction costs are recognised immediately in profit or loss. Financial instruments are recognised (derecognised) on the date the bank commits to purchase (sell) the instruments (trade date accounting).

#### ii) Subsequent measurement

Subsequent to initial measurement, financial instruments are measured either at fair value or amortised cost, depending on their classifications as follows:

a. Held-to-maturity

Held-to-maturity investments are non-derivative financial assets with fixed or determinable payments and fixed maturities that management has both the positive intent and ability to hold to maturity. Where the bank is to sell more than an insignificant amount of held-to-maturity investments, the entire category would be tainted and reclassified as available-for-sale assets with the difference between amortised cost and fair value being accounted for in OCI.

Held-to-maturity investments are carried at amortised cost, using the effective interest method, less any impairment losses.

 b. Held-for-trading assets and liabilities
 Held-for-trading assets and liabilities include those financial assets and liabilities acquired or incurred principally for the purpose of selling or repurchasing in the near term, those forming part of a portfolio of identified financial instruments that are managed together and for which there is evidence of a recent actual pattern of short-term profit-taking, and commodities that are acquired principally by the bank for the purpose of selling in the near future and generating a profit from fluctuations in price or broker-traders' margin. Derivatives are always categorised as held-for-trading. Subsequent to initial recognition, the financial instruments' fair values are remeasured at each reporting date. All gains and losses, including interest and dividends arising from changes in fair value are recognised in profit or loss as trading revenue within non-interest revenue with the exception of derivatives that are designated and effective as hedging instruments (refer to 'Derivative financial instruments and hedge accounting' within this accounting policy for further details).

- c. Financial assets and liabilities designated at fair value through profit or loss
  - The bank designates certain financial assets and liabilities, other than those classified as held-for-trading, as at fair value through profit or loss when:
  - this designation eliminates or significantly reduces an accounting mismatch that would otherwise arise. Under this criterion, the main classes of financial instruments designated by the bank are loans and advances to banks and customers and financial investments. The designation significantly reduces measurement inconsistencies that would have otherwise arisen. For example, where the related derivatives were treated as held-for-trading and the underlying financial instruments were carried at amortised cost. This category also includes financial assets used to match investment contracts
  - groups of financial assets, financial liabilities or both are managed, and their performance evaluated, on a fair value basis in accordance with a documented risk management or investment strategy, and reported to the bank's key management personnel on a fair-value basis. Under this criterion, certain private equity, and other investment portfolios have been designated at fair value through profit or loss; or
  - financial instruments containing one or more embedded derivatives that significantly modify the instruments' cash flows. The fair value designation is made on initial recognition and is irrevocable. Subsequent to initial recognition, the fair values are remeasured at each reporting date. Gains and losses arising from changes in fair value are recognised in interest income (interest expense) for all debt financial assets (financial liabilities) and in other revenue within non-interest revenue for all equity instruments.

#### d. Available-for-sale

Financial assets classified by the bank as available-for-sale are generally strategic capital investments held for an indefinite period of time, which may be sold in response to needs for liquidity or changes in interest rates, exchange rates or equity prices, or non-derivative financial assets that are not classified within another category of financial assets.

Available-for-sale financial assets are subsequently measured at fair value. Unrealised gains or losses are recognised directly in the available-for-sale reserve until the financial asset is derecognised or impaired. When debt (equity) available-for-sale financial assets are disposed of, the cumulative fair value adjustments in OCI are reclassified to interest income.

Available-for-sale financial assets are impaired when there has been a significant or prolonged decline in the fair value of the financial asset below its cost. The cumulative fair value adjustments previously recognised in OCI on the impaired financial assets are reclassified to profit or loss. Reversals of impairments on equity available-for-sale financial assets are recognised in OCI.

Interest income, calculated using the effective interest method, is recognised in profit or loss. Dividends received on debt (equity) available-for-sale instruments are recognised in interest income (other revenue) within profit or loss when the bank's right to receive payment has been established.

#### e. Loans and advances

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market, other than those classified by the bank as at fair value through profit or loss or available-for-sale.

Loans and receivables are measured at amortised cost using the effective interest method, less any impairment losses. Origination transaction costs and origination fees received that are integral to the effective rate are capitalised to the value of the loan and amortised through interest income as part of the effective interest rate. The majority of the bank's loans and advances are included in the loans and receivables category.

f. Financial liabilities at amortised cost Financial liabilities that are neither held for trading nor designated at fair value are measured at amortised cost.

#### iii Reclassification of financial assets

The bank may choose to reclassify non-derivative trading assets out of the held-for-trading category if the financial asset is no longer held for the purpose of selling it in the near term. Financial assets that would not otherwise have met the definition of loans and receivables are permitted to be reclassified out of the held-for-trading category only in rare circumstances. In addition, the bank may choose to reclassify financial assets that would meet the definition of loans and receivables out of the held-for-trading or available-for-sale categories if the bank, at the date of reclassification, has the intention and ability to hold these financial assets for the foreseeable future or until maturity.

Derivatives or any financial instrument designated at fair value through profit or loss shall not be reclassified out of their respective categories.

Reclassifications are made at fair value as of the reclassification date. Effective interest rates for financial assets reclassified to loans and receivables, held-to-maturity and available-for-sale categories are determined at the reclassification date. Subsequent increases in estimates of cash flows adjust the financial asset's effective interest rates prospectively.

On reclassification of a trading asset, all embedded derivatives are reassessed and, if necessary, accounted for separately.

#### iv Impairment of financial assets

#### a. Assets carried at amortised cost

The bank assesses at each reporting date whether there is objective evidence that a loan or group of loans is impaired. A loan or group of loans is impaired if objective evidence indicates that a loss event has occurred after initial recognition which has a negative effect on the estimated future cash flows of the loan or group of loans that can be estimated reliably.

Criteria that are used by the bank in determining whether there is objective evidence of impairment include:

- · known cash flow difficulties experienced by the borrower
- a breach of contract, such as default or delinquency in interest and/or principal payments
- breaches of loan covenants or conditions
- it becoming probable that the borrower will enter bankruptcy or other financial reorganisation, and
- where the bank, for economic or legal reasons relating to the borrower's financial difficulty, grants the borrower a concession that the bank would not otherwise consider.

The bank first assesses whether there is objective evidence of impairment individually for loans that are individually significant, and individually or collectively for loans that are not individually significant. Non-performing loans include those loans for which the bank has identified objective evidence of default, such as a breach of a material loan covenant or condition as well as those loans for which instalments are due and unpaid for 90 days or more.

The impairment of non-performing loans takes into account past loss experience adjusted for changes in economic conditions and the nature and level of risk exposure since the recording of the historic losses.

When a loan carried at amortised cost has been identified as specifically impaired, the carrying amount of the loan is reduced to an amount equal to the present value of its estimated future cash flows, including the recoverable amount of any collateral, discounted at the financial asset's original effective interest rate. The carrying amount of the loan is reduced through the use of a specific credit impairment account and the loss is recognised as a credit impairment charge in profit or loss.

The calculation of the present value of the estimated future cash flows of collateralised financial assets recognised on an amortised cost basis includes cash flows that may result from foreclosure less costs of obtaining and selling the collateral, whether or not foreclosure is probable.

If the bank determines that no objective evidence of impairment exists for an individually assessed loan, whether significant or not, it includes the loan in a group of financial loans with similar credit risk characteristics and collectively assesses for impairment. Loans that are individually assessed for impairment and for which an impairment loss is recognised are not included in a collective assessment for impairment.

Impairment of groups of loans that are assessed collectively is recognised where there is objective evidence that a loss event has occurred after the initial recognition of the group of loans but before the reporting date. In order to provide for latent losses in a group of loans that have not yet been identified as specifically impaired, a credit impairment for incurred but not reported losses is recognised based on historic loss patterns and estimated emergence periods (time period between the loss trigger events and the date on which the bank identifies the losses). Groups of loans are also impaired when adverse economic conditions develop after initial recognition, which may impact future cash flows. The carrying amount of groups of loans is reduced through the use of a portfolio credit impairment account and the loss is recognised as a credit impairment charge in profit or loss.

Increases in loan impairments and any subsequent reversals thereof, or recoveries of amounts previously impaired (including loans that have been written off), are reflected within credit impairment charges in profit or loss. Previously impaired loans are written off once all reasonable attempts at collection have been made and there is no realistic prospect of recovering outstanding amounts. Any subsequent reductions in amounts previously impaired are reversed by adjusting the allowance account with the amount of the reversal recognised as a reduction in impairment for credit losses in profit or loss.

Subsequent to impairment, the effects of discounting unwind over time as interest income.

#### b. Renegotiated loans

Loans that would otherwise be past due or impaired and whose terms have been renegotiated and exhibit the characteristics of a performing loan are reset to performing loan status. Loans whose terms have been renegotiated are subject to on-going review to determine whether they are considered to be impaired or past due.

The effective interest rate of renegotiated loans that have not been derecognised (described under the heading Derecognition of financial instruments), is predetermined based on the loan's renegotiated terms.

c. Available-for-sale financial assets Available-for-sale financial assets are impaired if there is objective evidence of impairment, resulting from one or more loss events that occurred after initial recognition but before the reporting date, that have a negative impact on the future cash flows of the asset. In addition, an available-for-sale equity instrument is considered to be impaired if a significant or prolonged decline

### Notes (continued)

in the fair value of the instrument below its cost has occurred. In that instance, the cumulative loss, measured as the difference between the acquisition price and the current fair value, less any previously recognised impairment losses on that financial asset, is reclassified from OCI to profit or loss.

If, in a subsequent period, the amount relating to impairment loss decreases and the decrease can be linked objectively to an event occurring after the impairment loss was recognised in profit or loss, the impairment loss is reversed through profit or loss for available-for-sale debt instruments. Any reversal of an impairment loss in respect of an available-for-sale equity instrument is recognised directly in OCI.

#### v Offsetting financial instruments

Financial assets and liabilities are offset and the net amount reported in the statement of financial position when there is a legally enforceable right to set-off the recognised amounts and there is an intention to settle the asset and the liability on a net basis, or to realise the asset and settle the liability simultaneously.

Income and expenses are presented on a net basis only when permitted by the accounting standards, or for gains and losses arising from a group of similar transactions.

#### vi Derivative financial instruments and hedge accounting

A derivative is a financial instrument whose fair value changes in response to an underlying variable, requires no initial net investment or an initial net investment that is smaller than would be required for other types of contracts that would be expected to have a similar response to changes in market factors and is settled at a future date. Derivatives are initially recognised at fair value on the date on which the derivatives are entered into and subsequently remeasured at fair value as described under accounting policy 2.14 - fair value.

All derivative instruments are carried as financial assets when the fair value is positive and as financial liabilities when the fair value is negative, subject to offsetting principles as described under the heading Offsetting financial instruments.

Embedded derivatives included in hybrid instruments are treated and disclosed as separate derivatives when their economic characteristics and risks are not closely related to those of the host contract, the terms of the embedded derivative are the same as those of a standalone derivative and the combined contract is not measured at fair value through profit or loss. The financial host contracts are accounted for and measured applying the rules of the relevant financial instrument category.

The method of recognising fair value gains and losses depends on whether the derivatives are designated as hedging instruments, and if so, the nature of the hedge relationship, or if they are classified as held-for-trading.

- a. Derivatives that qualify for hedge accounting When derivatives are designated in a hedge relationship, the bank designates them as either:
  - hedges of the fair value of recognised financial assets or liabilities or firm commitments (fair value hedges)
  - hedges of highly probable future cash flows attributable to a
    recognised asset or liability, a forecast transaction, or a highly
    probable forecast intragroup transaction in the consolidated
    annual financial statements (cash flow hedges), or
    Hedge accounting is applied to derivatives designated in this
    way provided certain criteria are met. The bank documents,
    at the inception of the hedge relationship, the relationship
    between hedged items and hedging instruments, as well as its
    risk management objective and strategy for undertaking various
    hedging relationships. The bank also documents its assessment,
    both at the inception of the hedge and on an on-going basis,
    of whether the hedging instruments are highly effective in
    offsetting changes in fair values or cash flows of hedged items

#### b. Fair value hedges

Where a hedging relationship is designated as a fair value hedge, the hedged item is adjusted for the change in fair value in respect of the risk being hedged. Gains or losses on the remeasurement of both the derivative and the hedged item are recognised in profit or loss. Fair value adjustments relating to the hedging instrument are allocated to the same line item in profit or loss as the related hedged item. Any hedge ineffectiveness is recognised in profit or loss as trading revenue.

If the derivative expires, is sold, terminated, exercised, no longer meets the criteria for fair value hedge accounting, or the designation is revoked, then hedge accounting is discontinued. The adjustment to the carrying amount of a hedged item measured at amortised cost, for which the effective interest method is used, is amortised to profit or loss as part of the hedged item's recalculated effective interest rate over the period to maturity.

#### c. Cash flow hedges

The effective portion of changes in the fair value of derivatives that are designated and qualify as cash flow hedges is recognised in the cash flow hedging reserve. The ineffective part of any changes in fair value is recognised immediately in profit or loss as trading revenue.

Amounts recognised in OCI are transferred to profit or loss in the periods in which the hedged forecast cash flows affect profit or loss. However, when the forecast transaction that is hedged results in the recognition of a non-financial asset or a non-financial liability, the cumulative gains or losses recognised previously in OCI are transferred and included in the initial measurement of the cost of the asset or liability.

If the derivative expires, is sold, terminated, exercised, no longer meets the criteria for cash flow hedge accounting, or the designation is revoked, then hedge accounting is discontinued. The cumulative gains or losses recognised in OCI remain in OCI until the forecast transaction is recognised in the case of a non-financial asset or a non-financial liability, or until the forecast transaction affects profit or loss in the case of a financial asset or a financial liability. If the forecast transaction is no longer expected to occur, the cumulative gains and losses recognised in OCI are immediately reclassified to profit or loss and classified as trading revenue.

d. Derivatives that do not qualify for hedge accounting All gains and losses from changes in the fair values of derivatives that do not qualify for hedge accounting are recognised immediately in profit or loss as trading.

#### vii Borrowings

Borrowings are recognised initially at fair value, generally being their issue proceeds, net of directly attributable transaction costs incurred. Borrowings are subsequently measured at amortised cost and interest is recognised using the effective interest method.

#### viii Financial guarantee contracts

A financial guarantee contract is a contract that requires the bank (issuer) to make specified payments to reimburse the holder for a loss it incurs because a specified debtor fails to make payment when due in accordance with the original or modified terms of a debt instrument. Financial guarantee contracts are initially recognised at fair value, which is generally equal to the premium received, and then amortised over the life of the financial guarantee. Subsequent to initial recognition, the financial guarantee liability is measured at the higher of the present value of any expected payment, when a payment under the guarantee has become probable, and the unamortised premium.

#### ix Derecognition of financial instruments

Financial assets are derecognised when the contractual rights to receive cash flows from the financial assets have expired, or where the bank has transferred its contractual rights to receive cash

flows on the financial asset such that it has transferred substantially all the risks and rewards of ownership of the financial asset. Any interest in transferred financial assets that is created or retained by the bank is recognised as a separate asset or liability.

The bank enters into transactions whereby it transfers assets recognised in its statement of financial position, but retains either all or a portion of the risks or rewards of the transferred assets. If all or substantially all risks and rewards are retained, then the transferred assets are not derecognised. Transfers of assets with the retention of all or substantially all risks and rewards include securities lending and repurchase agreements.

When assets are sold to a third party with a concurrent total rate of return swap on the transferred assets, the transaction is accounted for as a secured financing transaction, similar to repurchase transactions. In transactions where the bank neither retains nor transfers substantially all the risks and rewards of ownership of a financial asset, the asset is derecognised if control over the asset is lost. The rights and obligations retained in the transfer are recognised separately as assets and liabilities as appropriate.

In transfers where control over the asset is retained, the bank continues to recognise the asset to the extent of its continuing involvement, determined by the extent to which it is exposed to changes in the value of the transferred asset.

Financial liabilities are derecognised when they are extinguished, that is, when the obligation is discharged, cancelled or expires. Where an existing financial asset or liability is replaced by another with the same counterparty on substantially different terms, or the terms of an existing financial asset or liability are substantially modified, such an exchange or modification is treated as a derecognition of the original asset or liability and the recognition of a new asset or liability, with the difference in the respective carrying amounts being recognised in profit or loss.

In all other instances, the renegotiated asset or liability's effective interest rate is predetermined taking into account the renegotiated terms

#### Sale and repurchase agreements and lending of securities (including commodities)

Securities sold subject to linked repurchase agreements (repurchase agreements) are reclassified in the statement of financial position as pledged assets when the transferee has the right by contract or custom to sell or repledge the collateral. The liability to the counterparty is included under deposit and current accounts or trading liabilities, as appropriate.

Securities purchased under agreements to resell (reverse repurchase agreements), at either a fixed price or the purchase price plus a lender's rate of return, are recorded as loans and included under trading assets or loans and advances, as appropriate.

For repurchase and reverse repurchase agreements measured at amortised cost, the difference between the purchase and sales price is treated as interest and amortised over the expected life using the effective interest method.

Securities lent to counterparties are retained in the annual financial statements. Securities borrowed are not recognised in the annual financial statements unless sold to third parties. In these cases, the obligation to return the securities borrowed is recorded at fair value as a trading liability.

Income and expenses arising from the securities borrowing and lending business are recognised over the period of the transactions.

#### 2.6 Property and equipment

Equipment and owner-occupied properties equipment, furniture, vehicles and other tangible assets are measured at cost less accumulated depreciation and accumulated impairment losses. Cost includes expenditure that is directly attributable to the acquisition of the asset. Where significant parts of an item of

property or equipment have different useful lives, they are accounted for as separate items (major components) of property and equipment.

Costs that are subsequently incurred are included in the asset's related carrying amount or are recognised as a separate asset, as appropriate, only when it is probable that future economic benefits will flow to the bank and the cost of the item can be measured reliably. Expenditure, which does not meet these criteria, is recognised in profit or loss as incurred. Depreciation, impairment losses and gains and losses on disposal of assets are included in profit or loss.

Owner-occupied properties are held for use in the supply of services or for administrative purposes.

Property and equipment are depreciated on the straight-line basis over the estimated useful lives of the assets to their residual values. Land is not depreciated. Leasehold buildings are depreciated over the period of the lease or over a lesser period, as is considered appropriate.

The assets' residual values, useful lives and the depreciation method applied are reviewed, and adjusted if appropriate, at each financial year end.

The estimated useful lives of tangible assets are typically as follows

Buildings	40 years
Computer equipment	3 to 5 years
Motor vehicles	4 to 5 years
Office equipment	5 to 10 years
Furniture and fittings	5 to 13 years
Capitalised leased assets	over the shorter of the lease term or its useful life.

There has been no significant change to the estimated useful lives and depreciation methods from those applied in the previous financial year.

Items of property and equipment are derecognised on disposal or when no future economic benefits are expected from their use or disposal. The gain or loss on derecognition is recognised in profit or loss and is determined as the difference between the net disposal proceeds and the carrying amount of the item.

#### 2.7 Intangible assets – computer software

Costs associated with developing or maintaining computer software programmes and the acquisition of software licences are generally recognised as an expense as incurred. However, direct computer software development costs that are clearly associated with an identifiable and unique system, which will be controlled by the bank and have a probable future economic benefit beyond one year, are recognised as intangible assets. Capitalisation is further limited to development costs where the bank is able to demonstrate its intention and ability to complete and use the software, the technical feasibility of the development, how the development will generate probable future economic benefits and the ability to reliably measure costs relating to the development. Direct costs include software development employee costs and an appropriate portion of relevant overheads.

Expenditure subsequently incurred on computer software is capitalised only when it increases the future economic benefits embodied in the specific asset to which it relates.

Direct computer software development costs recognised as intangible assets are amortised on the straight-line basis at rates appropriate to the expected useful lives of the assets (two to 10 years) from the date that the assets are available for use, and are carried at cost less accumulated amortisation and accumulated impairment losses. The carrying amount of capitalised computer software is reviewed annually and is written down when impaired.

### Notes (continued)

Amortisation methods, useful lives and residual values are reviewed at each financial yearend and adjusted, if necessary. There have been no significant changes in the estimated useful lives from those applied in the previous financial year.

#### 2.8 Capitalisation of borrowing costs

Borrowing costs that relate to qualifying assets, that is, assets that necessarily take a substantial period of time to get ready for their intended use or sale and which are not measured at fair value, are capitalised. All other borrowing costs are recognised in profit or loss.

#### 2.9 Impairment of non-financial assets

Intangible assets that have an indefinite useful life and goodwill are tested annually for impairment and additionally when an indicator of impairment exists. Intangible assets that are subject to amortisation and other non-financial assets are reviewed for impairment at each reporting date and tested for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable.

An impairment loss is recognised in profit or loss for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less costs to sell and value in use. Fair value less costs to sell is determined by ascertaining the current market value of an asset and deducting any costs related to the realisation of the asset. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. For the purposes of assessing impairment, assets that cannot be tested individually are grouped at the lowest levels for which there are separately identifiable cash inflows from continuing use (CGUs). Impairment losses recognised in respect of cash-generating units are allocated first to reduce the carrying amount of any goodwill allocated to the units, and then to reduce the carrying amounts of the other assets in the unit on a pro rata basis.

An impairment loss in respect of goodwill is not reversed. In respect of other non-financial assets, impairment losses recognised in prior periods are assessed at each reporting date for any indications that the loss has decreased or no longer exists. An impairment loss is reversed if there has been a change in the estimates used to determine the recoverable amount. An impairment loss is reversed through profit or loss only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised.

#### 2.10 Leases

A lease is an agreement whereby the lessor conveys to the lessee in return for a payment or series of payments the right to use an asset for an agreed period of time. A lease of assets is either classified as a finance lease or operating lease

#### i. Bank as lessee

Leases, where the bank assumes substantially all the risks and rewards incidental to ownership, are classified as finance leases. All other leases are classified as operating leases.

Finance leases are capitalised at the inception of the lease at the lower of the fair value of the leased asset and the present value of the minimum lease payments. Lease payments are calculated using the interest rate implicit in the lease, or the bank's incremental borrowing rate to identify the finance cost, which is recognised in profit or loss over the lease period, and the capital repayment, which reduces the liability to the lessor.

Payments made under operating leases, net of any incentives received from the lessor, are recognised in profit or loss on a straight-line basis over the term of the lease. Contingent rentals

are expensed as they are incurred. When an operating lease is terminated before the lease period has expired, any payment required to be made to the lessor by way of penalty is recognised as an expense in the period in which termination takes place.

#### ii. Bank as lessor

Leases, where the bank transfers substantially all the risks and rewards incidental to ownership, are classified as finance leases. All other leases are classified as operating leases. Lease and instalment sale contracts are primarily financing transactions in banking activities, with rentals and instalments receivable, less unearned finance charges, being included in loans and advances in the statement of financial position.

Finance charges earned are computed using the effective interest method, which reflects a constant periodic rate of return on the investment in the finance lease. Initial direct costs and fees are capitalised to the value of the lease receivable and accounted for over the lease term as an adjustment to the effective rate of return. The tax benefits arising from investment allowances on assets leased to clients are accounted for in the direct taxation line.

Operating lease income from properties held as investment properties, net of any incentives given to lessees, is recognised on the straight-line basis or a more representative basis where applicable over the lease term. When an operating lease is terminated before the lease period has expired, any payment required by the bank by way of a penalty is recognised as income in the period in which termination takes place.

#### 2.11 Provisions, contingent assets and contingent liabilities

Provisions are recognised when the bank has a present legal or constructive obligation as a result of past events, it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate of the amount of the obligation can be made. Provisions are determined by discounting the expected future cash flows using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the liability.

A provision for restructuring is recognised when the bank has approved a detailed formal plan, and the restructuring either has commenced or has been announced publicly. Future operating costs or losses are not provided for.

A provision for onerous contracts is recognised when the expected benefits to be derived by the bank from a contract are lower than the unavoidable cost of meeting its obligations under the contract.

The provision is measured at the present value of the lower of the expected cost of terminating the contract and the expected net cost of continuing with the contract. Before a provision is established, the bank recognises any impairment loss on the assets associated with that contract.

Contingent assets are not recognised in the annual financial statements but are disclosed when, as a result of past events, it is probable that economic benefits will flow to the bank, but this will only be confirmed by the occurrence or non-occurrence of one or more uncertain future events which are not wholly within the bank's control.

Contingent liabilities include certain guarantees, other than financial guarantees, and letters of credit. Contingent liabilities are not recognised in the annual financial statements but are disclosed in the notes to the annual financial statements unless they are remote.

#### 2.12 Taxation

#### i. Direct taxation

Direct taxation includes all domestic and foreign taxes based on taxable profits and capital gains tax. Current tax is determined for current period transactions and events and deferred tax is determined for future tax consequences. Current and deferred

tax are recognised in profit or loss except to the extent that it relates to a business combination (relating to a measurement period adjustment where the carrying amount of the goodwill is greater than zero), or items recognised directly in equity or in OCI.

Current tax represents the expected tax payable on taxable income for the year, using tax rates enacted or substantively enacted at the reporting date, and any adjustments to tax payable in respect of previous years.

Deferred tax is recognised in respect of temporary differences arising between the tax bases of assets and liabilities and their carrying values for financial reporting purposes. Deferred tax is measured at the tax rates that are expected to be applied to the temporary differences when they reverse, based on the laws that have been enacted or substantively enacted at the reporting date. Deferred tax is not recognised for the following temporary differences:

- · the initial recognition of goodwill
- the initial recognition of assets and liabilities in a transaction that is not a business combination, which affects neither accounting nor taxable profits or losses, and
- investments in subsidiaries, associates and jointly controlled arrangements (excluding mutual funds) where the bank controls the timing of the reversal of temporary differences and it is probable that these differences will not reverse in the foreseeable future.

The amount of deferred tax provided is based on the expected manner of realisation or settlement of the carrying amount of the asset or liability and is not discounted.

Deferred tax assets are recognised to the extent that it is probable that future taxable income will be available against which the unused tax losses can be utilised. Deferred tax assets are reviewed at each reporting date and are reduced to the extent that it is no longer probable that the related tax benefit will be realised. Current and deferred tax assets and liabilities are offset if there is a legally enforceable right to offset current tax liabilities and assets, and they relate to income taxes levied by the same tax authority on the same taxable entity, or on different tax entities, but they intend to settle current tax liabilities and assets on a net basis or their tax assets and liabilities will be realised simultaneously.

### ii. Dividends tax

Taxes on dividends declared by the bank are recognised as part of the dividends paid within equity as dividend tax represents a tax on the shareholder and not the bank.

Dividends tax withheld by the bank on dividends paid to its shareholders and payable at the reporting date to the Kenya Revenue Authority (where applicable) is included in trade and other payables in the statement of financial position.

#### iii. Indirect taxation

Indirect taxes, including non-recoverable VAT, skills development levies and other duties for banking activities, are recognised in profit or loss and disclosed separately in the income statement.

### 2.13 Employee benefits

# i. Defined contribution plan

The bank operates a number of defined contribution plans, based on a percentage of pensionable earnings funded by both employer companies and employees, the assets of which are generally held in separate trustee-administered funds. Contributions to these plans are recognised as an expense in profit or loss in the periods during which services are rendered by employees.

#### ii. Termination benefits

Termination benefits are recognised as an expense when the bank is committed, without realistic possibility of withdrawal, to a formal detailed plan to terminate employment before the normal retirement date, or to provide termination benefits as a result of an offer made to encourage voluntary redundancy. Termination benefits for voluntary redundancies are recognised as an expense if the bank has made an offer encouraging voluntary redundancy, it is probable that the offer will be accepted, and the number of acceptances can be estimated reliably.

#### iii. Short-term benefits

Short-term benefits consist of salaries, accumulated leave payments, profit share, bonuses and any non-monetary benefits such as medical aid contributions.

Short-term employee benefit obligations are measured on an undiscounted basis and are expensed as the related service is provided.

A liability is recognised for the amount expected to be paid under short-term cash bonus plans or accumulated leave if the bank has a present legal or constructive obligation to pay this amount as a result of past service provided by the employee and the obligation can be estimated reliably.

#### 2.14 Fair value

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction in the principal (or most advantageous) market between market participants at the measurement date under current market conditions.

When a price for an identical asset or liability is not observable, fair value is measured using another valuation technique that maximises the use of relevant observable inputs and minimises the use of unobservable inputs.

In estimating the fair value of an asset or a liability, the bank takes into account the characteristics of the asset or liability that market participants would take into account when pricing the asset or liability at measurement date.

For financial instruments, where the fair value of the financial instrument differs from the transaction price, the difference is commonly referred to as day one profit or loss. Day one profit or oss is recognised in profit or loss immediately where the fair value of the financial instrument is either evidenced by comparison with other observable current market transactions in the same instrument, or is determined using valuation models with only observable market data as inputs.

Day one profit or loss is deferred where the fair value of the financial instrument is not able to be evidenced by comparison with other observable current market transactions in the same instrument, or determined using valuation models that utilise non-observable market data as inputs. The timing of the recognition of deferred day one profit or loss is determined individually depending on the nature of the instrument and availability of market observable inputs. It is either amortised over the life of the transaction, deferred until the instrument's fair value can be determined using market observable inputs, or realised through settlement.

Subsequent to initial recognition, fair value is measured based on quoted market prices or dealer price quotations for the assets and liabilities that are traded in active markets and where those quoted prices represent fair value at the measurement date. If the market for an asset or liability is not active or the instrument is unlisted, the fair value is determined using other applicable valuation techniques. These include the use of recent arm's length transactions, discounted cash flow analyses, pricing models and other valuation techniques commonly used by market participants.

Where discounted cash flow analyses are used, estimated future cash flows are based on management's best estimates and a market related discount rate at the reporting date for an asset or liability with similar terms and conditions.

If an asset or a liability measured at fair value has both a bid and an ask price, the price within the bid-ask spread that is most representative of fair value is used to measure fair value.

The bank has elected the portfolio exception to measure the fair value of certain groups of financial assets and financial liabilities. This exception permits the group of financial assets and financial liabilities to be measured at fair value on a net basis. This election is applied where the bank:

- manages the group of financial assets and financial liabilities on the basis of the bank's net exposure to a particular market risk (or risks) or to the credit risk of a particular counterparty in accordance with the bank's documented risk management or investment strategy;
- provides information on that basis about the group of financial assets and financial liabilities to the bank's key management personnel; and
- is required to or has elected to measure those financial assets and financial liabilities at fair value at the end of each reporting period.

Fair value measurements are categorised into level 1, 2 or 3 based on the degree to which the inputs to the fair value measurements are observable and the significance of the inputs to the fair value measurement.

#### 2.15 Equity

Ordinary shares are classified as 'share capital' in equity. Any premium received over and above the par value of the shares is classified as 'share premium' in equity.

#### i. Share issue costs

Incremental external costs directly attributable to a transaction that increases or decreases equity are deducted from equity, net of related tax. All other share issue costs are expensed.

### ii. Distributions on ordinary shares

Distributions are recognised in equity in the period in which they are declared. Distributions declared after the reporting date is disclosed in the distributions note.

#### 2.16 Equity-linked transactions

### **Equity compensation plans**

The bank operates both equity-settled and cash-settled share-based compensation plans.

The fair value of equity-settled share options is determined on the grant date and accounted for as staff costs over the vesting period of the share options, with a corresponding increase in the share-based payment reserve. Non-market vesting conditions, such as the resignation of employees and retrenchment of staff, are not considered in the valuation but are included in the estimate of the number of options expected to vest. At each reporting date, the estimate of the number of options expected to vest is reassessed and adjusted against profit or loss and equity over the remaining vesting period.

On vesting of share options, amounts previously credited to the share-based payment reserve are transferred to retained earnings through an equity transfer. On exercise of equity-settled share options, proceeds received are credited to share capital and premium.

Share-based payments settled in cash are accounted for as liabilities at fair value until settled. The liability is recognised over the vesting period and is revalued at every reporting date and on settlement. Any changes in the liability are recognised in profit or loss.

### 2.17 Segment reporting

An operating segment is a component of the bank engaged in business activities, whose operating results are reviewed regularly by management in order to make decisions about resources to be allocated to segments and assessing segment

performance. The bank's identification of segments and the measurement of segment results is based on the bank's internal reporting to the chief operating decision maker.

Transactions between segments are priced at market-related rates.

#### 2.18 Fiduciary activities

The bank commonly engages in trust or other fiduciary activities that result in the holding or placing of assets on behalf of individuals, trusts, post-employment benefit plans and other institutions. These assets and the income arising directly thereon are excluded from these annual financial statements as they are not assets of the bank. However, fee income earned and fee expenses incurred by the bank relating to the bank's responsibilities from fiduciary activities are recognised in profit or loss.

#### 2.19 Comparative figures

Where necessary, comparative figures within notes have been restated to either conform to changes in presentation in the current year or for the adoption of new IFRS requirements.

# 3 Critical accounting estimates and judgements in applying accounting policies

In preparing the financial statements, estimates and assumptions are made that could materially affect the reported amounts of assets and liabilities within the next financial year. Estimates and judgements are continually evaluated and are based on factors such as historical experience and current best estimates of uncertain future events that are believed to be reasonable under the circumstances. Unless otherwise stated, no material changes to assumptions have occurred during the year.

#### 3.1 Credit impairment losses on loans and advances

### i. Portfolio loan impairments

The bank assesses its loan portfolios for impairment at each reporting date. In determining whether an impairment loss should be recorded in profit or loss, the bank makes judgements as to whether there is observable data indicating a measurable decrease in the estimated future cash flows from a portfolio of loans before the decrease can be allocated to an individual loan in that portfolio.

Estimates are made of the duration between the occurrence of a loss event and the identification of a loss on an individual basis.

The impairment for performing and non-performing but not specifically impaired loans is calculated on a portfolio basis, based on historical loss ratios, adjusted for national and industry-specific economic conditions and other indicators present at the reporting date that correlate with defaults on the portfolio. These include early arrears and other indicators of potential default, such as changes in macroeconomic conditions and legislation affecting credit recovery. These annual loss ratios are applied to loan balances in the portfolio and scaled to the estimated loss emergence period.

Average loss emergence period

	2014 Months	2013 Months
Personal & Business Banking		
Mortgage loans	3	3
Instalment sale and finance leases	3	3
Card debtors	3	3
Other lending	3	3
Corporate & Investment Banking	12	12

#### ii. Specific loan impairments

Non-performing loans include those loans for which the bank has identified objective evidence of default, such as a breach of a material loan covenant or condition as well as those loans for which instalments are due and unpaid for 90 days or more. Management's estimates of future cash flows on individually

impaired loans are based on historical loss experience for assets with similar credit risk characteristics.

The methodology and assumptions used for estimating both the amount and timing of future cash flows are reviewed regularly to reduce any differences between loss estimates and actual loss experience. Were the net present value of estimated cash flows to differ by +/-1%, the impairment loss is to be estimated at KShs 19,206,600,000 higher or KShs 19,206,600,000 lower.

#### 3.2 Fair value of financial instruments

The fair value of financial instruments that are not quoted in active markets is determined using valuation techniques. Wherever possible, models use only observable market data. Where required, these models incorporate assumptions that are not supported by prices from observable current market transactions in the same instrument and are not based on available observable market data. Such assumptions include risk premiums, liquidity discount rates, credit risk, volatilities and correlations. Changes in these assumptions could affect the reported fair values of financial instruments.

The total amount of the change in fair value estimated using valuation techniques not based on observable market data that was recognised in profit or loss for the year ended 31 December 2014 was a profit of KShs nil (2013: KShs nil).

These changes in fair value have been materially mitigated by financial instruments classified within level 2 of the fair value hierarchy.

Additional disclosures on fair value measurements of financial instruments are set out in note 5.

# 3.3 Computer software intangible assets

Direct computer software development costs that are clearly associated with an identifiable and unique system, which will be controlled by the bank and have a highly probable future economic benefit beyond one year, are capitalised and disclosed as computer software intangible assets.

Computer software intangible assets are carried at cost less accumulated amortisation and accumulated impairment losses. The assets are reviewed for impairment at each reporting date and tested for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. The determination of the recoverable amount of each asset requires judgement.

The recoverable amount is based on the value in use and calculated by estimating future cash benefits that will result from each asset and discounting these cash benefits at an appropriate pre-tax discount rate. The carrying value of computer software intangible assets capitalised at 31 December 2014 amounted to KShs 107,455,000 (2013: KShs 332,008,000).

#### 3.4 Income taxes

The bank is subject to direct taxation in two jurisdictions. There may be transactions and calculations for which the ultimate tax determination has an element of uncertainty during the ordinary course of business. The bank recognises liabilities based on objective estimates of the quantum of taxes that may be due. Where the final tax determination is different from the amounts that were initially recorded, such differences will impact the income tax and deferred tax provisions, disclosed in note 32 and note 31, respectively, in the period in which such determination is made.

### Deferred tax assets

Deferred tax assets are recognised to the extent that it is probable that future taxable income will be available against which the unused tax losses can be utilised. Deferred tax assets are reviewed at each reporting date and are reduced to the extent that it is no longer probable that the related tax benefit will be realised.

Management's judgement surrounding the probability and

sufficiency of future taxable profits, future reversals of existing taxable differences and on-going developments will determine the recognition of deferred tax. The most significant management assumption is the forecasts used to support the probability assessment that sufficient taxable profits will be generated by the entities in the bank in order to utilise the deferred tax assets.

Note 31 summarises the details of the carrying amount of the deferred tax assets. Accounting policy 2.12 provides further detail regarding the bank's deferred tax accounting policy.

#### 3.5 Share-based payment

The bank has a number of cash and equity-settled share incentive schemes which are issued to qualifying employees based on the rules of the schemes. The bank uses the Black-Scholes option pricing model to determine the fair value of awards on grant date for its equity-settled share incentive schemes. The valuation of the bank's obligation with respect to its cash-settled share incentive scheme obligations is determined with reference to the SBG share price, which is an observable market input. In determining the expense to be recognised for both the cash and equity-settled share schemes, the bank estimates the expected future vesting of the awards by considering staff attrition levels.

The bank also makes estimates of the future vesting of awards that are subject to non-market vesting conditions by taking into account the probability of such conditions being met. Refer to note 35 (b) for further details regarding the carrying amount of the liabilities arising from the bank's cash-settled share incentive schemes and the expenses recognised in the income statement.

#### 3.6 Provisions

The accounting policy for provisions is set out in accounting policy 2.11 The principal assumptions taken into account in determining the value at which provisions are recorded at, in the bank's statement of financial position, include determining whether there is an obligation as well as assumptions about the probability of the outflow of resources and the estimate of the amount and timing for the settlement of the obligation.

The probability of an event of a significant nature occurring will be assessed by management and, where applicable, consultation with the bank's legal counsel. In determining the amount and timing of the obligation once it has been assessed to exist, management exercises its judgement by taking into account all available information, including that arising after the balance sheet date up to the date of the approval of the financial statements.

## 4 Financial risk management

The Bank has exposure to the following risks from its use of financial instruments:

- Credit risk
- · Liquidity risk
- Market risks
- Operational risks.

This note presents information about the Bank's exposure to each of the above risks, the Banks's objectives, policies and processes for measuring and managing risk, and the Bank's management of capital.

The Board of Directors has overall responsibility for the establishment and oversight of the Bank's risk management framework. The Board has established various committees, including the Asset and Liability (ALCO), Credit and Operational Risk committees, which are responsible for developing and monitoring risk management policies in their specified areas. All Board committees have both executive and non-executive members and report regularly to the Board of Directors of the Bank on their activities. The Bank's risk management policies are established to identify and analyse the risks faced by the Bank, to set appropriate risk limits and controls, and to monitor risks and adherence to limits.

The Board provides written principles for overall risk management,

as well as written policies covering specific areas, such as foreign exchange risk, interest rate risk, credit risk, use of derivative financial instruments and non-derivative financial instruments. Risk management policies and systems are reviewed regularly to reflect changes in market conditions, products and services offered. The Bank, through its training and management standards and procedures, aims to develop a disciplined and constructive control environment, in which all employees understand their roles and obligations.

The Audit and Risk Committees are responsible for monitoring compliance with the Bank's risk management policies and procedures, and for reviewing the adequacy of the risk management framework in relation to the risks faced by the Bank. The Audit Committees are assisted in these functions by Internal Audit. Internal Audit undertakes both regular and ad-hoc reviews of risk management controls and procedures, the results of which are reported to the Audit Committees.

By their nature, the Bank's activities are principally related to the use of financial instruments including derivatives. The Bank accepts deposits from customers at both fixed and floating rates, and for various periods, and seeks to earn above-average interest margins by investing these funds in high quality assets. The Bank seeks to increase these margins by consolidating short-term funds and lending for longer periods at higher rates, while maintaining sufficient liquidity to meet all claims that might fall due. The Treasury identifies, evaluates and hedges financial risks in close co-operation with the Bank's operating units.

The Bank also seeks to raise its interest margins by obtaining above-average margins, net of allowances, through lending to commercial and retail borrowers with a range of credit standing. Such exposures involve not just on-statement of financial position loans and advances; the Bank also enters into guarantees and other commitments such as letters of credit and performance, and other bonds.

The Bank also trades in financial instruments where it takes positions in traded and over-the-counter instruments to take advantage of short-term market movements in bonds, currency and interest rate. The Board places trading limits on the level of exposure that can be taken in relation to both overnight and intraday market positions.

Foreign exchange and interest rate exposures associated with derivatives are normally offset by entering into counter-balancing positions, thereby controlling the variability in the net cash amounts required to liquidate market positions.

# 4.1 Capital management

The Bank's objectives when managing capital, which is a broader concept than the 'equity' on the face of the statement of financial position, are:

- To comply with the capital requirements set by the regulator, Central Bank of Kenya;
- To safeguard the Bank's ability to continue as a going concern so that it can continue to provide returns for shareholders and benefits for other stakeholders; and
- To maintain a strong capital base to support the development of its business.

The Bank monitors the adequacy of its capital using ratios established by the Central Bank of Kenya (CBK), which ratios are

broadly in line with those of the Bank for International Settlements (BIS).

These ratios measure capital adequacy by comparing the Bank's eligible capital with its statement of financial position assets, off-balance-sheet commitments and market and other risk positions at weighted amounts to reflect their relative risk.

The risk-based approach applies to both on and off-statement of financial position items. The focus of this approach is credit risk, interest rate risk, market risk, operational risk, concentration risk and underlying collateral risk.

The assets are weighted according to broad categories, each being assigned a risk weighting according to the amount of capital deemed to be necessary to support them. Four categories of risk weights (0%, 20%, 50%, and 100%) are applied.

The Bank is required at all times to maintain:

- A minimum level of regulatory capital of KShs 1 billion as at 31 December 2014;
- A core capital (tier 1) of not less than 8% of total risk weighted assets plus risk weighted off-statement of financial position items;
- A core capital (tier 1) of not less than 8% of its total deposit liabilities; and
- A total capital (tier 1 + tier 2) of not less than 12% of its total risk weighted assets plus risk adjusted off statement of financial position items.

Off-balance sheet credit related commitments and forwards are converted to credit risk equivalents using credit conversion factors, designed to convert these items into statement of financial position equivalents. The resulting credit equivalent amounts are then weighted for credit risk using the same percentages as for statement of financial position assets.

Tier 1 capital consists of shareholders' equity comprising paid up share capital, share premium and retained earnings less intangible assets, goodwill and investments in subsidiary institutions and equity instruments of other institutions. Tier 2 capital includes the Bank's term subordinated debt and regulatory loan loss reserves and cannot exceed tier 1 capital. Regulatory loan loss reserves qualifying as tier 2 capital cannot exceed 1.25% of the risk weighted assets total value.

In addition to the above minimum capital adequacy ratios of 8% and 12%, the Bank is required to hold a capital conservation buffer of 2.5% over and above these minimum ratios to enable it withstand future periods of stress. This brings the minimum core capital to risk weighted assets and total capital to risk weighted assets requirements to 10.5% and 14.5%, respectively. The capital conservation buffer should be made up of high quality capital which should comprise mainly of common equity, premium reserves and retained earnings. Institutions that currently meet the minimum capital ratios of 8% and 12% but remain below the buffer-enhanced ratios of 10.5% and 14.5% (current minimums plus conservation buffer) should maintain prudent earnings retention policies with a view to meeting the conservation buffer by 1 January 2015.

# 4 Financial risk management (continued)

# 4.1 Capital management (continued)

The Bank's capital adequacy level was as follows:

	2014	2013
	KShs'000	KShs'000
Tier 1 capital (Core capital)	2 444 5 40	2 444 5 42
Share capital	3,411,549	3,411,549
Share premium	3,444,639	3,444,639
Foreign currency translation reserve	(68,403)	(5,565)
Retained earnings	17,520,145	14,358,958
Total Tier 1 capital (Core capital)	24,307,930	21,209,581
Tier 2 capital		
Regulatory credit risk reserve	129,649	-
Qualifying subordinate liabilities	4,812,270	3,347,255
Total Tier 2 capital	4 041 010	2 247 255
	4,941,919	3,347,255
Total capital (Tier 1 + Tier 2)	29,249,849	24,556,836
Risk - weighted assets		
Operational risk	25,239,097	20,755,828
Market risk	13,218,970	11,443,369
Credit risk on-statement of financial position	86,866,067	75,812,804
Credit risk off-statement of financial position	13,410,401	11,629,082
Total risk - weighted assets	138,734,535	119,641,083
Capital adequacy ratios		
Core capital / total deposit liabilities	23.70%	18.70%
Minimum statutory ratio	8.00%	8.00%
Core capital / total risk - weighted assets	17.52%	17.73%
Minimum statutory ratio	10.50%	10.50%
Total capital / total risk - weighted assets	21.08%	20.53%
Minimum statutory ratio	14.50%	14.50%

#### 4 Financial risk management (continued)

#### 4.2 Credit risk

Credit risk is the risk of loss arising out of failure of client counterparties to meet their financial or contractual obligations when due

Credit risk is composed of counterparty risk (including primary, presettlement risk, issuer and settlement risk) and concentration risk. These risk types are defined as follows:

Counterparty risk: The risk of credit loss to the Bank as a result of failure by a counterparty to meet its financial and/or contractual obligations to the Bank as they fall due.

Credit concentration risk: The risk of loss to the Bank as a result of excessive build-up of exposure to a specific counterparty or counterparty group, an industry, market, product, financial instrument or type of security, or geography, or a maturity. This concentration typically exists where a number of counterparties are engaged in similar activities and have similar characteristics, which could result in their ability to meet contractual obligations being similarly affected by changes in economic or other conditions.

#### 4.2.1 Governance committees

The primary governance committees overseeing credit risk are the Board Credit Risk Committee (BCC) and Credit Risk Management Committee (CRMC). These committees are responsible for credit risk and credit concentration risk decision-making, and delegation thereof to Credit officers and committees within defined parameters.

Credit risk management is governed by the Bank's overall credit policy guidelines. Respective Credit Risk Management Divisions, which report into the BCC, are responsible for the implementation of these guidelines, which cover compliance with prescribed sanctioning authority levels, avoidance of a high concentration of credit risk and regular review of credit limits. Limits on facilities to counter-parties are governed by internal restraints, which restrict large exposures in relation to the Bank's capital

The Bank has set in place comprehensive resources, expertise and controls to ensure efficient and effective management of credit risk.

# 4.2.2 General approach to managing credit risk

The Bank's credit risk comprises mainly wholesale and retail loans and advances, together with the counterparty credit risk arising from derivative contracts entered into with our clients and market counterparties.

The Bank manages credit risk through:

- maintaining strong culture of responsible lending and a robust risk policy and control framework
- identifying, assessing and measuring credit risk clearly and accurately across the Bank , from the level of individual facilities up to the total portfolio
- defining, implementing and continually re-evaluating our risk appetite under actual and scenario conditions
- · monitoring the Bank's credit risk relative to limits
- ensuring that there is expert scrutiny and independent approval of credit risks and their mitigation.

Primary responsibility for credit risk management resides with the Bank's business lines. This is complemented with an independent credit risk function embedded within the business units, which is in turn supported by the overarching group risk function.

Impairment provisions are provided for losses that have been

incurred at the statement of financial position date. Significant changes in the economy, or in the health of a particular industry segment that represents a concentration of the Bank's portfolio, could result in losses that are different from those provided for at the reporting date. Management therefore carefully manages its exposure to credit risk.

The exposure to any one borrower including banks is further restricted by sub-limits covering on – and off-balance sheet exposures and daily delivery risk limits in relation to trading items such as forward foreign exchange contracts. Actual exposures against limits are monitored daily.

Exposure to credit risk is managed through regular analysis of the ability of borrowers and potential borrowers to meet interest and capital repayment obligations and by changing lending limits where appropriate. Exposure to credit risk is also managed in part by obtaining collateral and corporate and personal guarantees, but a significant portion is personal lending where no such facilities can be obtained.

#### 4.2.3 Management reporting

A number of reports are prepared as management information on credit risk. Various analysis of the data are done and a variety of reports are prepared on a monthly and quarterly basis. Some of these reports include:

- · Monthly BCRC Report
- · Quarterly Board Audit Report
- · Quarterly Board Risk Report
- · Regulatory returns
- Half-year results
- Annual financial statements

These reports are distributed to SBG controlling divisions, regulators and are available for inspection by authorised personnel.

#### 4.2.4 Credit risk measurement

#### a. Loans and advances including loan commitments and guarantees

The estimation of credit exposure is complex and requires the use of models, as the value of a product varies with changes in market variables, expected cash flows and the passage of time. The assessment of credit risk of a portfolio of assets entails further estimations as to the likelihood of defaults occurring, of the associated loss ratios and of default correlations between counterparties.

The Bank has developed models to support the quantification of the credit risk. These rating and scoring models are in use for all key credit portfolios and form the basis for measuring default risks. All models are managed under model development and validation policies that set out the requirements for model governance structures and processes, and the technical framework within which model performance and appropriateness is maintained. The models are developed using internal historical default and recovery data. In low default portfolios, internal data is supplemented with external benchmarks and studies. Models are assessed frequently to ensure on-going appropriateness as business environments and strategic objectives change, and are recalibrated annually using the most recent internal data

In measuring credit risk of loans and advances to customers and to banks at a counter-party level, the Bank reflects three components:

- the 'probability of default' by the client or counter-party on its contractual obligations;
- current exposures to the counter-party and its likely future development, from which the Bank derives the 'exposure at d efault'; and
- iii. the likely recovery ratio on the defaulted obligations (the 'loss given default').

#### Probability of default

The bank uses a 25-point master rating scale to quantify the credit risk for each borrower as illustrated in the table below. Ratings are mapped to PDs by means of calibration formulae that use historical default rates and other data from the applicable portfolio. The bank distinguishes between through-the-cycle PDs and point-intime PDs, and utilises both measures in decision-making and in managing credit risk exposures.

#### Loss given default

Loss given default (LGD) measures are a function of customer type, product type, seniority of loan, country of risk and level of collateralisation. LGDs are estimated based on historic recovery data per category of LGD. A downturn LGD is used in the estimation of the capital charge and reflects the anticipated recovery rates and macroeconomic factors in a downturn period.

#### Exposure at default

Exposure at default (EAD) captures the impact of potential draw-downs against unutilised facilities and changes in counterparty risk positions due to changes in market prices. By using historical data, it is possible to estimate the average utilisation of limits of an account when default occurs, recognising that customers may use more of their facilities as they approach default.

#### b. Debt securities

For debt securities, external rating such as Standard & Poor's rating or their equivalents are used by Bank Treasury for managing of the credit risk exposures as supplemented by the Bank's own assessment through the use of internal ratings tools.

Relationship between the bank master rating and external ratings										
Bank Master rating scale	Moody's Investor Services	Standard & poor's	Fitch	Grading	Credit Quality					
1-4	Aaa, Aa1, Aa2, Aa3	AAA, AA+, AA, AA-	AAA. AA+. AA. AA-							
5-7	A1, A2, A3	A+, A, A-		Investment Grade	 					
8-12	Baa1, Baa2, Baa3	BBB+, BBB, BBB-	BBB+, BBB, BBB-		Normal Monitoring					
13-21	Ba1, Ba2, Ba3 B1, B2, B3	BB+, BB, BB-, B+ B, B-,	BB+, BB, BB- B+, B, B-	Cut investment	 					
22-25	Caa1, Caa2 Caa3, Ca	CCC+, CCC, CCC-	CCC+, CCC, CCC-	Sub-investment Grade	Closing Monitoring					
Default	c	D	D	D	D					

# 4.2.5 Risk limit control and mitigation policies

The Bank manages, limits and controls concentrations of credit risk wherever they are identified – in particular, to individual counterparties and banks, industries and countries.

The Bank structures the levels of credit risk it undertakes by placing limits on the amount of risk accepted in relation to one borrower, or banks of borrowers, and to geographical and industry segments. Such risks are monitored on a revolving basis and subject to an annual or more frequent review, when considered necessary. Limits on the level of credit risk by product, industry sector and country are approved quarterly by the Board of Directors.

The exposure to any one borrower including banks and brokers is further restricted by sublimit covering on- and off-balance sheet exposures, and daily delivery risk limits in relation to trading items such as forward foreign exchange contracts. Actual exposures against limits are monitored daily.

Lending limits are reviewed in the light of changing market and economic conditions and periodic credit reviews and assessments of probability of default.

Some other specific control and mitigation measures are outlined below:

#### a. Credit tailored to customer profile

There is a clear distinction between the fundamental credit characteristics of the Bank's customer base. This customer base is managed according to the following market segments:

- Corporate and Investment Banking
- Personal and Business Banking

The Bank has established separate credit management functions for each market segment.

#### a. Credit tailored to customer profile (continued)

### Corporate and Investment Banking (CIB)-(Corporate, sovereign and bank portfolios)

Corporate, sovereign and bank borrowers include Kenyan and international companies, sovereigns, local government entities, bank financial institutions, non-bank financial institutions and public sector entities. The entities include large companies as well as small and medium enterprises that are managed on a relationship basis. Creditworthiness is assessed based on a detailed individual assessment of the financial strength of the borrower. Exposure is usually in the form of short and long-term loans and advances but may include exposures arising from derivative contracts. In these sectors, credit risk management is characterised by a close working relationship between the counter-party, the customer relationship team and an independent credit evaluation manager. The credit evaluation manager bases his lending decision on an in-depth knowledge of the counterparty and the industry in which it operates, as well as an assessment of the creditworthiness of the counter-party based on a review of the audited financial statements and underlying risk parameters.

CIB believes that the use of sophisticated modelling techniques combined with an in-depth knowledge and understanding of each client is essential in properly assessing the credit risk, both initially and on an on-going basis, of each counterparty with whom it deals.

To this end CIB uses software developed by third party vendors, which is widely used by the banking industry globally in its credit management process. Expected default frequencies are an important tool in the formal credit assessment process of both new and existing business, and also form the basis for monitoring changes in counterparty credit quality on a day to day basis. Expected default frequencies will continue to be a vital component of credit risk management as the Bank continues to improve credit processes and increases focus on portfolio credit management.

### Personal and Business Banking (PBB) Retail portfolio

Retail mortgage exposures relate to mortgage loans to individuals and are a combination of both drawn and undrawn EADs. Qualifying retail revolving exposure (QRRE) relate to cheque accounts, credit cards and evolving personal loans and products, and include both drawn and undrawn exposures. Retail other covers other branch lending and vehicle finance for retail, retail small and retail medium enterprise portfolios. Branch lending includes both drawn and undrawn exposures, while vehicle and asset finance only has drawn exposures.

Internally developed behavioural scorecards are used to measure the anticipated performance for each account. Mapping of the behaviour score to a PD is performed for each portfolio using a statistical calibration of portfolio-specific historical default experience.

The behavioural scorecard PDs are used to determine the portfolio distribution on the master rating scale. Separate LGD models are used for each product portfolio and are based on historical

recovery data. EAD is measured as a percentage of the credit facility limit and is based on historical averages. EAD is estimated per portfolio and per portfolio-specific segment, using internal historical data on limit utilisation.

#### b. Financial covenants (for credit related commitments and loan books)

The primary purpose of these instruments is to ensure that funds are available to a customer as required. Guarantees and standby letters of credit, which represent irrevocable assurances that the Bank will make payments in the event that a customer cannot meet its obligations to third parties, carry the same credit risk as loans.

Documentary and commercial letters of credit, which are written undertakings by the Bank on behalf of a customer authorising a third party to draw drafts on the Bank up to a stipulated amount under specific terms and conditions, are collateralised by the underlying shipments of goods to which they relate and therefore carry less risk than a direct borrowing.

Commitments to extend credit represent unused portions of authorisations to extend credit in the form of loans, quarantees or letters of credit. With respect to credit risk on commitments to extend credit, the Bank is potentially exposed to loss in an amount equal to the total unused commitments. However, the likely amount of loss is less than the total unused commitments, as most commitments to extend credit are contingent upon customers maintaining specific credit standards. The Bank monitors the term to maturity of credit commitments because longer-term commitments generally have a greater degree of credit risk than shorter-term commitments

### c. Master netting arrangements

The Bank further restricts its exposure to credit losses by entering into master netting arrangements with counterparties with which it undertakes a significant volume of transactions. Master netting arrangements do not generally result in an offset of assets and liabilities of the statement of financial position, as transactions are either usually settled on a gross basis or under most netting agreements the right of set off is triggered only on default. However, the credit risk associated with favourable contracts is reduced by a master netting arrangement to the extent that if a default occurs, all amounts with the counterparty are terminated and settled on a net basis. The Bank's overall exposure to credit risk on derivative instruments subject to master netting arrangements can change substantially within a short period, as it is affected by each transaction subject to the arrangement.

# d. **Derivatives**

For derivative transactions, the bank typically uses internationally recognised and enforceable International Swaps and Derivatives Association (ISDA) agreements, with a credit support annexure, where collateral support is considered necessary. Other credit protection terms may be stipulated, such as limitations on the amount of unsecured credit exposure acceptable, collateralisation if markto-market credit exposure exceeds acceptable limits, and termination of the contract if certain credit events occur, for example, downgrade of the counterparty's public credit rating.

#### e. Collateral

The Bank employs a range of policies and practices to mitigate credit risk. The most traditional of these is the taking of security for funds advanced, which is common practice. The Bank implements guidelines on the acceptability of specific classes of collateral or credit risk mitigation. The main types of collateral taken are:

#### **Personal and Business Banking**

Mortgage lending First ranking legal charge over the

property financed.

Other loans and advances Debentures over the company's assets,

cash cover in cash margin account, first ranking legal charge over both commercial and residential properties, directors' personal guarantees and company guarantees

### **Corporate and Investment Banking**

Corporate lending All assets debenture over the

company's assets, cash cover in cash margin account, first ranking legal charge over both commercial and residential properties, directors' personal guarantees and company

guarantees

Longer-term finance and lending to corporate entities is generally secured; revolving individual credit facilities are generally unsecured. In addition, in order to minimise possible credit loss the Bank seeks additional collateral from the counter-party as soon as impairment indicators are noticed for the relevant individual loans and advances.

Collateral held as security for financial assets other than loans and advances is determined by the nature of the instrument. Debt

securities, treasury and other eligible bills are generally unsecured, with the exception of asset-backed securities and similar instruments, which are secured by portfolios of financial instruments.

#### Valuation of collateral

The Bank has a panel of valuers who undertake valuation of property and other assets to be used as Collateral. The valuers in the panel are qualified professional valuers with adequate experience in the field of property and machinery valuation. All the valuers on the panel provide the Bank with professional indemnity to cover the Bank in case of negligence. The Bank ensures that all properties used as collateral are adequately insured during the term of the loan. Valuation reports on properties are valid for three years after which the property and equipment is revalued.

The table on the following page shows the financial effect that collateral has on the bank's maximum exposure to credit risk. The table includes collateral that management takes into consideration in the management of the bank's exposures to credit risk. All on- and off-balance sheet exposures that are exposed to credit risk, including non-performing loans, have been included.

#### Collateral includes:

- Financial securities that have a tradable market, such as shares and other securities
- · Physical items, such as property, plant and equipment
- · Financial guarantees and intangible assets.

Netting agreements, which do not qualify for offset under IFRS but which are nevertheless enforceable, are included as part of the bank's collateral for risk management purposes. All exposures are presented before the effect of any impairment provisions.

In the retail portfolio, 85% (2013: 75%) is fully collateralised. The total average collateral coverage for all retail mortgage exposures above 50% collateral coverage category is 63% (2013: 74%). Of the bank's total exposure, 50% (2013: 62%) is unsecured and mainly reflects exposures to well-rated corporate counterparties, bank counterparties and sovereign entities.

#### 4 Financial risk management (continued

- 4.2 Credit risk (continued)
- 4.2.5 Risk limit control and mitigation policies (continued)

Collateral coverage - Total

**Greater than** 

0% to 50%

2,372,023

10,596,454

10,596,454

12,968,477

Greater

**Greater than** 

41,739,990

20,113,244

7,629,447

12,483,797

61,853,234

100%

than 50%

to 100%

27,535,732

10,566,097

6,862,303

3,703,794

38,101,829

Netting

agree-

ments

Secured

exposure

71,647,745

41,275,795

14,491,750

26,784,045

112,923,540

Secured ex-

posure after

71,647,745

41,275,795

14,491,750

26,784,045

112,923,540

netting

e. Collateral (continued)

31 December 2014		Unsecured
	Total exposure	exposure
Asset class		
Corporate	76,046,838	4,399,093
Sovereign	59,263,744	59,263,744
Bank	12,953,223	12,953,223
Retail	48,665,463	7,389,668
-Retail mortgage	14,491,750	-
-Other retail	34,173,713	7,389,668
Total	196,929,268	84,005,728
Add: Financial assets not		
exposed to credit risk	3,365,935	
Add: Coins and bank notes	1,945,768	
Add: Other financial assets	1,420,167	
Less: Impairments for loans and advances	(1,991,978)	
Less: Unrecognised off balance sheet items	(31,065,786)	
Total exposure	167,237,439	
Reconciliation to balance sheet		
Cash and balances with central banks	9,513,691	
Derivative assets	1,960,415	
Financial assets - available- for-sale	25,250,148	
Financial assets – held for trading	23,836,927	
Pledged assets - available- for-sale	2,884,293	
Other financial assets	2,581,855	
Net loans and advances	101,210,110	
Total on – balance sheet exposure	167,237,439	

						Collateral co	verage - Total	
31 December 2013	Total exposure	Unsecured exposure	Secured exposure	Netting agreements	Secured ex- posure after netting	Greater than 0% to 50%	Greater than 50% to 100%	Greater than 100%
Asset class								
Corporate	79,301,789	5,115,521	74,186,268	-	74,186,268	1,375,796	13,545,388	59,265,084
Sovereign	40,968,659	40,968,459	200	-	200	-	-	200
Bank	51,101,325	49,322,040	1,779,285	-	1,779,285	-	-	1,779,285
Retail	35,033,935	8,743,662	26,290,273	-	26,290,273	507,232	8,533,278	17,249,764
-Retail mortgage	11,200,660	-	11,200,660	-	11,200,660	-	5,299,931	5,900,729
-Other retail	23,833,275	8,743,662	15,089,613	-	15,089,613	507,232	3,233,347	11,349,034
Total	206,405,708	104,149,682	102,256,026	-	102,256,026	1,883,028	22,078,666	78,294,332
Add: Financial assets not exposed to credit risk	3,611,089							
Add: Coins and bank notes	2,213,047							
Add: Other financial assets	1,398,042							
Less: Impairments for loans and advances	(1,900,038)							
Less: Unrecognised off balance sheet items	(41,026,986)							
Total exposure	167,089,773							
Reconciliation to balance sheet								
Cash and balances with central banks	9,418,159							
Derivative assets	3,003,522							
Financial assets - available- for-sale	21,926,608							
Financial assets – held for trading	23,077,039							
Pledged assets - available- for-sale	3,391,972							
Other financial assets	2,424,782							

103,847,691

167,089,773

Net loans and advances

Total on – balance sheet

exposure

#### Repossessed Collateral

Assets repossessed as at the end of the year comprise saloon vehicles, prime movers and trailers, which had been financed by the Bank under Vehicle and Asset Finance (VAF). As at the year end, the Bank had taken possession of the following:

	2014	2013
	KShs' 000	KShs' 000
Nature of assets		
Residential property	12,500	28,300
Commercial property	-	47,000
Other	490,965	384,056
	503,465	459,356

It is the Bank's policy to dispose of repossessed properties on the open market, at fair market value. The proceeds are used to reduce or repay the outstanding claim. In general, the Bank does not occupy repossessed properties for business use.

# Renegotiated financial assets

Renegotiated loans and advances are exposures which have been refinanced, rescheduled, rolled over or otherwise modified following weaknesses in the counterparty's financial position, and where it has been judged that normal repayment will likely continue after the restructure. The table below shows the carrying amount of financial assets that would otherwise be past due or impaired whose terms have been renegotiated, by class

	2014	2013
	KShs' 000	KShs' 000
Personal and Business Banking		
Instalment sales and finance leases	534,607	59,673
Other loans and advances	289,494	190,636
Corporate and Investment Banking		
Corporate lending	-	-
	824,101	250,309

#### 4.2.6 Impairment and provisioning policy

The internal and external rating systems described above focus more on credit-quality mapping from the inception of the lending and investment activities. In contrast, impairment provisions are recognised for financial reporting purposes only for losses that have been incurred at the reporting date based on objective evidence of impairment (see accounting policy 2.5) Due to the different methodologies applied, the amount of incurred credit losses provided for in the financial statements is lower than the amount determined from the expected loss model used for internal operational management and banking regulation purposes.

The internal rating tool assists management to determine whether objective evidence of impairment exists under IAS 39, based on the following criteria set out by the Bank:

- Delinquency in contractual payments of principal or interest;
- Cash flow difficulties experienced by the borrower (e.g. equity ratio, net income percentage of sales);
- · Breach of loan covenants or conditions;
- · Initiation of bankruptcy proceedings;
- · Deterioration of the borrower's competitive position;
- Deterioration in the value of collateral.

The Bank's policy requires the review of individual financial assets that are above materiality thresholds at least annually or more regularly when individual circumstances require. Impairment allowances on individually assessed accounts are determined by an evaluation of the incurred loss at reporting date on a case-bycase basis, and are applied to all individually significant accounts. The assessment normally encompasses collateral held (including re-confirmation of its enforceability) and the anticipated receipts for that individual account.

Collectively assessed impairment allowances are provided for:

- i. portfolios of homogenous assets that are individually below materiality thresholds; and
- ii. losses that have been incurred but have not yet been identified, by using the available historical experience, experienced judgment and statistical techniques.

The credit quality of financial assets is managed by the Bank using the Bank's internal credit rating system. The credit rating system utilises both quantitative and qualitative information in arriving at the credit rating. Financial information is used and is key in arriving at the credit rating of individual borrowers. The qualitative information used in generating the credit rating includes quality of management, account operation and the industry in which the customer operates. The key consideration though remains the ability of the customer to meet its financial obligation from its cash flow.

The impairment provision shown in the statement of financial position at year-end is derived from each of the five internal rating grades. However, the majority of the impairment provision comes from the bottom two grading (doubtful and loss categories).

#### Criteria for classification of loans and advances

#### **Performing loans**

Neither past due nor specifically impaired loans: are loans that are current and fully compliant with all contractual terms and conditions. Normal monitoring loans within this category are generally rated 1 to 21, and close monitoring loans are generally rated 22 to 25 using the bank's master rating scale.

Early arrears but not specifically impaired loans: include those loans where the counterparty has failed to make contractual payments and payments are less than 90 days past due, but it is expected that the full carrying value will be recovered when considering future cash flows, including collateral. Ultimate loss is not expected but could occur if the adverse conditions persist.

#### Non-performing loans

Non-performing loans are those loans for which:

- the bank has identified objective evidence of default, such as a breach of a material loan covenant or condition, or
- · instalments are due and unpaid for 90 days or more.

Non-performing specifically impaired loans: are those loans that are regarded as non-performing and for which there has been a measurable decrease in estimated future cash flows.

Specifically impaired loans are further analysed into the following categories:

- Sub-standard: Items that show underlying well-defined weaknesses and are considered to be specifically impaired.
- Doubtful: Items that are not yet considered final losses due to some pending factors that may strengthen the quality of the items.
- Loss: Items that are considered to be uncollectible in whole or in part. The bank provides fully for its anticipated loss, after taking collateral into account

#### 4.2.7 Credit Quality

# a. Maximum exposure to credit risk before collateral held or other credit enhancements

Financial instruments whose carrying amounts do not represent the maximum exposure to credit risk without taking account of any collateral held or other credit enhancements are disclosed in Note 4.2.5. The directors are confident in the ability to continue to control and sustain minimal exposure of credit risk to the Bank resulting from both the loan and advances portfolio and debt securities based on the following:

- 49% of the total maximum exposure is derived from loans and advances to banks and customers (2013: 41%); 28% represents investments in debt securities (2013: 28%).
- 88% of the loans and advances portfolio is categorised in the top two grades of the internal rating system (2013: 83%);
- 96% of the loans and advances portfolio are considered to be neither past due nor impaired (2013: 97%); and
- 99% of all the debt securities, which the Bank has invested in, are issued by the Central Bank of Kenya (2013: 98%).

# Financial risk management (continued)

# Credit risk (continued)

#### 4.2.7 (b) Credit quality by class (continued)

Year ended 31 December 2014			Performi	ng loans		Non-perform	ing loans	
			Neither past due nor specifically impaired			cifically iired		
	Total loans and advances to customers KShs'000 2014	Balance sheet impaire- ments for performing loans KShs'000 2014	Normal monitoring KShs'000 2014	Close monitoring KShs'000 2014	Early arrears KShs'000 2014	Non- performing KShs'000 2014	Sub- standard KShs'000 2014	
	N=A+B+C+L		A	В	С	D	E	
Personal and Business Banking	44,699,473	521,027	37,287,646	1,077,271	4,699,413	-	886,407	
- Mortgage lending	14,491,506	73,239	12,693,138	47,079	1,367,878	-	380,943	
- Instalment sales and finance leases	10,191,281	108,059	7,686,620	328,970	1,762,946	-	255,776	
- Card debtors	291,293	-	231,195	-	50,712	-	-	
- Other loans and advances	19,725,393	339,729	16,676,693	701,222	1,517,877	-	249,688	
Corporate and Investment Banking	45,639,943	367,885	38,626,541	3,080,981	2,543,834	-	1,343,880	
- Corporate lending	45,639,943	367,885	38,626,541	3,080,981	2,543,834	-	1,343,880	
Total recognised loans and advances to customers	90,339,416	888,912	75,914,187	4,158,252	7,243,247	-	2,230,287	
Percentage of total loans and advances (%)	100%	0.98%	84.03%	4.6%	8.02%	0.00%	2.47%	
Less;								
Balance sheet impairment for performing loans and advances	(1,991,978)							
Net loans and advances to customers	88,347,438							
Add the following other banking activities exposures								
Cash and balances with Central Bank	7,567,922							
Derivative assets	1,960,415							
Financial assets-available-for-sale	25,250,148							
Financial assets-held-for-trading	23,836,927							
Pledged assets-available-for-sale	2,884,293							
Other financial assets	2,581,855							
Total on-balance sheet exposure	152,428,998							
Off-balance sheet exposure								
Letter of credit and bank's acceptances	9,340,525							
Guarantees	13,918,776							
Irrevocable unutilised facilities	7,806,485							
Trevocable unutilised facilities	7,000,403							

Total exposure to credit risk

183,494,784

Non-perform	ing loans								
Specifically in	mpaired								
NPL* NET O	F IIS**								
Doubtful KShs'000 2014	Loss KShs'000 2014	Total KShs'000 2014	Securities and expected recov- eries on specif- ically impaired loans KShs'000 2014	Net after securities and expected recoveries on specifically impaired loans KShs'000 2014	Balance sheet impairments for non-performing specifically impaired loans KShs'000 2014	Gross specific impairment coverage % 2014	Total non- performing loans KShs'000 2014	Non- performing loans as a % 2014	Interest in Suspense KShs'000 2014
F	G	H=E+F+G	1	J=H-I	K		L=H+D		М
140,401	608,335	1,635,143	682,031	953,112	953,112	58%	1,635,143	4%	241,772
-	2,468	383,411	333,643	49,768	4,768	13%	383,411	3%	95,707
135,546	21,423	412,745	134,000	278,745	278,745	68%	412,745	4%	52,128
-	9,386	9,386	3,773	5,613	5,613	60%	9,386	3%	-
4,855	575,058	829,601	210,615	618,986	618,987	75%	829,601	4%	93,937
44,707	-	1,388,587	1,238,633	149,953	149,953	11%	1,388,587	3%	104,570
44,707	-	1,388,587	1,238,633	149,953	149,953	11%	1,388,587	3%	104,570
185,108	608,335	3,023,730	1,920,664	1,103,066	1,103,066	36%	3,023,730	3%	346,342
103,100	000,333	3,023,130	1,520,004	1,103,000	1,103,000	3070	3,023,730	370	340,342
0.20%	0.67%	3.35%	2.13%	1.22%	1.22%		3.35%		0.38%

<sup>\*</sup>NPL – Non performing loans

<sup>\*\*</sup>IIS – Interest in suspense

# 4 Financial risk management (continued)

# 4.2 Credit risk (continued)

# 4.2.7 (b) Credit quality by class continued

The table below shows the credit quality by class of loans and advances, based on the Bank's credit rating system:

Year ended 31 December 2013			Perform	ing loans		Non-perform	ing loans
			Neither pas specifically		Not specifica	lly impaired	
	Total loans and advances to customers KShs'000 2013	Balance sheet impaire- ments for performing loans KShs'000 2013	Normal monitoring KShs'000 2013	Close monitoring KShs'000 2013	Early arrears KShs'000 2013	Non- performing KShs'000 2013	Sub-standard KShs'000 2013
	N=A+B+C+L		Α	В	С	D	ı
Personal and Business Banking	34,591,883	517,937	28,492,057	143,215	4,614,450	-	660,117
- Mortgage lending	11,590,922	25,327	9,998,666	-	1,435,845	-	156,378
- Instalment sales and finance leases	8,404,964	154,292	6,123,558	-	1,923,314	-	304,46
- Card debtors	324,607	-	233,343	-	70,298	-	
- Other loans and advances	14,271,390	338,318	12,136,490	143,215	1,184,993	-	199,27
Corporate and Investment Banking	36,441,648	426,107	27,730,874	2,948,193	5,319,895	-	404,298
- Corporate lending	36,441,648	426,107	27,730,874	2,948,193	5,319,895	-	404,29
Total recognised loans and ad- vances to customers	71,033,531	944,044	56,222,931	3,091,408	9,934,345	-	1,064,41
Percentage of total loans and advances (%)	100%	1.33%	79.15%	4.35%	13.99%	0.00%	1.50%
Less;							
Balance sheet impairment for performing loans and advances	(1,900,039)						
Net loans and advances to customers	69,133,492						
Add the following other banking activities exposures							
Cash and balances with Central Bank	7,205,118						
Derivative assets	3,003,522						
Financial assets-available-for-sale	21,926,608						
Financial assets-held-for-trading	23,077,039						
Pledged assets-available-for-sale	3,391,972						
Other financial assets	2,424,782						
Total on-balance sheet exposure	130,162,533						
Off-balance sheet exposure							
Letter of credit and bank's acceptance	13,141,574						
Guarantees	12,582,369						
Irrevocable unutilised facilities	15,303,044						

Total exposure to credit risk

171,189,520

			N	on-performing loan	S				
PL* NET OF	IIS**								
Doubtful KShs'000 2013	Loss KShs'000 2013	Total KShs'000 2013	Securities and expected recoveries on specifically impaired loans KShs'000 2013	Net after securities and expected recoveries on specifically impaired loans KShs'000 2013	Balance sheet impairments for non- performing specifically impaired loans KShs'000 2013	pairments for non- performing Gross Tot specifically specific perf npaired loans impairment KShs'000 coverage KS		Non- performing loans as a %	Interest in Sus- pense KShs'000 2013
F	G	H=E+F+G	I	J=H-I	К		L=H+D		М
16,095	665,949	1,342,161	417,167	924,994	924,994	69%	1,342,161	4%	254,701
-	33	156,411	120,531	35,880	35,880	23%	156,411	1%	61,969
10,008	43,622	358,092	123,846	234,246	234,246	65%	358,092	4%	63,232
-	20,966	20,966	(10,461)	31,427	31,427	150%	20,966	6%	-
6,087	601,328	806,692	183,251	623,441	623,441	77%	806,692	6%	129,500
38,388	-	442,686	411,685	31,001	31,001	7%	442,686	1%	13,999
38,388	-	442,686	411,685	31,001	31,001	7%	442,686	1%	13,999
54,483	665,949	1,784,847	828,852	955,995	955,995	54%	1,784,847	3%	268,700
0.08%	0.94%	2.51%	1.17%	1.35%	1.35%		2.51%		0.38%

<sup>\*</sup>NPL – Non performing loans \*\*IIS – Interest in suspense

- 4 Financial risk management (continued)
  4.2 Credit risk (continued)
- 4.2.7 (c) Ageing analysis of past due but not impaired financial assets

Loans and advances less than 90 days past due are not considered impaired unless other information is available to indicate the contrary.

The table below shows the ageing of financial assets that are past due at the reporting date but not impaired, per class.

31 December 2014	Perforr	ning (Early arrea	ırs)	ı	Non - performi	ng
	1 to 29	30 to 59	60 to 89	90 to 180	More than	
	days	days	days	days	180 days	Total
	2014	2014	2014	2014	2014	2014
	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
Personal and Business Banking	3,053,620	963,097	682,696	-	-	4,699,413
Mortgage lending	964,683	315,647	87,548	-	-	1,367,878
Instalment sales and finance leases	1,103,675	434,481	224,789	-	-	1,762,945
Other loans and advances	985,262	212,969	370,359	-	-	1,568,590
Corporate and Investment Banking	1,627,082	533,573	383,179	-	-	2,543,834
Corporate lending	1,627,082	533,573	383,179	-	-	2,543,834
Total recognised financial instruments	4,680,703	1,496,670	1,065,875	-	-	7,243,247

31 December 2013				
Personal and Business Banking	2,751,296	1,255,600	607,554	 4,614,450
Mortgage lending	937,992	325,920	171,933	 1,435,845
Instalment sales and finance leases	1,096,868	612,811	213,635	 1,923,314
Other loans and advances	716,436	316,869	221,986	 1,255,291
Corporate and Investment Banking	3,469,750	1,849,916	229	 5,319,895
Corporate lending	3,469,750	1,849,916	229	 5,319,895
Total recognised financial	6,221,046	3,105,516	607,783	 9,934,345

#### 4.3 Market risk

Market risk is the risk of a change in market value, earnings (actual or effective) or future cash-flows of a portfolio of financial instruments (including commodities), caused by moves in market variables such as equity, bond and commodity prices, currency exchange rates and interest rates, credit spreads, recovery rates, correlations and implied volatilities in all of these measures.

#### 4.3.1 Governance committees

The Bank's policy is that all trading activities are undertaken within the Bank's trading operations. The Board grants general authority to take on market risk exposure to the Bank's Assets and Liabilities Committee (ALCO).

Market risk management process is required to measure, monitor and control market risk exposures. The Bank manages market risk through following four principles.

i. Identification of market risks in the trading and banking books This process entails checking that all market risks are identified. It includes an analysis of new business plans, new products, new pricing models, new risk models and regular reviews by Market Risk staff of financial and management accounts balance sheets, income statements, and portfolio structure hierarchies, accounting classification and accounting elections, jointly with financial control, Risk Self Assessments jointly with operational risk, price testing reports and profit and loss decomposition reports.

#### ii. Measurement of market risk

Measurement of market risks deals specifically and separately with normal market conditions and stress market conditions. Measurement of trading exposures under stress market conditions is effected by subjecting the portfolios to stress testing, e.g. historical scenarios, hypothetical scenarios on individual asset classes and across different asset classes. In order to highlight 'points of weakness' and identify particular sources of trading book exposure vulnerability, these stress tests capture the effects of abnormal movements in market variables (yield curves including basis curves, volatility surfaces, spot and/or rate moves, credit spread curves, recovery rate sensitivities etc.).

#### iii. Management of market risk

The Bank manages market risk through a specification of risk appetite in form of market risk limits. It uses a suite of risk measurement techniques, including Value at Risk (VaR), Stress Value at Risk (SVar), stress testing, stop loss triggers, back-testing and specific business unit and product controls.

#### iv. Reporting of market risk

Market Risk has reporting procedures that highlight for attention within Market Risk or by management all forms of exposures i.e. limit breaches or other reports that will periodically be required to submit to different stakeholders e.g. Local ALCO, Local Board, ICAAP stakeholders, Shareholders (Annual financial statements); Rating agencies; Central Bank of Kenya and other regulators.

# 4.3.2 Market risk exposure on banking operations

Banking-related market risk exposure principally involves the management of the potential adverse effect of interest rate movements on net interest income and the economic value of equity that arise from structural interest rate risk caused by the differing repricing characteristics of banking assets and liabilities. They include endowment risk, repricing risk, basis risk, optionality risk and yield curve risk. The Bank's approach to managing Interest Rate Risk in Banking Book (IRRBB) is governed by applicable regulations and is influenced by the competitive environment in which the Bank operates. Treasury and Capital Management team monitors banking book interest rate risk together with the country ALCO.

The market risk function is independent of trading operations and it is accountable to ALCO. It is responsible for identifying, measuring, managing, controlling and reporting market risk as outlined in the market risk governance standard, with support from the central market risk function. The market risk function also has the ability to set individual trader mandates. Exposures and excesses are monitored and reported daily. Where breaches in limits and triggers occur, actions are taken by market risk management unit to move exposures back in line with approved market risk appetite, with such breaches being reported to management and ALCO

#### 4.3.3 Approved regulatory capital approaches

The Bank applies the Standardized Approach for calculating market risk capital. The standardized method uses a "building block" approach, with the capital charge for each risk category calculated separately.

Market risk Qualifying Assets includes interest rate risk assets in the trading book and foreign currency and commodities risk assets throughout the bank. Specific Risk refers to potentially adverse movement in the price of an individual loan/debt owing to factors related to the individual issuers. Specific risk does not affect foreign exchange and commodities related instruments. This is because changes in FX rates and commodities prices are completely dependent on general market movements.

#### 4.3.4 Trading book market risk

Trading book market risk is represented by financial instruments held on the trading book, arising out of normal global markets' trading activity.

### 4.3.5 Approach to managing market risk in the trading book

The CfC Stanbic Bank policy is that all trading activities are undertaken within the Bank's trading operations. The market risk functions are independent of trading operations and accountable to ALCO. All VaR and stressed VaR (SVaR) limits require prior approval from ALCO. The market risk functions have the authority to set limits at a lower level.

Market risk teams are responsible for identifying, measuring, managing, monitoring and reporting market risk as outlined in the market risk governance standard.

Exposures and excesses are monitored and reported daily. Where breaches in limits and triggers occur, actions are taken by market risk functions to move exposures back in line with approved market risk appetite, with such breaches being reported to management and ALCO.

#### a. VaR and SVaR

The bank uses the historical VaR and SVaR approach to quantify market risk under normal conditions and under stressed conditions. For risk management purposes VaR is based on 250 days of unweighted recent historical data, a holding period of one day and a confidence level of 95%. The historical VaR results are calculated in four steps:

- Calculate 250 daily market price movements based on 250 days' historical data.
- Calculate hypothetical daily profit or loss for each day using these daily market price movements.
- Aggregate all hypothetical profits or losses for day one across all positions, giving daily hypothetical profit or loss, and then repeat for all other days.
- VaR is the 95th percentile selected from the 250 days of daily hypothetical total profit or loss.
   Daily losses exceeding the VaR are likely to occur, on average, 13 times in every 250 days.

#### 4 Financial risk management (continued)

SVaR uses a similar methodology to VaR, but is based on a period of financial stress and assumes a 10-day holding period and a 99% confidence interval

Where the bank has received internal model approval, the market risk regulatory capital requirement is based on VaR and SVaR, both of which use a confidence level of 99% and a 10-day holding period.

Limitations of historical VaR are acknowledged globally and include:

- The use of historical data as a proxy for estimating future events may not encompass all potential events, particularly those which are extreme in nature.
- The use of a one-day holding period assumes that all positions can be liquidated or the risk offset in one day. This may not fully reflect the market risk arising at times of severe illiquidity, when a oneday holding period may be insufficient to liquidate or hedge all positions fully.
- The use of a 95% confidence level, by definition, does not take into account losses that might occur beyond this level of confidence
- VaR is calculated on the basis of exposures outstanding at the close of business and, therefore, does not necessarily reflect intraday exposures.
- VaR is unlikely to reflect loss potential on exposures that only arise under significant market moves.

#### b. Stop-loss triggers

Stop-loss triggers are used to protect the profitability of the trading desks, and are monitored by market risk on a daily basis. The triggers constrain cumulative or daily trading losses through acting as a prompt to a review or close-out positions.

#### c. Stress tests

Stress testing provides an indication of the potential losses that

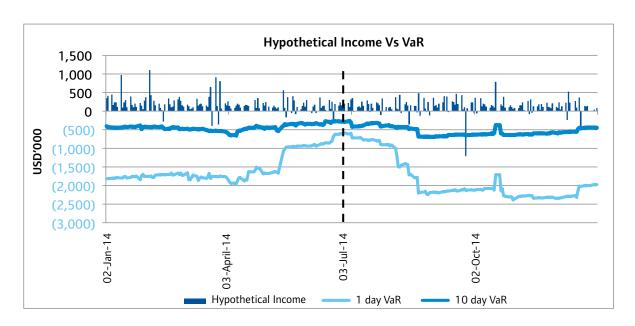
could occur under extreme but plausible market conditions, including where longer holding periods may be required to exit positions. Stress tests comprise individual market risk factor testing, combinations of market factors per trading desk and combinations of trading desks using a range of historical and hypothetical simulations. Daily losses experienced during the year ended 31 December 2014 did not exceed the maximum tolerable losses as represented by the bank's stress scenario limits.

#### d. Back-testing

The bank back-tests its VaR models to verify the predictive ability of the VaR calculations and ensure the appropriateness of the models within the inherent limitations of VaR Back-testing compares the daily hypothetical profit and losses under the one-day buy and hold assumption to the prior day's calculated VaR In addition, VaR is tested by changing various model parameters, such as confidence intervals and observation periods to test the effectiveness of hedges and risk-mitigation instruments.

Refer to the graph below for the results of the bank's back-testing during 2014. The decreased volatility in VaR of May and consequent increase from July reflects market volatility following uncertainty around government funding and history of the government front loading off its borrowing within the first half of the financial year coupled by Global and Emerging markets risk off scenarios

We categorize a VaR model as green, amber or red and assign regulatory capital multipliers based on this categorization. A green model is consistent with a satisfactory VaR model and is achieved for models that have thirteen or less back-testing exceptions in a 12-month period. All the bank's approved models were assigned green status for the year ended 31 December 2014 (2013: green).



#### e. Specific business unit and product controls

Other market risk limits and controls specific to individual business units include permissible instruments, concentration of exposures, gap limits, maximum tenor, stop-loss triggers, price validation and balance sheet substantiation.

# f. Trading book portfolio characteristics

# VaR for the year under review

Trading book market risk exposures arise mainly from residual exposures from client transactions and limited trading for the bank's own account. In general, the bank's trading desks have run low levels of market risk throughout the year ended 31 December 2014.

# Trading book no rmal VaR analysis by book (KShs '000)

	<u> </u>				
Desk Name	Maximum	Minimum	Average	31-Dec-2014	31-Dec-2013
Bank wide	65,504	27,248	42,954	27,818	28,384
FX Trading	7,414	1,883	3,123	3,232	2,876
Consolidated Interest Rate Trading	60,389	23,799	39,270	27,882	29,083
Money Markets Trading	47,227	13,724	28,153	13,950	20,146
Fixed Income Trading	22,731	308	10,103	14,647	13,747
Credit Trading	869	-	498	724	9
Derivatives	63	-	27	-	35

# Trading book normal VaR analysis by book (KShs '000)

Desk Name	Maximum	Minimum	Average	31-Dec-2013	31-Dec-2012
Bank wide	41,466	4,015	17,952	28,384	8,097
FX Trading	5,172	665	2,280	2,876	3,177
Consolidated Interest Rate Trading	33,591	26,311	30,163	29,083	-
Money Markets Trading	30,171	3,696	10,820	20,146	7,376
Fixed Income Trading	21,407	-	6,891	13,747	429
Credit Trading	43	9	26	9	34
Derivatives	190	-	9	35	-

# Trading book stress VaR analysis by book (KShs '000)

Desk Name	Maximum	Minimum	Average	31-Dec-2014	31-Dec-2013
Bank wide	1,690,189	415,419	1,213,947	1,322,903	1,318,621
FX Trading	134,312	6,862	65,341	86,270	36,155
Consolidated Interest Rate Trading	1,692,987	430,337	1,222,484	1,358,199	1,332,325
Money Markets Trading	984,784	384,115	617,280	675,152	616,074
Fixed Income Trading	976,673	21,998	621,100	663,357	715,741
Credit Trading	39,034	371	17,028	19,698	674
Derivatives	1,113	45	534	45	406

# Trading book stress VaR analysis by book (KShs '000)

Desk Name	Maximum	Minimum	Average	31-Dec-2013	31-Dec-2012
Bank wide	1,371,909	60,567	607,811	1,318,621	78,593
FX Trading	436,498	6,295	42,977	36,155	644
Consolidated Interest Rate Trading	1,362,531	768,709	952,966	1,332,325	79,022
Money Markets Trading	637,818	55,403	270,859	616,074	66,683
Fixed Income Trading	724,109	17	340,579	715,741	10,802
Credit Trading	2,547	674	1,554	674	1,537
Derivatives	1,002	26	86	406	429

#### 4 Financial risk management (continued)

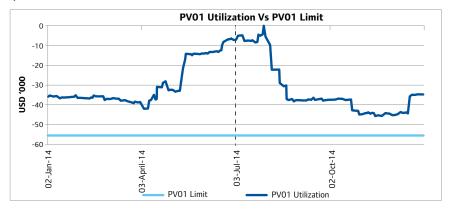
#### 4.3.5 Approach to managing market risk in the trading book (continued)

# f. Trading book portfolio characteristics (continued)

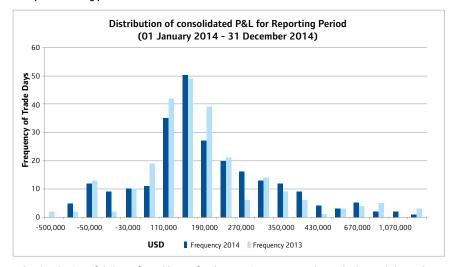
Desk Name	LCY*	EUR	GBP	USD	ZAR	Other FCY**	Total FCY	31 Dec 2014	31 Dec 2013
Money Markets Trading	(5,569)	(365)	(1,034)	(5,017)	-	-	(6,416)	(11,985)	(10,751)
Fixed Income Trading	(22,880)	-	-	86	-	-	86	(22,794)	(24,838)
Credit Trading	(619)	-	-	4	-	-	4	(615)	(17)
Derivatives	-	-	-	-	-	-	-	-	111
FX Trading	122	(21)	(6)	(20)	(0)	(0)	(47)	75	(330)
Total Trading	(28,946)	(386)	(1,040)	(4,947)	(0)	(0)	(6,374)	(35,319)	(35,825)
Money Markets Banking	(26,981)	-	-	-	-	-	-	(26,981)	(20,463)
Treasury Capital Management	(168)	-	-	-	-	-	-	(168)	(5,950)
Total Banking	(27,149)	-	-	-	-	-	-	(27,149)	(26,413)
All Desks (Combined)	(56,095)	(386)	(1,040)	(4,947)	(0)	(0)	(6,374)	(62,468)	(62,238)

<sup>\*</sup> LCY - Local currency

<sup>\*\*</sup>FCY – Foreign currency



## Analysis of trading profit



The graph to above shows the distribution of daily profit and losses for the year. It captures trading volatility and shows the number of days in which the bank's trading-related revenues fell within particular ranges. The distribution is skewed favourably to the profit side.

For the year ended 31 December 2014, trading profit was positive for 239 out of 248 days.

#### 4.3.6 Foreign Exchange risk

#### Definition

The bank's primary exposures to foreign currency risk arise as a result of the translation effect on the bank's net assets in foreign operations, intragroup foreign-denominated debt and foreign denominated cash exposures and accruals.

#### Approach to managing foreign currency risk

The Bank takes on exposure to the effects of fluctuations in the prevailing foreign currency exchange rates on its financial position and cash flows. The Asset and Liability Committee sets limits on the level of exposure by currency and in total for both overnight and intra-day positions, which are monitored daily risk according to existing legislation, and accounting parameters. It takes into account naturally offsetting risk positions and manages the bank's residual risk by means of forward exchange contracts, currency swaps and option contracts.

Hedging is undertaken in such a way that it does not constrain normal operational activities. In particular, the need for capital to fluctuate with risk-weighted assets is taken into account.

The repositioning of the currency profile is a controlled process based on underlying economic views of the relative strength of currencies. The bank does not ordinarily hold open exposures of any significance with respect to the banking book.

#### Gains or losses on derivatives are reported in profit or loss The table below summarises the Bank's exposure to foreign exchange risk at 31 December 2014.

Included in the table are the Bank's financial instruments at carrying amounts, categorised by currency (all amounts expressed in millions of Kenya Shillings):

At 31 December 2014	USD	GBP	Euro	Others	Total
Assets					
Cash and bank balances	9,409	661	658	6,130	16,858
Loans and advances	38,243	356	4,015	34	42,648
Financial investments assets	-	-	-	243	243
Other assets and prepayments	3,167	1	632	687	4,487
Total financial assets	50,819	1,018	5,305	7,094	64,236
Liabilities					
Balances due to banking institutions and group companies	(19,985)	(827)	(185)	(449)	(21,446)
Customer deposits	(33,923)	(1,468)	(2,728)	(5,086)	(43,205)
Other liabilities and accrued expenses	(17,747)	(23)	(677)	(1,884)	(20,331)
Total financial liabilities	(71,655)	(2,318)	(3,590)	(7,419)	(84,982)
Net on balance sheet financial position	(20,836)	(1,300)	1,715	(325)	(20,746)
Off balance sheet net notional position	22,171	1,363	(1,613)	(66)	21,855
Overall net position	1,335	63	102	(391)	1,109
At 31 December 2013					
Net on balance sheet financial position	(15,621)	(569)	(1,494)	2,255	(15,429)
Off balance sheet net notional position	16,485	684	1,374	(1,791)	16,752
Overall net position	864	115	(120)	464	1,323

#### 4 Financial risk management (continued)

#### 4.3 Market risk (continued)

#### 4.3.6 Foreign Exchange risk (continued)

The table below indicates the extent to which the Bank was exposed to currency risk as at 31 December on its monetary assets and liabilities denominated in foreign currency. The table shows the sensitivity analysis for each currency to which the Bank has significant exposure and the effect of the change in exchange rate on income statement.

Year ended 31 December 2014	Increase in currency rate in %	Effect on profit before tax	Effect on profit after tax	Decrease in currency rate in %	Effect on profit before tax	Effect on profit after tax
	2014	2014	2014	2014	2014	2014
Currency		KShs'000	KShs'000		KShs'000	KShs'000
USD	0.45%	(6,007)	(4,205)	0.58%	7,742	5,419
GBP	0.90%	(557)	(390)	1.05%	650	455
EUR	1.11%	(1,122)	(786)	1.28%	1,294	906
Year ended 31 December 2013	Increase in currency rate in %	Effect on profit before tax	Effect on profit after tax	Decrease in cur- rency rate in %	Effect on profit before tax	Effect on profit after tax
	2013	2013	2013	2013	2013	2013
Currency		KShs'000	KShs'000		KShs'000	KShs'000
USD	1.10%	(5,290)	(3,703)	0.99%	4,988	3,492
GBP	1.58%	(1,297)	(908)	1.74%	1,428	1,000
EUR	4.22%	(3,323)	(2,326)	7.56%	5,954	4,168

#### 4.3.7 Interest rate risk

# Interest rate risk in the banking book (IRBB)

#### Definition

These are risks that have an impact on net interest income that arise from structural interest rate risk caused by the differing repricing characteristics of banking assets and liabilities.

IRRBB is further divided into the following sub risk types:

- Repricing risk: timing differences in the maturity (fixed rate) and repricing (floating rate) of assets and liabilities.
- Yield curve risk: shifts in the yield curves that have adverse effects on the bank's income or underlying economic value.
- Basis risk: hedge price not moving in line with the price of the hedged position. Examples include bonds/swap basis, futures/underlying basis.
- Optionality risk: options embedded in bank asset and liability portfolios, providing the holder with the right, but not the obligation, to buy, sell, or in some manner alter the cash flow of an instrument or financial contract.
- Endowment risk: exposure arising from the net differential between interest rate insensitive assets such as non-earning assets, interest rate insensitive liabilities such as non-paying liabilities, and equity.

#### Approach to managing IRRBB

Banking book-related market risk exposure principally involves managing the potential adverse effect of interest rate movements on banking book earnings (net interest income and banking book mark-to-market profit or loss) and the economic value of equity.

The bank's approach to managing IRRBB is governed by applicable regulations and is influenced by the competitive environment in which the bank operates. The bank's TCM team monitors banking book interest rate risk operating under the oversight of ALCO.

#### Measurement

The analytical techniques used to quantify IRRBB include both earningsand valuation-based measures. The analysis takes account of embedded optionality such as loan prepayments and accounts where the account behaviour differs from the contractual position.

The results obtained from forward-looking dynamic scenario analyses, as well as Monte Carlo simulations, assist in developing optimal hedging strategies on a risk-adjusted return basis.

Desired changes to a particular interest rate risk profile are achieved through the restructuring of on-balance sheet repricing or maturity profiles, or through derivative overlays.

#### Limit

Interest rate risk limits are set in relation to changes in forecast banking book earnings and the economic value of equity. Economic value of equity sensitivity is calculated as the net present value of aggregate asset cash flows less the net present value of aggregate liability cash flows

All assets, liabilities and derivative instruments are allocated to gap intervals based on either their repricing or maturity characteristics. Assets and liabilities for which no identifiable contractual repricing or maturity dates exist are allocated to gap intervals based on behavioural profiling.

#### Hedging of endowment risk

IRRBB is predominantly the consequence of endowment exposures, being the net effect of non-rate sensitive assets less non-rate sensitive liabilities and equity.

The endowment risk is hedged using liquid instruments as and when it is considered opportune. Where permissible, hedge accounting is adopted using the derivatives. The interest rate view is formulated through ALCO processes, following meetings of the monetary policy committees, or notable market developments.

Non-endowment IRRBB (repricing, yield curve, basis and optionality) is managed within the treasury and the global markets portfolios.

The table below indicates the KShs equivalent sensitivity of the bank's banking book earnings (net interest income and banking book mark-to-market profit or loss) and other comprehensive income (OCI) given a parallel yield curve shock. A floor of 0% is applied to all interest rates under the decreasing interest rate scenario. Hedging transactions are taken into account while other variables are kept constant.

Increase in basis points	Sensitivity of net interest income	Sensitivity of other comprehensive income	Decrease in basis points	Sensitivity of net interest income	Sensitivity of other compre- hensive income
2014	2014	2014	2014	2014	2014
KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
350	614,403	(354,811)	300	(626,615)	304,124
100	(423)	-	100	(1,586)	-
Increase in basis points	Sensitivity of net interest income	Sensitivity of other comprehensive income	Decrease in basis points	Sensitivity of net interest income	Sensitivity of other compre- hensive income
2013	2013	2013	2013	2013	2013
KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
550	488,246	(886,626)	300	(338,167)	483,614
	in basis points 2014 KShs'000 350 100 Increase in basis points 2013 KShs'000	in basis points  2014 2014  KShs'000 KShs'000  350 614,403 100 (423)  Increase in basis points  2013 Sensitivity of net interest income 2013 KShs'000 KShs'000	in basis pointsinterest incomecomprehensive income201420142014KShs'000KShs'000KShs'000350614,403(354,811)100(423)-Increase in basis pointsSensitivity of net interest incomeSensitivity of other comprehensive income201320132013KShs'000KShs'000KShs'000	in basis pointsinterest incomecomprehensive incomein basis points2014201420142014KShs'000KShs'000KShs'000KShs'000350614,403(354,811)300100(423)-100Increase in basis pointsSensitivity of net interest incomeSensitivity of other comprehensive in basis pointsDecrease in basis points2013201320132013KShs'000KShs'000KShs'000KShs'000	in basis pointsinterest incomecomprehensive incomein basis pointsinterest income20142014201420142014KShs'000KShs'000KShs'000KShs'000KShs'000350614,403(354,811)300(626,615)100(423)-100(1,586)Increase in basis points20132013201320132013KShs'000KShs'000KShs'000KShs'000KShs'000

# 4.3.7 Liquidity risk

Liquidity risk arises when the Bank, despite being solvent, is unable to maintain or generate sufficient cash resources to meet its payment obligations as they fall due, or can only do so on materially disadvantageous terms. This inability to maintain or generate sufficient cash resources may arise where counterparties who provide the Bank with short-term funding withdraw or do not rollover that funding, or normally liquid assets become illiquid as a result of a generalised disruption in asset markets.

The nature of banking and trading activities results in a continuous exposure to liquidity risk. The Bank manages liquidity in accordance with applicable regulations and within Bank's risk appetite. The Bank's liquidity risk management governance framework supports the measurement and management of liquidity at various levels to ensure that all payment obligations can be met by the Bank under both normal and stressed conditions. Liquidity risk management ensures that the Bank has the appropriate amount, diversification and tenor of funding and liquidity to support its asset base at all times.

The Bank's liquidity risk management framework differentiates between:

- Tactical (shorter-term) risk management: managing intra-day liquidity positions and daily cash flow requirements, and monitoring adherence to prudential and internal requirements and setting deposit rates as informed by ALCO.
- Structural (long-term) liquidity risk management: ensuring a structurally sound balance sheet, a diversified funding base and prudent term funding requirements.

 Contingent liquidity risk management: monitoring and managing early warning liquidity indicators while establishing and maintaining contingency funding plans, undertaking regular liquidity stress testing and scenario analysis, and setting liquidity buffers in accordance with anticipated stress events

#### **Governance committees**

The primary governance committee overseeing this risk is the Bank Asset Liability Committee (ALCO), which is chaired by the Chief Executive. There is independent risk oversight of all liquidity limits and guidelines by Market Risk, Finance and Central Asset Liability Management units. ALCO reports to the Board Risk Committee.

# Approach to managing liquidity risk

There is a sound and robust liquidity management process to measure, monitor and manage liquidity exposures. The following elements are incorporated as part of a cohesive liquidity management process:

a. Maintaining a structurally sound statement of financial position; With actual cash flows typically varying significantly from the contractual position, behavioural profiling is applied to assets, liabilities and off-balance sheet commitments with an indeterminable maturity or drawdown period, as well as to certain liquid assets. Behavioural profiling assigns probable maturities based on historical customer behaviour. This is used to identify significant additional sources of structural liquidity in the form of liquid assets and core deposits, such as current and savings accounts, which exhibit stable behaviour despite being repayable on demand or at short notice.

#### 4 Financial risk management (continued)

#### 4.3.7 Liquidity risk (continued)

Structural liquidity mismatch analysis are performed regularly to anticipate the mismatch between payment profiles of balance sheet items, in order to highlight potential risks within the Bank's defined liquidity risk thresholds.

- Foreign currency liquidity management;
   A specific number of indicators are observed in order to monitor changes in market liquidity as well as the impacts on liquidity as a result of movements in exchange rates. Foreign currency loans and advances are restricted to the availability of foreign currency deposits.
- c. Ensuring the availability of sufficient contingency liquidity; Funding markets are evaluated on an on-going basis to ensure appropriate Bank funding strategies are executed depending on the market, competitive and regulatory environment. The Bank employs a diversified funding strategy.
- d. Preserving a diversified funding base; Concentration risk limits are used within the Bank to ensure that funding diversification is maintained across products, sectors, and counterparties. Primary funding sources are in the form of deposits across a spectrum of retail and wholesale clients, as well as long-term capital.
- e. Undertaking regular liquidity stress testing;
  Stress testing and scenario analysis are based on hypothetical as well as historical events. These are conducted on the funding profiles and liquidity positions of the Bank. The crisis impact is typically measured over a two month period, as this is considered the most crucial time horizon for a liquidity event. Anticipated on- and off-balance sheet cash flows are subjected to a variety of bank-specific and systemic stresses and scenarios to evaluate the impact of unlikely but plausible events on liquidity positions. The results are assessed against the liquidity buffer and contingency funding plans to provide assurance as to the Bank's ability to maintain sufficient liquidity under adverse conditions.
- f. Maintaining adequate liquidity contingency plans or liquidity buffer; Portfolios of highly marketable securities over and above regulatory and stress testing requirements are maintained as protection against unforeseen disruptions in cash flows. These portfolios are managed within ALCO defined limits on the basis of diversification and liquidity.
- g. Short-term and long-term cash flow management; Active liquidity and funding management is an integrated effort across a number of functional areas. Short-term cash flow

projections are used to plan for and meet the day-to-day requirements of the business, including adherence to prudential and internal requirements.

The Bank's long term funding strategy is derived from the projected net asset growth which includes consideration of Personal & Business Banking and Corporate & Investment Banking asset classes, capital requirements, the maturity profile of existing wholesale funding and anticipated changes in the retail deposit base. Funding requirements and initiatives are assessed in accordance with ALCO requirements for diversification, tenure and currency exposure, as well as the availability and pricing of alternative liquidity sources.

Liquidity contingency plans are designed to, as far as possible, protect stakeholder interests and maintain market confidence in the event of a liquidity crisis. The plans incorporate an extensive early warning indicator process supported by a clear and decisive crisis response strategy. Early warning indicators cover bank-specific and systemic crises and are monitored according to assigned frequencies and tolerance levels.

Crisis response strategies are formulated for the relevant crisis management structures and address internal and external communications and escalation processes, liquidity generation management actions and operations, and heightened and supplementary information requirements to address the crisis event.

The cumulative impact of the above elements is monitored on a monthly basis by the Bank's ALCO and the process is underpinned by a system of extensive internal and external controls. In periods of increased volatility, the frequency of meetings is increased as required to facilitate appropriate and timely management action.

To ensure integrity of the process there is use of application of purpose built technology, documented processes and procedures; independent oversight by risk management and regular independent reviews and evaluations of the effectiveness of the system. The total amount of liquidity held is adequate to meet all internal stress tests as well as regulatory requirements.

# **Exposure to liquidity risk**

The key measure by the bank for managing liquidity risk is the ratio of net liquid assets to deposits from customers. For this purpose , 'net liquid assets' includes cash and cash equivalents and financial investment debt securities for which there is an active and liquid market less any deposits from banks. Details of the reported bank ratio of net liquid assets to deposits from customers at the reporting date and during the reporting year were as follows:

2014	2013
%	%
41.4%	67.9%
47.5%	53.6%
60.3%	67.9%
40.7%	43.6%

The amounts disclosed in the table are the contractual undiscounted cash flows, whereas the Bank manages the inherent liquidity risk based on expected undiscounted cash inflows.

### At 31 December

Average for the year Maximum for the year Minimum for the year

The tables below present the remaining contractual maturities of the bank's non-derivative financial liabilities; it includes a maturity analysis for financial assets that the banks holds as part of managing liquidity risk – e.g. financial assets that are expected to generate cash inflows to meet cash outflows on financial liabilities.

# 4.3 Market risk (continued)

# 4.3.7 Liquidity risk ( continued)

Maturity analysis for financial assets and financial liabilities

	Carrying Value 2014	Gross Nominal inflow/ (outflow) 2014	Redeemable on demand 2014	Maturing within 1 month 2014	Maturing after 1 month but within 6 months 2014	Maturing after 6 months but within 12 months 2014	Maturing af- ter 12 months but within 5 years 2014	Maturing After 5 years 2014
	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
Non- derivative financial assets	KSIIS CCC	KSIIS CCC	KSII3 GGG	Italia eee	NSIIS COC	KSIIS GGG	NSIIS GGG	KSIIS OOC
Cash and balances to banks	9,513,691	9,513,691	9,513,691	-	-	-	-	-
Financial assets held for trading	23,836,927	34,972,294	-	1,913,270	3,127,712	10,667,817	11,753,508	7,509,987
Pledged assets – available –for-sale	2,884,293	3,222,832	-	-	338,640	2,532,880	351,312	-
Financial assets- available-for-sale	25,250,148	28,230,603	-	1,899,825	2,891,943	17,015,090	3,901,482	2,522,263
Loans and advances to banks	12,862,672	12,888,400	11,479,498	1,292,286	-	116,616	_	_
Loans and advances to customers	88,347,438	139,170,252	24,572,641	6,702,613	13,677,254	9,095,690	49,837,363	35,284,691
Other assets	2,581,855	2,581,855	2,581,855	-	-	-	-	-
	165,277,024	230,579,927	48,147,685	11,807,994	20,035,549	39,428,093	65,843,665	45,316,941
Derivative assets:	1,960,415							
- Inflows	-	529,205	-	39,408	91,970	220,544	173,087	4,196
- Outflows	-	(283,739)	-	(12,341)	(33,555)	(147,010)	(90,771)	(62)
	1,960,415	245,466	-	27,067	58,415	73,534	82,316	4,134
Non- derivative financial liabilities								
Deposits from banks	(33,570,267)	(37,634,629)	(5,161,831)	(271,565)	(1,391,183)	(10,260,942)	(20,549,108)	-
Deposits from customers	(96,830,280)	(97,760,321)	(75,091,989)	-	(15,798,374)	(3,282,446)	(3,587,512)	-
Borrowings	(6,513,417)	(11,783,316)	-	(174,232)	(259,000)	(433,232)	(5,880,852)	(5,036,000)
Other liabilities	(5,556,716)	(5,556,716)	(5,556,716)	-	-	-	-	-
Contingent liabilities	(31,065,786)	(31,065,786)	(517,162)	(5,053,203)	(14,149,892)	(8,079,187)	(2,853,070)	(413,272)
Capital commitments	(581,935)	(581,935)	-	(581,935)	-	-	-	-
Operating leases	(2,153,187)	(2,153,187)	-	-	-	(392,576)	(1,184,025)	(576,586)
	(176,271,588)	(186,535,890)	(86,327,698)	(6,080,935)	(31,598,449)	(22,448,383)	(34,054,567)	(6,025,858)
Derivative liabilities:	(2,232,264)							
- Inflows	-	33,587	-	10,191	3	23,379	14	-
- Outflows	-	(1,194,504)		(79,721)	(382,336)	(411,390)	(316,863)	(4,194)
	(2,232,264)	(1,160,917)	-	(69,530)	(382,333)	(388,011)	(316,849)	(4,194)

# 4 Financial risk management (continued)

# Market risk (continued)

# 4.3.7 Liquidity risk (continued)

Maturity analys	is for financial asse	ets and financial lia	bilities			Maturing		
,	Carrying Value	Nominal Value	Redeemable on demand	Maturing within 1 month	Maturing after 1 month but within 6 months	after 6	Maturing af- ter 12 months but within 5 years	Maturing After 5 years
	2013	2013	2013	2013	2013	2013	2013	2013
	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
Non- derivative financial assets								
Cash and balances to banks	9,418,159	9,418,159	9,418,159	-	-	-	-	
Financial assets held for trading	23,077,039	35,317,940	-	16,487	10,148,007	4,768,569	11,101,742	9,283,135
Pledged assets – available –for-sale	3,391,972	7,905,979	-	98,719	269,025	1,240,125	2,329,431	3,968,679
Financial assets- available-for-sale	21,926,608	23,332,439	-	-	10,639,432	6,454,449	5,238,345	1,000,213
Loans and advances to banks	34,714,199	34,735,683	21,219,664	13,405,632	-	110,387	-	-
Loans and advances to customers	69,133,492	89,508,540	17,202,153	3,437,568	10,486,383	7,476,533	35,173,120	15,732,783
Other assets	2,424,782	2,424,782	2,424,782	-	-	-		-
	164,086,251	202,643,522	50,264,758	16,958,406	31,542,847	20,050,063	53,842,638	29,984,810
Derivative assets:	3,003,522	-	-	-	-	-	-	-
- Inflows	-	1,253,809	-	297,877	573,558	361,589	14,993	5,792
- Outflows	-	(136,914)	-	(1,120)	(15,662)	(28,802)	(91,327)	(3)
	3,003,522	1,116,895	-	296,757	557,896	332,787	(76,334)	5,789
Non- derivative financial liabilities								
Deposits from banks	(35,558,146)	(37,994,228)	(15,304,720)	(7,200,000)	(658,430)	(572,078)	(14,259,000)	-
Deposits from customers	(95,708,406)	(95,890,759)	(81,121,232)	(4,553,687)	(7,814,849)	(2,090,204)	(310,787)	-
Financial liabilities held for trading	(259,676)	(259,966)	-	-	(259,966)	-	-	-
Borrowings	(5,847,752)	(7,187,030)	-	(174,232)	(90,625)	(2,764,857)	(3,270,520)	(886,796)
Other liabilities	(8,033,211)	(8,033,211)	(8,033,211)	-	-	-	-	-
Contingent liabilities	(41,026,987)	(41,026,987)	(21,331,604)	(675,741)	(13,138,283)	(3,949,428)	(1,890,361)	(41,570)
Capital commitments	(67,851)	(67,851)		(67,851)	-	-	-	-
Operating leases	(1,998,484)	(1,998,484)	-	-	-	(350,685)	(1,164,229)	(483,570)
	(188,500,513)	(192,458,516)	(125,790,767)	(12,671,511)	(21,962,153)	(9,727,252)	(20,894,897)	(1,411,936)
Derivative liabilities:	(2,777,183)	-	-	<u> </u>	-	<u> </u>		
- Inflows	-	1,795	-	46	1,688	10	48	3
- Outflows	-	(1,277,043)		(354,213)	(508,861)	(235,675)	(172,502)	(5,792)
	(2,777,183)	(1,275,248)	-	(354,167)	(507,173)	(235,665)	(172,454)	(5,789)

# Maturity analysis for financial assets and financial liabilities (continued)

The amounts in the table above have been compiled as follows:

Type of financial instrument	Basis on which amounts are compiled
None-derivative financial liabilities and financial assets	Undiscounted cash flows which include interest payments
Issued financial guarantee contracts, and unrecognised loan commitments	Earliest possible contractual maturity. For issued financial guarantee contracts, maximum amount of the guarantee is allocated to the earliest period in which the guarantee could be called.
Derivative financial liabilities and financial assets held for risk management purpose	Contractual undiscounted cashflows. The amounts shown are the gross nominal inflows and outflows for derivatives that have simultaneous gross settlement (e.g. forward exchange contracts and currency swaps) and the net amounts for derivatives that are net settled.

As part of the management of liquidity risk arising from financial liabilities, the bank holds liquid assets comprising cash and cash equivalents and debt securities issued by sovereigns which can be readily sold to meet liquidity requirements. In addition the bank maintains lines of credit with other banks and holds unencumbered assets eligible for use as collateral with central banks.

# 4.4 Financial instruments subject to offsetting, enforceable master netting arrangements or similar agreements

The following table sets out the impact of offset, as well as financial assets and financial liabilities that are subject to enforceable master netting arrangement or similar agreement, irrespective of whether they have been offset in accordance with IAS 32, as required by IFRS 7R disclosure requirements. The gross amounts of financial asset and financial liabilities and their net amounts disclosed in the table below have been measured in the statement of financial position on the following bases:

- · Derivative asset and liabilities fair value;
- · Loans and advances amortised cost and
- · Customer deposits amortised cost

Gross amount of recognised financial assets	of recognised financial liabilities offset in statement of financial position	Net amounts of financial assets presented in the statement of fi- nancial position	Financial instru- ments, financial collateral and cash collateral received	Net amount
2014	2014	2014	2014	2014
KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
88,347,438	-	88,347,438	(3,502,061)	84,845,377
1,960,415	-	1,960,415	-	1,960,415
90,307,853	-	90,307,853	(3,502,061)	86,805,792
Gross amount of recognised finan- cial liabilities	Gross amounts of recognised finan- cial assets offset in statement of financial position	Net amounts of financial assets presented in the statement of fi- nancial position	Financial instru- ments, financial collateral and cash collateral pledged	Net amount
2014	2014	2014	2014	2014
KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
(96,830,280)	-	(96,830,280)	3,502,061	(93,328,219)
(2,232,264)	-	(2,232,264)	-	(2,232,264)
(99,062,544)		(99,062,544)	3,502,061	(95,560,483)
	recognised financial assets 2014 KShs'000  88,347,438 1,960,415 90,307,853  Gross amount of recognised financial liabilities 2014 KShs'000	Gross amount of recognised financial liabilities offset in statement of financial position  2014	Gross amount of recognised financial liabilities offset in statement of financial position  2014 2014 2014  KShs'000 KShs'000  88,347,438 - 88,347,438 1,960,415 - 1,960,415  90,307,853 - 90,307,853  Gross amount of recognised financial assets offset in statement of financial assets offset in statement of financial position  Call liabilities and cial assets offset in statement of financial position  2014 KShs'000 KShs'000  Gross amounts of recognised financial assets offset in statement of financial position  2014 KShs'000 KShs'000  (96,830,280)  - (96,830,280)	Gross amount of recognised financial liabilities offset in statement of financial position assets presented in the statement of financial position and cash collateral and cash collateral received assets presented in the statement of financial position and cash collateral received assets presented in the statement of financial position and cash collateral received assets presented in the statement of financial position and cash collateral received assets presented in the statement of financial position and cash collateral received assets presented in the statement of financial assets presented in the statement of financial assets presented in the statement of financial position and cash collateral pledged and cash collateral and cash collateral and cash collateral pledged and cash collateral and cash collateral pledged and cash collateral pledged and cash collateral and cash collateral pledged and cash collateral and cash collateral and cash collateral pledged and cash collateral and cash collateral and cash collateral and cash collateral pledged and cash collateral and cash collate

#### 4.4 Financial instruments subject to offsetting, enforceable master netting arrangements or similar agreements

	Gross amount of recognised financial assets	Gross amounts of recognised financial liabilities offset in state- ment of financial position	Net amounts of financial assets presented in the statement of financial position	Financial instru- ments, financial collateral and cash collateral received	Net amount
	2013	2013	2013	2013	2013
	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
Assets					
Loans and advances	69,133,492	-	69,133,492	(835,188)	68,298,304
Derivative assets	3,003,522	_	3,003,522	-	3,003,522
	72,137,014	-	72,137,014	(835,188)	71,301,826
	Gross amount of recognised finan- cial liabilities	Gross amounts of recognised finan- cial assets offset in statement of financial position	Net amounts of financial assets presented in the statement of financial position	Financial instru- ments, financial collateral and cash collateral pledged	Net amount
	2013	2013	2013	2013	2013
	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
Liabilities					
Deposits	(95,708,406)	-	(95,708,406)	835,188	(94,873,218)
Derivative liabilities	(2,777,183)	-	(2,777,183)	_	(2,777,183)
	(98,485,589)	-	(98,485,589)	835,188	(97,650,401)

The ISDA and similar master netting arrangements do not meet the criteria for offsetting in the statement of financial position. This is because they create for the parties to the agreement a right of set-off of recognised amounts that is enforceable only following an event of default, insolvency or bankruptcy of the bank or the counterparties following other predetermined events. In addition the bank and its counterparties do not intent to settle on a net basis or to realise the assets and the liabilities simultaneously.

The bank receives collateral in the form of cash in respect of lending

The table below sets out the nature of agreement, and the types of rights relating to items which do not qualify for offset but that are subject to a master netting arrangement or similar agreement.

Financial instrument Nature of agreement E		Basis on which amounts are compiled
Derivative assets and liabilities	ISDAs	The agreement allows for offset in the event of default.
Trading assets and trading liabilities	Global master repurchase agreements	The agreement allows for offset in the event of default.
Loans and advances to banks	Banks Act	In the event of liquidation or bankruptcy, offset shall be enforceable subject to meeting Banks Act requirements.
Deposits and current accounts	Banks Act	In the event of liquidation or bankruptcy, offset shall be enforceable subject to meeting Banks Act requirements.

IAS 32 Financial Instruments: Presentation (IAS 32) requires financial assets and financial liabilities to be offset and the net amount presented in the statement of financial position when, and only when, the bank has a current legally enforceable right to set off recognised amounts, as well as the intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

#### 5 Assets and liabilities at fair value

#### 5.1 Fair value hierarchy of instruments measured at fair value

#### Valuation process

All financial instruments carried at fair value, regardless of classification, are marked to market using models that have been validated independently by the bank's model validation unit and approved by the market risk methodologies committee. This control applies to both off-the-shelf models as well as those developed internally by the bank. Further, all inputs into the valuation models are subject to independent price validation procedures carried out by the market risk unit. Such price validation is performed on at least a monthly basis and daily where possible given the liquidity of the underlying price inputs. Less liquid risk drivers, which are typically used to mark level 3 assets and liabilities to market, are carefully validated and tabled at the monthly price validation forum to ensure these are reasonable and used consistently. Sensitivities arising from exposures to such drivers are similarly scrutinised, together with movements in level 3 fair values. They are also disclosed on a monthly basis to the market risk committee and ALCO.

#### Level hierarchy

The table that follows analyses financial instruments carried at fair value, by level of fair value hierarchy. The different levels are based on the extent that available market data is used in the calculation of the fair value of the financial instruments. The levels have been defined as follows:

Level 1 – fair value is based on quoted market prices (unadjusted) in active markets for identical instruments.

Level 2 – fair value is determined through valuation techniques based on observable inputs, either directly, such as quoted

prices, or indirectly, such as derived from quoted prices. This category includes instruments valued using quoted market prices in active markets for similar instruments, quoted prices for identical or similar instruments in markets that are considered less than active or other valuation techniques where all significant inputs are directly or indirectly observable from market data.

Level 3 – fair value is determined through valuation techniques using significant unobservable inputs. This category includes all instruments where the valuation technique includes inputs not based on observable data and the unobservable inputs have a significant effect on the instrument's valuation. This category includes instruments that are valued based on quoted prices for similar instruments where significant unobservable adjustments or assumptions are required to reflect differences between the assets and liabilities.

#### Significant unobservable inputs

The fair value of level 3 assets and liabilities is determined using valuation techniques that include reference to recent arm's length transactions, discounted cash flow analyses, pricing models and other valuation techniques commonly used by market participants. However, such techniques typically have unobservable inputs that are subject to management judgement. These inputs include credit spreads on illiquid issuers, implied volatilities on thinly traded stocks, correlation between risk factors, prepayment rates and other illiquid risk drivers. Exposure to such illiquid risk drivers is typically managed by:

- using bid-offer spreads that are reflective of the relatively low liquidity of the underlying risk driver
- · raising day one profit provisions in accordance with IFRS
- · quantifying and reporting the sensitivity to each risk driver
- limiting exposure to such risk drivers and analysing this exposure on a regular basis.

# 5.2 Assets and liabilities measured at fair value

The table below analyses financial instruments carried at fair value, by level of fair value hierarchy:

	Level 2	Total
Note	KShs'000	KShs'000
At 31 December 2014		
Assets		
Financial assets – held for trading 20	23,836,927	23,836,927
Financial assets – available-for-sale 21	25,250,148	25,250,148
Pledged assets - available-for-sale 22	2,884,293	2,884,293
Derivative assets 23	1,960,415	1,960,415
	53,931,783	53,931,783
Comprising:		
Held-for-trading	25,797,342	25,797,342
Available-for-sale	28,134,441	28,134,441
	53,931,783	53,931,783
Liabilities		
Derivative liabilities 23	2,232,264	2,232,264
	2,232,264	2,232,264
Comprising:		
Held-for-trading	2,232,264	2,232,264

Annual financial statements

# Notes (continued)

#### 5 Assets and liabilities at fair value (continued)

# 5.2 Assets and liabilities measured at fair value

		Level 2	Total
	Note	KShs'000	KShs'000
At 31 December 2013			
Assets			
Financial assets – held for trading	20	23,077,039	23,077,039
Financial assets – available-for-sale	21	21,926,608	21,926,608
Pledged assets - available-for-sale	22	3,391,972	3,391,972
Derivative assets	23	3,003,522	3,003,522
		51,399,141	51,399,141
Comprising:			
Held-for-trading		26,080,561	26,080,561
Available-for-sale		25,318,580	25,318,580
		51,399,141	51,399,141
Liabilities			
Trading liabilities	20	259,676	259,676
Derivative liabilities	23	2,777,183	2,777,183
		3,036,859	3,036,859
Comprising:			
Held-for-trading		3,036,859	3,036,859

There were no financial assets measured at fair value in levels 1 and 3 as at 31 December 2014 and 31 December 2013.

There were no transfers between levels in 2014 and 2013.

# Sensitivity of fair value of level 2 financial instruments

The fair value of level 2 financial instruments is determined using valuation techniques which incorporate assumptions that are not supported by prices from observable current market transactions in the same instruments and are not based on available observable market data. Such assumptions include risk premiums, liquidity discount rates, credit risk, volatilities and correlations. Changes in these assumptions could affect the reported fair values of these financial instruments.

Level 2 financial assets and financial liabilities

2014	Valuation basis/technique	Main assumptions <sup>1</sup>
Derivative instruments	Discounted cash flow model	Discount rate
	Black-Scholes model	Risk-free rate, volatility rate
	Multiple valuation technique	Valuation multiples
Trading assets	Discounted cash flow model	Discount rate, liquidity discount rate
	Black-Scholes model	Risk-free rate, volatility rate
Pledged assets	Discounted cash flow model	Discount rate, liquidity discount rate
Financial investments	Discounted cash flow model	Discount rate, liquidity discount rate
	Multiple valuation technique	Valuation multiples
	Quoted exit price adjusted for notice period	Discount rate
Loans and advances to customers	Discounted cash flow model	Discount rate, liquidity discount rate
Trading liabilities	Discounted cash flow model	Discount rate, liquidity discount rate
Deposits from banks	Discounted cash flow model	Discount rate, liquidity discount rate
Deposits from customers	Discounted cash flow model	Discount rate, liquidity discount rate
Other financial liabilities	Discounted cash flow model	Discount rate, liquidity discount rate

# 5.3 Assets and liabilities not measured at fair value for which fair value is disclosed

# Level 2 financial assets and financial liabilities

The fair value hierarchy for financial assets not measured at fair value is as shown in the table below:

	Level 1	Level 2	Level 3	Fair value	Carrying value
	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
At 31 December 2014					
Assets					
Cash and balances with CBK	9,513,691	-	-	9,513,691	9,513,691
Loans and advances to banks	11,479,498	-	1,272,676	12,752,174	12,862,672
Loans and advances to customers	24,572,641	-	63,774,797	88,347,438	88,347,438
	45,565,830	-	65,047,473	110,613,303	110,723,801
Liabilities					
Deposits from banks	(5,161,831)	-	(27,290,066)	(32,451,897)	(33,570,267)
Deposits from customers	(75,091,989)	-	(19,800,729)	(94,892,718)	(96,830,280)
Subordinated debt	-	(7,309,874)	-	(7,309,874)	(6,513,417)
	(80,253,820)	(7,309,874)	(47,090,795)	(134,654,489)	(136,913,964)

#### 5.3 Assets and liabilities at fair value (continued)

	Level 1	Level 2	Level 3	Fair value	Carrying value
	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
At 31 December 2013					
Assets					
Cash and balances with CBK	9,418,159	-	-	9,418,159	9,418,159
Loans and advances to banks	21,219,664	-	12,291,676	33,511,340	34,714,199
Loans and advances to customers	17,202,153	-	51,931,339	69,133,492	69,133,492
	47,839,976	-	64,223,015	112,062,991	113,265,850
Liabilities					
Deposits from banks	(15,304,720)	-	(17,310,873)	(32,615,593)	(35,558,146)
Deposits from customers	(81,121,232)	-	(12,405,656)	(93,526,888)	(95,708,406)
Subordinated debt	-	(6,098,241)	-	(6,098,241)	(5,847,752)
	(96,425,952)	(6,098,241)	(29,716,529)	(132,240,722)	(137,114,304)

The valuation techniques used in determining the fair value of financial assets and liabilities classified within level 2 and level 3.

The table below indicates the valuation techniques and main assumptions used in the determination of the fair value of the level 2 and level 3 assets and liabilities not measured at fair value but for which fair value is disclosed:

2014	Valuation basis/technique	Main assumptions
Loans and advances to banks	Discounted cash flow model	Discount rate, liquidity discount rate
Loans and advances to customers	Discounted cash flow model	Discount rate, liquidity discount rate
Deposits from banks	Discounted cash flow model	Discount rate, liquidity discount rate
Deposits from customers	Discounted cash flow model	Discount rate, liquidity discount rate
Subordinated debt	Discounted cash flow model	Discount rate, liquidity discount rate

#### 6 Segment information

The Bank is required to disclose information to the users of its financial statements to evaluate the nature and financial effects of the business activities in which it engages and the economic environments in which it operates in compliance with IFRS 8.

An operating segment is a component of the Bank engaged in business activities, whose operating results are reviewed regularly by management in order to make decisions about resources to be allocated to segments and assessing segment performance. Identification of segments and the measurement of segment results is based on the Bank's internal reporting to management

The Chief Executive Officer with the assistance of the Executive Committee (EXCO) and the Asset and Liability Committee (ALCO) is the Bank's chief operating decision-maker. The directors have determined the operating segments based on the reports reviewed by the chief operating decision-maker that are used to make strategic decisions. Management considers the business from client turnover perspective.

The Bank has therefore segmented its operations into two, Personal and Business Banking (PBB) and Corporate and Investment Banking (CIB).

#### Personal and Business Banking (PBB)

PBB provides banking and other financial services to individual customers and small to medium sized enterprises. The products offered include:

Mortgage lending provides residential accommodation

loans to individual customers.

Instalment sales and finance leases

comprises two areas, instalment finance in the consumer market, mainly vehicles, and secondly, finance of vehicles and equipment in the business market.

Card products provides card facilities to individuals

and businesses.

Transactional and lending products

transactions in products associated with the various points of contact channels such as ATMs, Internet, and branches. This includes deposit taking activities, electronic banking, cheque accounts and other lending product

#### Corporate and Investment Banking (CIB)

CIB provides commercial and investment banking services to larger corporates, financial institutions, and international counter-parties. The products offered include:

Global Markets includes foreign exchange and debt

securities trading.

Transactional products

and services

includes transactional banking and

investor services.

**Investment Banking** includes project finance, advisory,

structured finance, structured trade finance, corporate lending, primary markets and property finance.

## **Major Customers**

The Bank does not have any one major customer that contributes more than 10% of the Bank's revenues. However, the Bank has one major customer whose deposits contribute 8% of total deposits as at December 2014. The interest expense paid to this customer is reported under the Corporate and Investment Banking segment.

# 6 Segment information (continued)

The segment financial results are as follows:

# Statement of profit or loss

	Tot	al	CIB		РВВ	
	2014	2013	2014	2013	2014	2013
	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
Interest income	11,638,770	10,334,105	6,914,930	5,988,877	4,723,840	4,345,228
Interest expense	(3,256,814)	(2,824,708)	(2,331,895)	(1,718,259)	(924,919)	(1,106,449)
Net interest income	8,381,956	7,509,397	4,583,035	4,270,618	3,798,921	3,238,779
Impairment losses on loans and advances	(702,822)	(766,601)	(60,729)	7,274	(642,093)	(773,875)
Net interest income after loan						
impairment charges	7,679,134	6,742,796	4,522,306	4,277,892	3,156,828	2,464,904
Fees and commission income	3,094,893	2,832,189	1,186,928	1,679,860	1,907,965	1,152,329
Fees and commission expense	(279,176)	(308,398)	(35,527)	(51,824)	(243,649)	(256,574)
Net fees and commission income	2,815,717	2,523,791	1,151,401	1,628,036	1,664,316	895,755
Trading income	4,734,752	5,547,684	4,734,752	5,547,684	-	-
Net other operating income	306,175	107,756	88,160	81,191	218,015	26,565
Net trading and other income	5,040,927	5,655,440	4,822,912	5,628,875	218,015	26,565
Total income	15,535,778	14,922,027	10,496,619	11,534,803	5,039,159	3,387,224
Employee benefits expense	(4,295,671)	(3,868,737)	(1,853,111)	(1,880,635)	(2,442,560)	(1,988,102)
Depreciation and amortisation expense	(509,057)	(522,081)	(179,529)	(180,217)	(329,528)	(341,864)
Administrative expenses	(3,339,854)	(3,526,193)	(1,883,768)	(2,231,318)	(1,456,086)	(1,294,875)
Profit before income tax	7,391,196	7,005,016	6,580,211	7,242,633	810,985	(237,617)
Income tax (expense)/credit	(1,912,500)	(2,046,030)	(1,686,958)	(2,132,230)	(225,542)	86,200
Profit for the year	5,478,696	4,958,986	4,893,253	5,110,403	585,443	(151,417)

### Statement of financial position

Statement of financial position	To	tal	CIB		PB	В
	2014	2013	2014	2013	2014	2013
	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
Assets						
Cash and balances with Central Bank of Kenya	9,513,691	9,418,159	8,652,810	8,615,060	860,881	803,099
Financial investments	51,971,368	48,395,619	51,953,618	48,395,619	17,750	-
Derivative assets	1,960,415	3,003,522	1,960,415	3,003,522	-	-
Loans and advances to banks	12,862,672	34,714,199	12,862,672	34,714,199	-	-
Loans and advances to customers	88,347,438	69,133,492	45,121,899	35,988,513	43,225,539	33,144,979
Investment in subsidiary	2	2	2	2	-	-
Property, equipment and intangibles	2,513,193	2,565,659	800,809	1,330,799	1,712,384	1,234,860
Deferred income tax	1,523,970	1,071,026	578,338	393,953	945,632	677,073
Current income tax	72,548		38,213		34,335	
Other assets	2,581,855	2,424,782	460,791	1,268,509	2,121,064	1,156,273
Total assets	171,347,152	170,726,460	122,429,567	133,710,176	48,917,585	37,016,284
Liabilities						
Customer deposits	96,830,280	95,708,406	52,000,928	62,976,643	44,829,352	32,731,763
Amounts due to other banks	33,570,267	35,558,146	33,570,267	35,558,146	-	-
Current income tax	-	188,627	-	166,497	-	22,130
Trading liabilities	-	259,676	-	259,676	-	-
Derivative liabilities	2,232,264	2,777,183	2,232,264	2,777,183	-	-
Borrowings	6,513,417	5,847,752	4,215,066	3,945,116	2,298,351	1,902,636
Other liabilities	5,556,716	8,033,211	2,247,910	5,575,243	3,308,806	2,457,968
Total liabilities	144,702,944	148,373,001	94,266,435	111,258,504	50,436,509	37,114,497
Shareholders' equity	26,644,208	22,353,459	17,879,513	15,495,442	8,764,695	6,858,017
Funding	-	-	10,283,619	6,956,230	(10,283,619)	(6,956,230)
Total equity and liabilities	171,347,152	170,726,460	122,429,567	133,710,176	48,917,585	37,016,284
Additions to property and equipment	461,325	299,526	92,843	132,527	368,483	166,999
Additions to intangible assets	5,902	48,206	1,641	16,932	4,262	31,274

### 6 Segment information (continued)

The Bank is domiciled in Kenya and the revenue and non-current assets by country of domicile are included in the sections below:

### Statement of profit or loss

	Tot	:al	Kenya		South Sudan	
	2014	2013	2014	2013	2014	2013
	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
Interest income	11,638,770	10,334,105	11,628,693	10,306,214	10,077	27,891
Interest expense	(3,256,814)	(2,824,708)	(3,256,814)	(2,824,708)	-	-
Net interest income	8,381,956	7,509,397	8,371,879	7,481,506	10,077	27,891
Impairment losses on loans and advances	(702,822)	(766,601)	(702,822)	(766,601)	-	-
Net interest income after loan impairment charges	7,679,134	6,742,796	7,669,057	6,714,905	10,077	27,891
Fees and commission income	3,094,893	2,832,189	2,595,854	2,210,455	499,039	621,734
Fees and commission expense	(279,176)	(308,398)	(267,378)	(282,170)	(11,798)	(26,228)
Net fees and commission	2 01 5 7 1 7	2 522 701	2 220 476	1 020 205	407.241	505 506
income	2,815,717	2,523,791	2,328,476	1,928,285	487,241	595,506
Trading income	4,734,752	5,547,684	3,857,355	4,316,204	877,397	1,231,480
Net other operating income	306,175	107,756	306,159	107,756	16	-
Net trading and other income	5,040,927	5,655,440	4,163,514	4,423,960	877,413	1,231,480
-						
Total income	15,535,778	14,922,027	14,161,047	13,067,150	1,374,731	1,854,877
Employee benefits expense	(4,295,671)	(3,868,737)	(4,009,407)	(3,590,343)	(286,264)	(278,394)
Depreciation and amortisation expense	(509,057)	(522,081)	(475,964)	(490,418)	(33,093)	(31,663)
Administrative expenses	(3,339,854)	(3,526,193)	(2,843,950)	(2,905,516)	(495,904)	(620,677)
Profit before income tax	7,391,196	7,005,016	6,831,726	6,080,873	559,470	924,143
Tronc service income tax	7,331,130	7,005,010	0,031,720	0,000,073	333,410	327,143
Income tax expense	(1,912,500)	(2,046,030)	(1,823,929)	(1,869,194)	(88,571)	(176,836)
Profit for the year	5,478,696	4,958,986	5,007,797	4,211,679	470,899	747,307

### 6 Segment information (continued)

### Statement of financial position

	То	tal	Kenya		South	Sudan
	2014	2013	2014	2013	2014	2013
	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
Assets						
Cash and balances with Central Bank of Kenya	17,521,912	9,418,159	9,173,551	8,726,922	8,348,361	691,237
Financial investments	51,971,368	48,395,619	51,728,625	48,147,131	242,743	248,488
Derivative assets	1,960,415	3,003,522	1,960,415	3,003,522	-	-
Loans and advances to banks	8,195,296	34,714,199	5,281,887	20,106,357	2,913,409	14,607,842
Loans and advances to customers	88,347,438	69,133,492	88,303,147	69,083,807	44,291	49,685
Investment in subsidiary	2	2	2	2	-	-
Property, equipment and intangibles	2,513,193	2,565,659	2,267,661	2,406,071	245,532	159,588
Deferred income tax asset	1,523,970	1,071,026	1,523,135	1,052,832	636	18,194
Current income tax	72,548	-	34,594	-	37,954	-
Other assets	4,822,417	2,424,782	4,650,761	2,027,889	171,855	396,893
Total assets	176,928,559	170,726,460	164,923,778	154,554,533	12,004,781	16,171,927
Liabilities						
Customer deposits	96,830,280	95,708,406	89,235,838	84,693,324	7,594,442	11,015,082
Amounts due to other banks	36,911,112	35,558,146	36,459,420	35,558,146	451,692	-
Current income tax	-	188,627	-	76,838	-	111,789
Trading liabilities	-	259,676	-	259,676	-	-
Derivative liabilities	2,232,264	2,777,183	2,232,264	2,777,183	-	-
Borrowings	6,513,417	5,847,752	6,513,417	5,847,752	-	-
Other liabilities	7,797,278	8,033,211	5,142,247	3,880,417	2,655,031	4,152,794
Total liabilities	150,284,351	148,373,001	139,583,186	133,093,336	10,701,165	15,279,665
Shareholders' equity	26,644,208	22,353,459	25,340,591	21,461,197	1,303,617	892,262
Total equity and liabilities	176,928,559	170,726,460	164,923,777	154,554,533	12,004,782	16,171,927
Additions to property and equipment	461,325	299,526	334,828	251,366	126,497	48,160
Additions to intangible assets	5,902	48,206	5,902	48,206	-	_

### 6 Segment information (continued)

### Reconciliation of reportable assets and liabilities

	2014	2013
Assets	KShs'000	KShs'000
Total assets for reportable segments	176,928,559	173,153,273
Elimination of inter-branch balances	(5,581,408)	(2,426,813)
Entity's total assets	171,347,151	170,726,460
Liabilities		
Total liabilities for reportable segments	(176,928,559)	(173,153,273)
Elimination of inter-branch balances	5,581,408	2,426,813
Entity's total liabilities	(171,347,151)	(170,726,460)

### 7 Interest income

	2014	2013
	KShs'000	KShs'000
Loans and advances to customers	8,507,782	7,533,054
Net income - financial assets - available-for-sale	2,845,086	2,262,189
Loans and advances to banks	285,902	538,862
	11,638,770	10,334,105

All interest income reported above relates to financial assets not carried at fair value through profit or loss.

8	Interest expense	2014	2013
		KShs'000	KShs'000
	Current accounts	113,686	84,364
	Savings and term deposit accounts	2,147,692	2,106,181
	Deposits and loans from banks	463,682	87,357
	Interest on borrowed funds	531,754	546,806
		3,256,814	2,824,708

All interest expense reported above relates to financial liabilities not carried at fair value through profit or loss.

### 9 Fees and commission income

	2014	2013
	KShs'000	KShs'000
Points of representation transaction fees	1,132,321	945,191
Documentation and administration fees	363,612	405,961
Electronic banking fees	186,263	539,162
Knowledge based fees and commission	829,109	474,263
Card based commission	76,107	79,211
Foreign service fees	335,806	293,236
Other bank related fees and commission	171,675	95,165
	3,094,893	2,832,189
10 Fees and commission expense		
Points of representation transaction fees	81,368	62,147
Card based commission	81,352	67,429
Other bank related fees and commission	116,456	178,822
	279,176	308,398

Other bank related fees and commission includes direct sales agent commissions and card courier fees.

The net fees and commission earned by the bank on trust and fiduciary activities where the bank holds or invests assets on behalf of its customers is KShs 286,171,000; (2013: KShs 178,105,000)

All net fee and commission revenue reported above relates to financial assets or liabilities not carried at fair value through profit or loss.

		KShs'000	KShs'000
11	Trading income		
	Net foreign exchange income	2,838,560	3,685,615
	Other income — financial assets — held for trading	149,988	568,811
	Fixed income – financial assets – held for trading	1,746,204	1,293,258
		4,734,752	5,547,684
12	Other operating income		
	Gain on disposal of property and equipment	2,278	2,783
	Other income	303,897	104,973
		306.175	107.756

2013

2014

		2014	2013
13	Employee benefits expense	KShs'000	KShs'000
	Salaries and wages	4,018,630	3,628,428
	Retirement benefit costs	277,041	240,309
		4,295,671	3,868,737
	Included in retirement benefit costs are;		
	Defined contribution scheme	271,863	238,172
	National Social Security Fund	5,178	2,137
		277,041	240,309
14	Administrative expenses		
	Audit fees	13,259	11,893
	Directors' fees	15,996	17,306
	Information technology	758,819	586,028
	Communication expenses	164,664	162,366
	Premises costs	593,280	479,104
	Professional fees	593,872	551,208
	Travel and entertainment costs	178,807	276,686
	Stationery and printing costs	59,096	74,509
	Marketing and advertising costs	102,717	242,201
	Insurance costs	100,818	77,108
	Administration and membership fees	33,489	23,958
	Training expenses	103,307	115,574
	Security expenses	119,846	124,905
	Bank charges	152,471	131,339
	Deposit Protection Scheme contribution	153,366	150,305
	Leased equipment rental	3,148	33,435
	Other operating costs	192,899	468,268
		3,339,854	3,526,193
15	Income tax expense		
13	mediae cax expense	2014	2013
		KShs'000	KShs'000
		K5113 000	K3113 000
	Current income tax	2,362,496	2,428,456
	Deferred income tax	(449,996)	(382,426)
		(1.13,330)	(332,720)
	Current year credit	(298,940)	(222,130)
	Previous year's credit	(151,056)	(160,296)
	<b>*</b> *** * * * * * * * * * * * * * * * * *	(12.7,000)	()[233]
	Income tax expense for the year	1,912,500	2,046,030
		-,-:-,-30	=,3.0,000

### 15 Income tax expense

### Reconciliation of tax expense to expected tax base based on accounting profit:

The tax on the profit before tax differs from the theoretical amount using the statutory income tax rate as follows:

	2014	2013
	KShs'000	KShs'000
Profit before income tax	7,391,196	7,005,016
Tax at statutory tax rate of 30% (2013 – 30%)	2,217,359	2,101,505
Tax effect of:		
Income not subjected to tax	(297,963)	(290,553)
Expenses not deductible for tax purposes	178,318	395,374
Previous year deferred income tax (over)/ under provision	(185,214)	(160,296)
Income tax expense	1,912,500	2,046,030

### 16 Earnings per share – basic and diluted

Basic earnings per share are calculated by dividing the profit attributable to equity holders of the company by the weighted average number of ordinary shares in issue during the year.

	2014	2013
	KShs'000	KShs'000
Earnings (Profit after tax)		
Earnings for the purposes of basic earnings per share (KShs' 000)	5,478,696	4,958,986
Number of shares		
Weighted average number of ordinary shares for the purpose		
of basic earnings per share (in thousands)	170,577	170,577
Earnings per share (KShs) basic and diluted	32.12	29.07

There were no potentially dilutive shares as at 31 December 2014 or 31 December 2013. Therefore, diluted earnings per share are the same as basic earnings per share.

17

# Notes (continued)

Dividend per share		
	2014	2013
	KShs'000	KShs'000
The calculation of dividends per share is based on:		
Dividends for the year attributable to ordinary		
shareholders:		
Interim dividend paid (KShs '000)	275,556	250,000
Final dividend proposed (KShs '000)	1,915,600	568,209
	2,191,156	818,209
Number of ordinary shares at issue date (thousands)	170,577	170,577
Dividends per share – KShs	12.85	4.80

Proposed dividends are accounted for as a separate component of equity until they have been ratified at an Annual General Meeting.

At the Annual General Meeting to be held on 25 February 2015, a final dividend per share in respect of the year ended 31 December 2014 of KShs 11.23 (2013 – 3.33) per share amounting to a total of KShs 1,915,600 (2013 - KShs 568,209,000) is to be proposed. These financial statements do not reflect this dividend payable, the proposed dividend has however been transferred to a separate category of equity.

During the year an interim dividend per share of KShs 1.62 (2013 – KShs 1.47) per share, amounting to a total of KShs 275,556,000 (2013 - KShs 250,000,000) was paid. The total dividend for the year is therefore KShs 12.85 (2013 - KShs 4.8) amounting to a total of KShs 2,191,156,000 (2013 - KShs 818,209,000).

Payment of dividends is subject to withholding tax at a rate of either 10% or 15% depending on the residence of the respective shareholders.

### 18 Classification of assets and liabilities

### Accounting classifications and fair values of assets and liabilities

The table below categorises the bank's assets and liabilities as at 31 December 2014 between that which is financial and non-financial.

All financial assets and liabilities have been classified according to their measurement category with disclosure of the fair value being provided for those items.

	Held for	Loans and	Available-	Other amor-	Other non-financial assets/liabil-	Total carrying	
	Trading	receivables	for-sale	tised cost	ities	amount	Fair value
2014	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
Assets							
Cash and balances with Central Bank of Kenya	-	9,513,691	-	-	-	9,513,691	9,513,691
Financial assets – held for trading	23,836,927	-	-	-	-	23,836,927	23,836,927
Financial assets – avail- able-for-sale	-	-	25,250,148	-	-	25,250,148	25,250,148
Pledged assets– available- for-sale	-	-	2,884,293	-	-	2,884,293	2,884,293
Derivative assets	1,960,415	-	-	-	-	1,960,415	1,960,415
Loans and advances to banks	+	12,862,672	-	-	-	12,862,672	12,752,174
Loans and advances to customers	-	88,347,438	-	-	-	88,347,438	112,067,296
Other financial assets	-	2,581,855	-	-	-	2,581,855	-
Other non - financial assets					4,109,713	4,109,713	
	25,797,342	113,305,656	28,134,441	-	4,109,713	171,347,1522	
Liabilities							
Customer deposits	-	-	-	(96,830,280)	-	(96,830,280)	(28,392,440)
Amounts due to other banks	-	-	_	(33,570,266)	-	(33,570,266)	(94,892,717)
Derivative liabilities	(2,232,264)	-	-	-	-	(2,232,264)	(2,232,264)
Borrowings	-	-	-	(6,513,417)	-	(6,513,417)	(10,622,299)
Other financial liabilities	-	-	_	(5,556,716)	_	(5,556,716)	_
Other non - financial liabilities	-	-	-	-	-	-	-
	(2,232,264)	-	-	(142,470,679)	-	(144,702,943)	

Accounting classifications and fair values of assets and liabilities (continued)

	Held for Trading	Loans and receivables	Available- for-sale	Other amortised cost	Other non-finan- cial assets/ liabilities	Total carrying amount	Fair value
2013	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
Assets							
Cash and balances with Central Bank of Kenya	-	9,418,159	-	-	-	9,418,159	-
Financial assets – held for trading	23,077,039	-	-	-	-	23,077,039	23,077,039
Financial assets – available- for-sale	-	-	21,926,608	-	-	21,926,608	21,926,608
Pledged assets– available- for-sale	-	-	3,391,972	-	-	3,391,972	3,391,972
Derivative assets	3,003,522	-	-	-	-	3,003,522	3,003,522
Loans and advances to banks	-	34,714,199	-	-	-	34,714,199	32,615,563
Loans and advances to customers	-	69,133,492	-	-	-	69,133,492	93,526,859
Other financial assets	-	2,424,782	-	-	-	2,424,782	-
Other non - financial assets					3,636,687	3,636,687	
	26,080,561	115,690,632	25,318,580		3,636,687	170,726,460	
Liabilities							
Customer deposits	-	-	-	(95,708,406)	-	(95,708,406)	(9,418,176)
Amounts due to other banks	-	-	-	(35,558,146)	-	(35,558,146)	(33,511,362)
Derivative liabilities	(2,777,183)	-	-	-	-	(2,777,183)	(2,777,183)
Financial liabilities – held for trading	(259,676)	-	-	-	-	(259,676)	(259,676)
Borrowings	-	-	-	(5,847,752)	-	(5,847,752)	(4,943,918)
Other financial liabilities	-	-	-	(8,033,211)	-	(8,033,211)	-
Other non - financial liabilities					(188,627)	(188,627)	
	(3,036,859)	-	-	(145,147,515)	(188,627)	(148,373,001)	

### 19 Cash and balances with Central Bank of Kenya

	2014	2013
	KShs'000	KShs'000
Cash in hand	1,945,769	2,213,041
Balances with Central Bank of Kenya	7,567,922	7,205,118
	9,513,691	9,418,159

Banks are required to maintain a prescribed minimum cash reserve including cash in hand and balances with Central Bank of Kenya. The minimum cash reserve is non-interest earning and is based on the value of deposits as adjusted for by Central Bank of Kenya requirements. At 31 December 2014, the cash reserve requirement was 5.25% of the eligible deposits (2013 – 5.25%). The cash reserve requirement balance for the year ended 31 December 2014 is KShs 4,716,000,000 (2013 – KShs 4,449,000,000).

### 20 Financial assets and liabilities held for trading

### Financial assets - held for trading

	2014	2013
	KShs'000	KShs'000
Government treasury bills and bonds	23,561,380	23,048,389
Corporate bonds	275,547	28,650
	23,836,927	23,077,039
Maturity analysis		
Maturing within 1 month	-	-
Maturing after 1 month but within 6 months	3,528,162	9,426,825
Maturing after 6 months but within 12 months	2,443,994	3,653,957
Maturing after 12 months	17,864,771	9,996,257
	23,836,927	23,077,039

The maturities represent periods to contractual redemption of trading assets recorded. Dated trading assets had a redemption value at 31 December 2014 of KShs 23,605,000,000 (2013 - KShs 15,434,650,000). The weighted average effective interest yield on debt securities held for trading at 31 December 2014 was 11.37% (2013 - 11.76%).

	2014	2013
Financial liabilities - held for trading	KShs'000	KShs'000
Corporate debt	-	259,676
Maturity analysis		
Maturing within 1 month	-	259,676

21

# Notes (continued)

Financial assets – available-for-sale	2014	2013
	KShs'000	KShs'000
Debt securities – at fair value:		
Listed	25,250,148	21,678,120
Unlisted	-	248,488
	25,250,148	21,926,608
Comprising:		
Government bonds	5,517,112	5,027,364
Corporate bonds	-	495,483
Government treasury bills	19,733,036	16,403,761
	25,250,148	21,926,608

The weighted average effective interest yield on available-for-sale investment securities at 31 December 2014 was 11.37% (2013 – 14.26%). A fair value gain of KShs 95,793,000 (2013: KShs 334,416,000) has been recognised in the statement of other comprehensive income on page 57. A realised gain of KShs 401,109,000 (2013: KShs 191,431,000) has been transferred to the income statement.

	2014	2013
Maturity analysis	KShs'000	KShs'000
Maturing after 1 month but within 6 months	4,426,163	10,735,831
Maturing after 6 months but within 12 months	16,743,233	6,348,669
Maturing after 12 months but within 5 years	2,748,387	4,255,561
Maturing after 5 years	1,332,365	586,547
	25,250,148	21,926,608

Dated financial investment securities had a redemption value at 31 December 2014 of KShs 26,380,414,000 (2013: KShs 22,190,249,000).

### 22 Pledged assets - available-for-sale

	2014	2013
	KShs'000	KShs'000
Available-for-sale debt securities	2,884,293	3,391,972
Maturity analysis		
Maturing after 1 month but within 6 months	-	-
Maturing after 6 months but within 12 months	2,609,932	1,053,388
Maturing after 12 months but within 5 years	-	268,059
Maturing after 5 years	274,361	2,070,525
	2,884,293	3,391,972

Dated pledged assets had a redemption value at 31 December 2014 of KShs 2,770,000,000 (2013 - KShs 3,282,500,000).

The assets pledged by the Bank are strictly for the purpose of providing collateral for the counter-party. To the extent that the counter-party is permitted to sell and/or re-pledge the assets, they are classified on the statement of financial position as pledged assets.

These transactions are conducted under terms that are usual and customary to security lending, and security borrowings and lending activities.

### 23 Derivative assets and derivative liabilities

All derivatives are classified as either derivatives held-for-trading or derivatives held-for-hedging.

### 23.1 Use and measurement of derivative instruments

In the normal course of business, the bank enters into a variety of derivative transactions for both trading and hedging purposes. Derivative financial instruments are entered into for trading purposes and for hedging foreign exchange, interest rate, inflation and for credit exposures. Derivative instruments used by the bank in both trading and hedging activities include swaps, options, forwards, futures and other similar types of instruments based on foreign exchange rates, credit risk, inflation risk, interest rates and the prices of commodities and equities.

The risks associated with derivative instruments are monitored in the same manner as for the underlying instruments. Risks are also measured across the product range in order to take into account possible correlations.

The fair value of all derivatives is recognised in the statement of financial position and is only netted to the extent that there is both a legal right of set-off and an intention to settle on a net basis, or the intention to realise the derivative asset and settle the derivative liability simultaneously.

**Swaps** are transactions in which two parties exchange cash flows on a specified notional amount for a predetermined period.

The major types of swap transactions undertaken by the bank are as follows:

**Interest rate swap** contracts which generally entail the contractual exchange of fixed and floating interest payments in a single currency, based on a notional amount and an interest reference rate

**Options** are contractual agreements under which the seller grants the purchaser the right, but not the obligation, either to buy (call option) or to sell (put option) by or at a set date, a specified amount of a financial instrument or commodity at a predetermined price. The seller receives a premium from the purchaser for this right. Options may be traded OTC or on a regulated exchange.

**Forwards and futures** are contractual obligations to buy or sell financial instruments or commodities on a future date at a specified price. Forward contracts are tailor-made agreements that are transacted between counterparties in the OTC market, whereas futures are standardised contracts transacted on regulated exchanges.

### 23.2 Derivatives held-for-trading

The bank transacts derivative contracts to address client demand both as a market maker in the wholesale markets and in structuring tailored derivatives for clients. The bank also takes proprietary positions for its own account. Trading derivative products include the following derivative instruments:

### 23.2.1 Foreign exchange derivatives

Foreign exchange derivatives are primarily used to economically hedge foreign currency risks on behalf of clients and for the bank's own positions. Foreign exchange derivatives primarily consist of foreign exchange forwards and swaps, foreign exchange futures and foreign exchange options.

### 23.2.2 Interest rate derivatives

Interest rate derivatives are primarily used to modify the volatility and interest rate characteristics of interest-earning assets and interest-bearing liabilities on behalf of clients and for the bank's own positions. Interest rate derivatives primarily consist of bond options, caps and floors, forwards, options, swaps and swap options.

### **Derivative assets and derivative liabilities (continued)**

### Day one profit or loss

Day one profit or loss Where the fair value of an instrument differs from the transaction price, and the fair value of the instrument is evidenced by comparison with other observable current market transactions in the same instrument, or based on a valuation model whose variables include only data from observable markets, the difference, commonly referred to as day one profit or loss, is recognised in profit or loss immediately. If the fair value of the financial instrument is not able to be evidenced by comparison with other observable current market transactions in the same instrument or non-observable market data is used as part of the input to the valuation models, any resulting difference between the transaction price and the valuation model is deferred and subsequently recognised in accordance with the bank's accounting policies (refer to accounting policy 2.5 – Financial instruments).

### 23.4 Fair values

The fair value of a derivative financial instrument represents, for quoted instruments in an active market, the quoted market price and, for an unquoted instrument, the present value of the positive and/or negative cash flows which would have occurred if the rights and obligations arising from that instrument were closed out in an orderly marketplace transaction at the reporting date.

### 23.5 Notional amount

The contract/notional amount is the sum of the absolute value of all bought and sold contracts. The notional amounts have been translated at the closing exchange rate at the reporting date where cash flows are receivable in foreign currency. The amount cannot be used to assess the market risk associated with the positions held and should be used only as a means of assessing the bank's participation in derivative contracts.

		2014			2013	
	Notional contract	Fair va	lues	Notional contract	Fair va	lues
	amount	Assets	Liabilities	amount	Assets	Liabilities
	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
Foreign exchange derivatives						
Currency forwards	19,528,134	157,321	495,278	51,806,644	463,063	288,600
Currency swaps	17,184,268	92,088	25,980	28,665,595	937,776	885,102
Currency options	6,468,325	301,544	301,544	3,648,349	57,501	57,501
Total over-the-counter derivatives	43,180,727	550,953	822,802	84,120,588	1,458,340	1,231,203
Interest rate derivatives						
Interest rate swaps	36,138,477	946,866	946,866	-	-	-
Cross currency interest rate						
swaps	-	462,596	462,596	-	1,545,182	1,545,980
Total derivative assets held for trading	79,319,203	1,960,415	2,232,264	84,120,588	3,003,522	2,777,183
neia for cruaing	75,515,205	1,500,415	2,232,204	04,120,300	3,003,322	
Current	38,319,236	300,217	579,637	38,319,298	1,073,457	849,004
Non-current	40,999,967	1,660,199	1,652,627	45,801,290	1,930,1 65	1,928,179
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Total	79,319,203	1,960,415	2,232,264	84,120,588	3,003,522	2,777,183

### 24 Loans and advances to banks

Ralances with banks		2014	2013
Balances due from group companies (Note 42.11)         2,678,327         14,646,478           Balances with Bank of South Sudan         8,008,221         14,607,842           Maturity analysis:           Redeemable on demand         11,479,498         21,219,664           Maturing after 6 months but within 12 months         1,267,493         13,384,535           Maturing after 6 months but within 12 months         115,681         110,000           Net loans and advances         12,862,672         34,714,199           25 Loans and advances to customers         11,247,487         9,747,435           Overdraft and other demand lending         24,572,345         18,780,499           Term lending         41,783,137         31,042,336           Card lending         291,292         324,607           Gross loans and advances to customers         90,339,416         71,033,531           Allowances for impairments         10,901,978         (1,900,039)           Impairment for performing loans         (1,103,066)         (955,995)           Impairment for performing loans         (888,912)         (944,044)           Credit impairment allowances         (1,991,978)         (1,900,039)           Net loans and advances         86,347,438         69,133,492           Maturin		KShs'000	KShs'000
Balances due from group companies (Note 42.11)         2,678,327         14,646,478           Balances with Bank of South Sudan         8,008,221         14,607,842           Maturity analysis:           Redeemable on demand         11,479,498         21,219,664           Maturing after 6 months but within 12 months         1,267,493         13,384,535           Maturing after 6 months but within 12 months         115,681         110,000           Net loans and advances         12,862,672         34,714,199           25 Loans and advances to customers         11,247,487         9,747,435           Overdraft and other demand lending         24,572,345         18,780,499           Term lending         41,783,137         31,042,336           Card lending         291,292         324,607           Gross loans and advances to customers         90,339,416         71,033,531           Allowances for impairments         10,901,978         (1,900,039)           Impairment for performing loans         (1,103,066)         (955,995)           Impairment for performing loans         (888,912)         (944,044)           Credit impairment allowances         (1,991,978)         (1,900,039)           Net loans and advances         86,347,438         69,133,492           Maturin			
(Note 42.1)         2,678,327         14,646,478           Balances with Bank of South Sudan         8,008,221         14,607,842           Maturity analysis:           Redeemable on demand         11,479,498         21,219,664           Maturing within 1 month         1,267,493         13,384,535           Maturing after 6 months but within         115,681         110,000           Net loans and advances         12,862,672         34,714,199           25 Loans and advances         12,862,672         34,714,199           25 Loans and advances to customers         11,247,487         9,747,435           Overdraft and other demand lending         24,572,345         18,780,499           Term lending         24,572,345         18,780,499           Term lending         291,292         324,607           Gross loans and advances to customers         90,339,416         71,033,531           Allowances for impairments         (1,103,066)         (955,995)           Impairment for performing loans         (1,103,066)         (955,995)           Impairment allowances         (1,991,978)         (1,900,039)           Net loans and advances         88,347,438         69,133,492           Maturity analysis:         28,2480,591         15,135,738 <td>Balances with banks</td> <td>2,176,124</td> <td>5,459,879</td>	Balances with banks	2,176,124	5,459,879
Balances with Bank of South Sudan         8,008,221         14,607,842           Maturity analysis:           Redeemable on demand         11,479,498         21,219,664           Maturing within 1 month         1,267,493         13,384,535           Maturing after 6 months but within         115,681         110,000           Net loans and advances         12,862,672         34,714,199           25 Loans and advances         12,2862,672         34,714,199           25 Loans and advances to customers         11,247,487         9,747,435           Mortgage lending         12,245,155         11,138,654           Instalment sale (Note 25.7)         11,247,487         9,747,435           Overdraft and other demand lending         24,572,345         18,780,499           Term lending         41,783,137         31,042,336           Card lending         291,292         324,607           Gross loans and advances to customers         90,339,416         71,033,531           Allowances for impairments         (1,103,066)         (955,995)           Impairment for non-performing loans         (1,103,066)         (955,995)           Net loans and advances         (888,912)         (1,900,039)           Net loans and advances         (1,991,978)			
Maturity analysis:         Redeemable on demand         11,479,498         21,219,664           Maturing within 1 month         1,267,493         13,384,535           Maturing after 6 months but within 12 months         115,681         110,000           Net loans and advances         12,862,672         34,714,199           25 Loans and advances to customers         12,445,155         11,138,654           Instalment sale (Note 25.7)         11,247,487         9,747,435           Overdraft and other demand lending         24,572,345         18,780,499           Term lending         41,783,137         31,042,336           Card lending         90,339,416         71,033,531           Allowances for impairments         90,339,416         71,033,531           Allowances for impairments         (1,103,066)         (955,995)           Impairment for non-performing loans         (1,103,066)         (955,995)           Impairment for performing loans         (1,991,978)         (1,900,039)           Net loans and advances         (88,912)         (944,044)           Credit impairment allowances         (1,991,978)         (1,900,039)           Net loans and advances         (89,374,38         69,133,492           Maturity analysis:         Redeemable on demand         23,480,591 <td></td> <td></td> <td></td>			
Maturity analysis:           Redeemable on demand         11,479,498         21,219,664           Maturing within 1 month         1,267,493         13,384,535           Maturing after 6 months but within         115,681         110,000           Net loans and advances         12,862,672         34,714,199           25 Loans and advances to customers         41,245,155         11,138,654           Instalment sale (Note 25.7)         11,247,487         9,747,435           Overdraft and other demand lending         24,572,345         18,780,499           Term lending         41,783,137         31,042,336           Card lending         291,292         324,607           Gross loans and advances to customers         90,339,416         71,033,531           Allowances for impairments         (1,103,066)         (955,995)           Impairment for non-performing loans         (1,103,066)         (955,995)           Met loans and advances         88,347,438         69,133,492           Maturity analysis:         Redeemable on demand         23,480,591         15,135,738           Maturing after 1 month but within 6 months         9,691,238         6,359,108           Maturing after 1 months but within 12 months         1,857,566         1,711,293           Maturi	Balances with Bank of South Sudan	8,008,221	14,607,842
Maturity analysis:           Redeemable on demand         11,479,498         21,219,664           Maturing within 1 month         1,267,493         13,384,535           Maturing after 6 months but within         115,681         110,000           Net loans and advances         12,862,672         34,714,199           25 Loans and advances to customers         41,245,155         11,138,654           Instalment sale (Note 25.7)         11,247,487         9,747,435           Overdraft and other demand lending         24,572,345         18,780,499           Term lending         41,783,137         31,042,336           Card lending         291,292         324,607           Gross loans and advances to customers         90,339,416         71,033,531           Allowances for impairments         (1,103,066)         (955,995)           Impairment for non-performing loans         (1,103,066)         (955,995)           Met loans and advances         88,347,438         69,133,492           Maturity analysis:         Redeemable on demand         23,480,591         15,135,738           Maturing after 1 month but within 6 months         9,691,238         6,359,108           Maturing after 1 months but within 12 months         1,857,566         1,711,293           Maturi		12.002.072	24 714 100
Redeemable on demand         11,479,498         21,219,664           Maturing within 1 month         1,267,493         13,384,535           Maturing after 6 months but within         115,681         110,000           Net loans and advances         12,862,672         34,714,199           25 Loans and advances to customers           25 Loans and advances to customers           Mortgage lending         12,445,155         11,138,654           Instalment sale (Note 25.7)         11,247,487         9,747,435           Overdraft and other demand lending         24,572,345         18,780,499           Term lending         41,783,137         31,042,336           Card lending         291,292         324,607           Gross loans and advances to customers         90,339,416         71,033,531           Allowances for impairments         (1,103,066)         (955,995)           Impairment for non-performing loans         (1,103,066)         (955,995)           Impairment for performing loans         (1,991,978)         (1,900,039)           Net loans and advances         88,347,438         69,133,492           Maturity analysis:         23,480,591         15,135,738           Redeemable on demand         23,480,591         15,135,738		12,002,072	34,714,199
Redeemable on demand         11,479,498         21,219,664           Maturing within 1 month         1,267,493         13,384,535           Maturing after 6 months but within         115,681         110,000           Net loans and advances         12,862,672         34,714,199           25 Loans and advances to customers           25 Loans and advances to customers           Mortgage lending         12,445,155         11,138,654           Instalment sale (Note 25.7)         11,247,487         9,747,435           Overdraft and other demand lending         24,572,345         18,780,499           Term lending         41,783,137         31,042,336           Card lending         291,292         324,607           Gross loans and advances to customers         90,339,416         71,033,531           Allowances for impairments         (1,103,066)         (955,995)           Impairment for non-performing loans         (1,103,066)         (955,995)           Impairment for performing loans         (1,991,978)         (1,900,039)           Net loans and advances         88,347,438         69,133,492           Maturity analysis:         23,480,591         15,135,738           Redeemable on demand         23,480,591         15,135,738	Maturity analysis		
Maturing within 1 month       1,267,493       13,384,535         Maturing after 6 months but within       115,681       110,000         Net loans and advances       12,862,672       34,714,199         25 Loans and advances to customers         Mortgage lending       12,445,155       11,138,654         Instalment sale (Note 25.7)       11,247,487       9,747,435         Overdraft and other demand lending       24,572,345       18,780,499         Term lending       41,783,137       31,042,336         Card lending       291,292       324,607         Gross loans and advances to customers       90,339,416       71,033,531         Allowances for impairments       (1,103,066)       (955,995)         Impairment for non-performing loans       (1,103,066)       (955,995)         Impairment for performing loans       (1,991,978)       (1,900,039)         Net loans and advances       88,347,438       69,133,492         Maturity analysis:       88,347,438       69,133,492         Maturing within 1 month       893,743       578,829         Maturing within 1 month       893,743       578,829         Maturing after 1 month but within 6 months       9,691,238       6,359,108         Maturing after 6 months but with		11 /79 /98	21 219 664
Maturing after 6 months but within 12 months         115,681         110,000           Net loans and advances         12,862,672         34,714,199           25 Loans and advances to customers           Mortgage lending         12,445,155         11,138,654           Instalment sale (Note 25.7)         11,247,487         9,747,435           Overdraft and other demand lending         24,572,345         18,780,499           Term lending         41,783,137         31,042,336           Card lending         291,292         324,607           Gross loans and advances to customers         90,339,416         71,033,531           Allowances for impairments         (1,103,066)         (955,995)           Impairment for non-performing loans         (1,103,066)         (955,995)           Impairment allowances         (1,991,978)         (1,900,039)           Net loans and advances         88,347,438         69,133,492           Maturity analysis:         24,805,91         15,135,738           Redeemable on demand         23,480,591         15,135,738           Maturing within 1 month         893,743         578,829           Maturing after 1 month but within 6 months         9,691,238         6,359,108           Maturing after 6 months but within 12 months			
Net loans and advances         115,681         110,000           Net loans and advances         12,862,672         34,714,199           25 Loans and advances to customers           Mortgage lending         12,445,155         11,138,654           Instalment sale (Note 25.7)         11,247,487         9,747,435           Overdraft and other demand lending         24,572,345         18,780,499           Term lending         41,783,137         31,042,336           Card lending         291,292         324,607           Gross loans and advances to customers         90,339,416         71,033,531           Allowances for impairments         (1,103,066)         (955,995)           Impairment for non-performing loans         (1,91,066)         (955,995)           Impairment allowances         (1,991,978)         (1,900,039)           Net loans and advances         88,347,438         69,133,492           Maturity analysis:         88,347,438         69,133,492           Redeemable on demand         23,480,591         15,135,738           Maturing within 1 month         883,743         578,829           Maturing after 1 months but within 6 months         9,691,238         6,359,108           Maturing after 6 months but within 12 months         1,857,566	-	1,207,433	13,304,333
25 Loans and advances to customers         Mortgage lending       12,445,155       11,138,654         Instalment sale (Note 25.7)       11,247,487       9,747,435         Overdraft and other demand lending       24,572,345       18,780,499         Term lending       41,783,137       31,042,336         Card lending       291,292       324,607         Gross loans and advances to customers       90,339,416       71,033,531         Allowances for impairments       (1,103,066)       (955,995)         Impairment for non-performing loans       (1,103,066)       (955,995)         Impairment allowances       (1,991,978)       (1,900,039)         Net loans and advances       88,347,438       69,133,492         Maturity analysis:       88,347,438       69,133,492         Maturity analysis:       23,480,591       15,135,738         Maturing within 1 month       893,743       578,829         Maturing after 1 month but within 6 months       9,691,238       6,359,108         Maturing after 6 months but within 12 months       1,857,566       1,711,293         Maturing after 12 months but within 5 years       21,309,288       18,127,177         Maturing after 5 years       31,115,012       27,221,347		115,681	110,000
25 Loans and advances to customers         Mortgage lending       12,445,155       11,138,654         Instalment sale (Note 25.7)       11,247,487       9,747,435         Overdraft and other demand lending       24,572,345       18,780,499         Term lending       41,783,137       31,042,336         Card lending       291,292       324,607         Gross loans and advances to customers       90,339,416       71,033,531         Allowances for impairments       (1,103,066)       (955,995)         Impairment for non-performing loans       (1,103,066)       (955,995)         Impairment allowances       (1,991,978)       (1,900,039)         Net loans and advances       88,347,438       69,133,492         Maturity analysis:       88,347,438       69,133,492         Maturity analysis:       23,480,591       15,135,738         Maturing within 1 month       893,743       578,829         Maturing after 1 month but within 6 months       9,691,238       6,359,108         Maturing after 6 months but within 12 months       1,857,566       1,711,293         Maturing after 12 months but within 5 years       21,309,288       18,127,177         Maturing after 5 years       31,115,012       27,221,347			
Mortgage lending       12,445,155       11,138,654         Instalment sale (Note 25.7)       11,247,487       9,747,435         Overdraft and other demand lending       24,572,345       18,780,499         Term lending       41,783,137       31,042,336         Card lending       291,292       324,607         Gross loans and advances to customers       90,339,416       71,033,531         Allowances for impairments       (1,103,066)       (955,995)         Impairment for non-performing loans       (1,103,066)       (955,995)         Impairment allowances       (888,912)       (944,044)         Credit impairment allowances       (1,991,978)       (1,900,039)         Net loans and advances       88,347,438       69,133,492         Maturity analysis:       88,347,438       69,133,492         Maturing within 1 month       893,743       578,829         Maturing after 1 month but within 6 months       9,691,238       6,359,108         Maturing after 6 months but within 12 months       1,857,566       1,711,293         Maturing after 12 months but within 5 years       21,309,288       18,127,177         Maturing after 5 years       31,115,012       27,221,347	Net loans and advances	12,862,672	34,714,199
Mortgage lending       12,445,155       11,138,654         Instalment sale (Note 25.7)       11,247,487       9,747,435         Overdraft and other demand lending       24,572,345       18,780,499         Term lending       41,783,137       31,042,336         Card lending       291,292       324,607         Gross loans and advances to customers       90,339,416       71,033,531         Allowances for impairments       (1,103,066)       (955,995)         Impairment for non-performing loans       (1,103,066)       (955,995)         Impairment allowances       (888,912)       (944,044)         Credit impairment allowances       (1,991,978)       (1,900,039)         Net loans and advances       88,347,438       69,133,492         Maturity analysis:       88,347,438       69,133,492         Maturing within 1 month       893,743       578,829         Maturing after 1 month but within 6 months       9,691,238       6,359,108         Maturing after 6 months but within 12 months       1,857,566       1,711,293         Maturing after 12 months but within 5 years       21,309,288       18,127,177         Maturing after 5 years       31,115,012       27,221,347			
Instalment sale (Note 25.7)       11,247,487       9,747,435         Overdraft and other demand lending       24,572,345       18,780,499         Term lending       41,783,137       31,042,336         Card lending       291,292       324,607         Gross loans and advances to customers       90,339,416       71,033,531         Allowances for impairments       (1,103,066)       (955,995)         Impairment for non-performing loans       (1,991,978)       (1,900,039)         Net loans and advances       88,347,438       69,133,492         Maturity analysis:       88,347,438       69,133,492         Maturing within 1 month       893,743       578,829         Maturing after 1 month but within 6 months       9,691,238       6,359,108         Maturing after 6 months but within 12 months       1,857,566       1,711,293         Maturing after 12 months but within 5 years       21,309,288       18,127,177         Maturing after 5 years       31,115,012       27,221,347	25 Loans and advances to customers		
Instalment sale (Note 25.7)       11,247,487       9,747,435         Overdraft and other demand lending       24,572,345       18,780,499         Term lending       41,783,137       31,042,336         Card lending       291,292       324,607         Gross loans and advances to customers       90,339,416       71,033,531         Allowances for impairments       (1,103,066)       (955,995)         Impairment for non-performing loans       (1,991,978)       (1,900,039)         Net loans and advances       88,347,438       69,133,492         Maturity analysis:       88,347,438       69,133,492         Maturing within 1 month       893,743       578,829         Maturing after 1 month but within 6 months       9,691,238       6,359,108         Maturing after 6 months but within 12 months       1,857,566       1,711,293         Maturing after 12 months but within 5 years       21,309,288       18,127,177         Maturing after 5 years       31,115,012       27,221,347			
Overdraft and other demand lending       24,572,345       18,780,499         Term lending       41,783,137       31,042,336         Card lending       291,292       324,607         Gross loans and advances to customers       90,339,416       71,033,531         Allowances for impairments       (1,103,066)       (955,995)         Impairment for non-performing loans       (1,91,978)       (1,900,039)         Net loans and advances       88,347,438       69,133,492         Maturity analysis:       88,347,438       69,133,492         Maturing within 1 month       893,743       578,829         Maturing after 1 month but within 6 months       9,691,238       6,359,108         Maturing after 6 months but within 12 months       1,857,566       1,711,293         Maturing after 12 months but within 5 years       21,309,288       18,127,177         Maturing after 5 years       31,115,012       27,221,347	Mortgage lending	12,445,155	11,138,654
Term lending       41,783,137       31,042,336         Card lending       291,292       324,607         Gross loans and advances to customers       90,339,416       71,033,531         Allowances for impairments       (1,103,066)       (955,995)         Impairment for performing loans       (1,910,066)       (955,995)         Impairment allowances       (1,991,978)       (1,900,039)         Net loans and advances       88,347,438       69,133,492         Maturity analysis:       23,480,591       15,135,738         Maturing within 1 month       893,743       578,829         Maturing after 1 month but within 6 months       9,691,238       6,359,108         Maturing after 6 months but within 12 months       1,857,566       1,711,293         Maturing after 12 months but within 5 years       21,309,288       18,127,177         Maturing after 5 years       31,115,012       27,221,347	Instalment sale (Note 25.7)	11,247,487	9,747,435
Card lending       291,292       324,607         Gross loans and advances to customers       90,339,416       71,033,531         Allowances for impairments       (1,103,066)       (955,995)         Impairment for performing loans       (888,912)       (944,044)         Credit impairment allowances       (1,991,978)       (1,900,039)         Net loans and advances       88,347,438       69,133,492         Maturity analysis:       23,480,591       15,135,738         Maturing within 1 month       893,743       578,829         Maturing after 1 month but within 6 months       9,691,238       6,359,108         Maturing after 6 months but within 12 months       1,857,566       1,711,293         Maturing after 12 months but within 5 years       21,309,288       18,127,177         Maturing after 5 years       31,115,012       27,221,347	Overdraft and other demand lending	24,572,345	18,780,499
Gross loans and advances to customers       90,339,416       71,033,531         Allowances for impairments       (1,103,066)       (955,995)         Impairment for non-performing loans       (1,103,066)       (955,995)         Impairment for performing loans       (1,991,978)       (1,900,039)         Net loans and advances       88,347,438       69,133,492         Maturity analysis:       88,347,438       69,133,492         Redeemable on demand       23,480,591       15,135,738         Maturing within 1 month       893,743       578,829         Maturing after 1 month but within 6 months       9,691,238       6,359,108         Maturing after 6 months but within 12 months       1,857,566       1,711,293         Maturing after 12 months but within 5 years       21,309,288       18,127,177         Maturing after 5 years       31,115,012       27,221,347	Term lending	41,783,137	31,042,336
Allowances for impairments         Impairment for non-performing loans       (1,103,066)       (955,995)         Impairment for performing loans       (888,912)       (944,044)         Credit impairment allowances       (1,991,978)       (1,900,039)         Net loans and advances       88,347,438       69,133,492         Maturity analysis:         Redeemable on demand       23,480,591       15,135,738         Maturing within 1 month       893,743       578,829         Maturing after 1 month but within 6 months       9,691,238       6,359,108         Maturing after 6 months but within 12 months       1,857,566       1,711,293         Maturing after 12 months but within 5 years       21,309,288       18,127,177         Maturing after 5 years       31,115,012       27,221,347	Card lending	291,292	324,607
Impairment for non-performing loans       (1,103,066)       (955,995)         Impairment for performing loans       (888,912)       (944,044)         Credit impairment allowances       (1,991,978)       (1,900,039)         Net loans and advances       88,347,438       69,133,492         Maturity analysis:       88,347,438       69,133,492         Redeemable on demand       23,480,591       15,135,738         Maturing within 1 month       893,743       578,829         Maturing after 1 month but within 6 months       9,691,238       6,359,108         Maturing after 6 months but within 12 months       1,857,566       1,711,293         Maturing after 12 months but within 5 years       21,309,288       18,127,177         Maturing after 5 years       31,115,012       27,221,347	Gross loans and advances to customers	90,339,416	71,033,531
Impairment for performing loans       (888,912)       (944,044)         Credit impairment allowances       (1,991,978)       (1,900,039)         Net loans and advances       88,347,438       69,133,492         Maturity analysis:       23,480,591       15,135,738         Maturing within 1 month       893,743       578,829         Maturing after 1 month but within 6 months       9,691,238       6,359,108         Maturing after 6 months but within 12 months       1,857,566       1,711,293         Maturing after 12 months but within 5 years       21,309,288       18,127,177         Maturing after 5 years       31,115,012       27,221,347	Allowances for impairments		
Credit impairment allowances       (1,991,978)       (1,900,039)         Net loans and advances       88,347,438       69,133,492         Maturity analysis:       Redeemable on demand       23,480,591       15,135,738         Maturing within 1 month       893,743       578,829         Maturing after 1 month but within 6 months       9,691,238       6,359,108         Maturing after 6 months but within 12 months       1,857,566       1,711,293         Maturing after 12 months but within 5 years       21,309,288       18,127,177         Maturing after 5 years       31,115,012       27,221,347	Impairment for non-performing loans	(1,103,066)	(955,995)
Net loans and advances       88,347,438       69,133,492         Maturity analysis:       Redeemable on demand       23,480,591       15,135,738         Maturing within 1 month       893,743       578,829         Maturing after 1 month but within 6 months       9,691,238       6,359,108         Maturing after 6 months but within 12 months       1,857,566       1,711,293         Maturing after 12 months but within 5 years       21,309,288       18,127,177         Maturing after 5 years       31,115,012       27,221,347	Impairment for performing loans	(888,912)	(944,044)
Net loans and advances       88,347,438       69,133,492         Maturity analysis:       Redeemable on demand       23,480,591       15,135,738         Maturing within 1 month       893,743       578,829         Maturing after 1 month but within 6 months       9,691,238       6,359,108         Maturing after 6 months but within 12 months       1,857,566       1,711,293         Maturing after 12 months but within 5 years       21,309,288       18,127,177         Maturing after 5 years       31,115,012       27,221,347			
Maturity analysis:         Redeemable on demand       23,480,591       15,135,738         Maturing within 1 month       893,743       578,829         Maturing after 1 month but within 6 months       9,691,238       6,359,108         Maturing after 6 months but within 12 months       1,857,566       1,711,293         Maturing after 12 months but within 5 years       21,309,288       18,127,177         Maturing after 5 years       31,115,012       27,221,347	Credit impairment allowances	(1,991,978)	(1,900,039)
Redeemable on demand       23,480,591       15,135,738         Maturing within 1 month       893,743       578,829         Maturing after 1 month but within 6 months       9,691,238       6,359,108         Maturing after 6 months but within 12 months       1,857,566       1,711,293         Maturing after 12 months but within 5 years       21,309,288       18,127,177         Maturing after 5 years       31,115,012       27,221,347	Net loans and advances	88,347,438	69,133,492
Maturing within 1 month       893,743       578,829         Maturing after 1 month but within 6 months       9,691,238       6,359,108         Maturing after 6 months but within 12 months       1,857,566       1,711,293         Maturing after 12 months but within 5 years       21,309,288       18,127,177         Maturing after 5 years       31,115,012       27,221,347	Maturity analysis:		
Maturing after 1 month but within 6 months       9,691,238       6,359,108         Maturing after 6 months but within 12 months       1,857,566       1,711,293         Maturing after 12 months but within 5 years       21,309,288       18,127,177         Maturing after 5 years       31,115,012       27,221,347	Redeemable on demand	23,480,591	15,135,738
Maturing after 6 months but within 12 months1,857,5661,711,293Maturing after 12 months but within 5 years21,309,28818,127,177Maturing after 5 years31,115,01227,221,347	Maturing within 1 month	893,743	578,829
Maturing after 12 months but within 5 years       21,309,288       18,127,177         Maturing after 5 years       31,115,012       27,221,347	Maturing after 1 month but within 6 months	9,691,238	6,359,108
Maturing after 5 years 31,115,012 27,221,347	Maturing after 6 months but within 12 months	1,857,566	1,711,293
	Maturing after 12 months but within 5 years	21,309,288	18,127,177
Net loans and advances 88,347,438 69,133,492	Maturing after 5 years	31,115,012	27,221,347
	Net loans and advances	88,347,438	69,133,492

The weighted average effective interest rate on loans and advances to customers as at 31 December 2014 was 10.76% (2013 – 11.31%). The Bank extends advances to personal, commercial and corporate sectors as well as to the public sector. Advances made to individuals are mostly in the form of mortgages, instalment sales and overdrafts.

### 25.2 Impairment reserve

Year ended 31 December 2014	Specific impairment	Portfolio impairment	Total
	KShs'000	KShs'000	KShs'000
At start of year	955,995	944,044	1,900,039
Amounts written off during the year as uncollectible	(709,224)	-	(709,224)
Amounts recovered during the year (Note 25.3)	(441,734)	-	(441,734)
Provision for loans impairment (Note 25.3)	1,298,029	(55,132)	1,242,897
At end of year	1,103,066	888,912	1,991,978
Year ended 31 December 2013			
At start of year	751,473	798,441	1,549,914
Amounts written off during the year as uncollectible	(504,248)	-	(504,248)
Amounts recovered during the year (Note 25.3)	(469,455)	-	(469,455)
Provision for loans impairment (Note 25.3)	1,178,225	145,603	1,323,828
At end of year	955,995	944,044	1,900,039

### 25.3 Loans impairment charge

Loans impairment for non-performing loans (Note 25.2)
Loans impairment for performing loans (Note 25.2)
Amounts recovered during the year (Note 25.2)
Recoveries of amounts previously written off

Net impairment charge on loans and advances

2014 KShs'000	2013 KShs'000
1,298,029	1,178,225
(55,132) (441,734)	145,603 (469,455)
(98,341)	(87,772)
702,822	766,601

### 25.4 Impaired loans and advances

Impaired loans and advances
Provision for impairment losses (Note 25.2)
Recoverable amount of impaired loans and advances
Interest in suspense

2014	2013
KShs'000	KShs'000
3,023,730	1,784,847
(1,103,066)	(955,995)
1,920,664	828,852
346,342	268,700

The directors are of the opinion that net recoverable amounts are reasonable and are expected to be realised based on past experience.

### 25 Loans and advances to customers (continued)

### 25.5 Industry analysis

Total on-balance sheet economic sector credit risk concentrations for loans and advances are presented in the table below:

	2014		2013		
	KShs'000	KShs'000 %		%	
Agriculture	12,665,224	14%	8,994,916	13%	
Electricity and water	1,339,010	2%	171,045	0%	
Manufacturing	13,186,069	15%	10,761,364	16%	
Building and construction	1,450,950	2%	783,051	1%	
Wholesale, retail trade and restaurants	23,065,200	25%	13,398,182	19%	
Transport and communication	5,031,094	6%	3,924,220	6%	
Finance and insurance	2,087,208	2%	1,790,680	3%	
Real estate and business services	5,219,801	6%	2,000,881	3%	
Other activities and social services	24,302,882	28%	27,309,153	39%	
	88,347,438	100%	69,133,492	100%	

### 25.6 Segmental analysis of non-performing loans and advances — industry

	2014	2014		2013	
	KShs'000	KShs'000 %		%	
Agriculture	1,090,831	36%	470,904	26%	
Manufacturing	7,203	-	25,897	1%	
Building and construction	112,078	4%	107,790	6%	
Wholesale, retail trade and restaurants	336,801	11%	402,992	23%	
Transport and communication	71,976	2%	57,276	3%	
Finance and insurance	30	-	4	-	
Real estate and business service	341,636	11%	-	-	
Other activities and social service	1,063,175	36%	719,984	41%	
	3,023,730	100%	1,784,847	100%	

### 25.7 Instalment sale and finance leases

The Bank holds instalment sales contracts with customers where the Bank finances the purchase of assets under a series of contracts which transfer title to the Bank as security for the loan. The Bank receives the lease payments and sets off the payments against the principal loan and interest repayments. While in principal the Bank only finances the purchase of the assets, the agreements that are necessary to execute the arrangement confer a lessor status on the bank.

	2014	2013
	KShs'000	KShs'000
Gross investment in Instalment sale and finance leases:		
Not later than 1 year	1,192,394	438,184
Later than 1 year and not later than 5 years	9,839,752	7,567,630
Later than 5 years	225,284	1,780,186
	11,257,430	9,786,000
Unearned finance charge	(9,943)	(38,565)
Net investment in Instalment sale and finance leases	11,247,487	9,747,435

The amount of finance lease receivable included above is KShs 157,046,000; (2013: KShs 429,433,000).

Impairment provisions of KShs 228,056,000 (2013; KShs 228,948,000) for instalment sale and finance lease receivables are included in the impairment for non-performing loans.

### 25.8 Loans and advances to employees

The aggregate amount of loans and advances to employees on the statement of financial position is:

	2014	2013
	KShs'000	KShs'000
At start of year	3,218,623	2,600,994
New loans issued	1,149,866	1,365,213
Interest	220,419	195,586
Loan repayments	(914,116)	(943,170)
At end of year	3,674,792	3,218,623

### 26 Other assets

	KShs'000	KShs'000
Uncleared effects	866,875	1,068,256
Prepayments	428,491	421,442
Off market loan adjustment	645,186	417,788
Due from group companies (Note 42.6)	488,044	301,908
Other receivables	153,259	215,388
	2,581,855	2,424,782

2014

2013

### 27 Investment in subsidiary

CfC Stanbic Nominees Limited - 100% ownership

2013	2014
KShs'000	KShs'000
2	2

The subsidiary was dormant during the two financial years. The Bank has not prepared consolidated financial statements as it is a wholly owned subsidiary of CfC Stanbic Holdings Limited, a company incorporated in Kenya, which prepares consolidated financial statements available to the public.

There were no significant restrictions on the Bank's ability to access the assets and settle liabilities of the subsidiary.

The total amount disclosed as investment in subsidiary is a non-current asset.

### 28 Other investments

Unquoted:
Equity investment at cost
Impairment of equity investment

2014	2013
KShs'000	KShs'000
17,500	17,500
(17,500)	(17,500)
-	-

The investment is in Anglo African Property Holding Limited where the Bank holds a beneficial interest of 1%.

### 29 Property and equipment

	Land & Premises	Equipment Furniture & Fittings	Motor Vehicles	Work in Progress (WIP)	Total
	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
31 December 2014					
Opening net book amount	393,190	1,608,326	53,707	178,428	2,233,651
Additions	-	164,818	-	296,507	461,325
Transfer from WIP	-	124,568	-	(124,568)	-
Disposals	-	(7,252)	(5,284)	-	(12,536)
Depreciation charge on disposal	-	2,189	5,284	-	7,473
Translation differences	-	(2,459)	(412)	(2,154)	(5,025)
Depreciation charge	(6,752)	(248,006)	(23,844)	-	(278,602)
Impairment	-	-	-	(548)	(548)
Closing net book value	386,438	1,642,184	29,451	347,665	2,405,738
At 31 December 2014					
Cost	473,907	2,955,459	151,858	346,870	3,928,094
Accumulated depreciation	(96,384)	(1,302,889)	(123,083)	-	(1,522,356)
Net book amount	377,523	1,652,570	28,775	346,870	2,405,738

### 29 Property and equipment (continued)

	Land & Premises	Equipment Furniture & Fittings	Motor Vehicles	Work in Progress (WIP)	Total
	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
31 December 2013					
Opening net book amount	421,577	1,849,924	75,954	16,491	2,363,946
Additions	-	122,945	-	176,581	299,526
Transfer from WIP	-	13,702	-	(13,702)	-
Disposals	-	(637)	(11,537)	-	(12,174)
Depreciation charge on disposal	-	637	11,537	-	12,174
Translation differences	-	25,072	3,112	-	28,184
Depreciation charge	(16,114)	(255,130)	(25,359)	-	(296,603)
	405,463	1,756,513	53,707	179,370	2,395,053
Provision for Impairment in 2013	(12,273)	(148,187)	-	(942)	(161,402)
Closing net book value	393,190	1,608,326	53,707	178,428	2,233,651
At 31 December 2013					
Cost	489,382	3,094,288	152,658	179,370	3,915,698
Accumulated depreciation	(83,919)	(1,337,775)	(98,951)	-	(1,520,645)
Provision for Impairment in 2013	(12,273)	(148,187)		(942)	(161,402)
Net book amount	393,190	1,608,326	53,707	178,428	2,233,651

Work in progress is composed of refurbishments and equipment for branches and projects that had not been completed as at year end. The total amount disclosed as property and equipment is non-current.

As at 31 December 2014 and 31 December 2013, there were no items of property and equipment pledged by the bank to secure liabilities. The gross carrying value of fully depreciated property and equipment that is still in use is KShs 316,237,000 (2013 – KShs 823,431,000). Such assets would have attracted a notional depreciation of KShs 45,526,000 (2013 – KShs 125,558,000).

### 30 Intangible assets

	2014	2013
	KShs'000	KShs'000
Cost		
At 1 January	1,528,371	1,480,165
Transfer from WIP	-	-
Additions	5,902	48,206
At 31 December	1,534,273	1,528,371
Amortisation		
At 1 January	(1,196,363)	(970,885)
Amortisation for the year	(230,455)	(225,478)
At 31 December	(1,426,818)	(1,196,363)
Net Book value At 31 December	107,455	332,008

The total amount disclosed as intangible assets is non-current.

As at 31 December 2014, the intangible assets had remaining useful lives ranging from 90 days to 5 years.

### 31 Deferred income tax

	2014	2013
	KShs'000	KShs'000
At start of year	(1,071,026)	(611,466)
Credit to income statement (Note 15)	(449,996)	(382,426)
Credit to other comprehensive income	(2,948)	(77,134)
At end of year	(1,523,970)	(1,071,026)

The total amount disclosed as deferred income tax asset is a non-current asset.

Included in the total amount is a deferred income tax asset for Kenya of KShs 1,523,334,000(2013: KShs (2013 - KShs 1,052,832,000) and the branch in South Sudan of KShs 636,000(2013 - KShs 18,194,000).

Deferred income tax (assets)/liabilities and deferred income tax (credit)/charge in the income statement and other comprehensive income are attributable to the following items:-

		Credited to income	Credited	
	1.1.2014	statement	to OCI	31.12.2014
Year ended 31 December 2014	KShs'000	KShs'000	KShs'000	KShs'000
Arising from:				
Property and equipment	83,549	(42,642)	-	40,907
Impairment charges on loans and advances	(420,784)	(44,900)	-	(465,684)
Leasing	(145,461)	(174,302)	-	(319,763)
Revaluation reserve on buildings	-	-	-	-
Infrastructure bonds	-	-	-	-
Unrealised gain on bonds – AFS	12,375	-	(2,948)	9,427
Unrealised gain on bonds – HFT	85,189	(151,989)	-	(66,800)
Other provisions	(679,909)	(35,772)	-	(715,681)
Exchange difference on translation	(5,985)	(391)	-	(6,376)
Net deferred income tax asset	(1,071,026)	(449,996)	(2,948)	(1,523,970)
	1.1.2013	Credited to income statement	Credited to OCI	31.12.2013
Year ended 31 December 2013	1.1.2013 KShs'000	income		31.12.2013 KShs'000
Year ended 31 December 2013 Arising from:		income statement	to OCI	
		income statement	to OCI	
Arising from:	KShs'000	income statement KShs'000	to OCI	KShs'000
Arising from: Property and equipment	KShs'000	income statement KShs'000	to OCI	<b>KShs'000</b> 83,549
Arising from: Property and equipment Impairment charges on loans and advances	KShs'000	income statement KShs'000 (85,417) 67,067	to OCI	83,549 (420,784)
Arising from: Property and equipment Impairment charges on loans and advances Leasing	168,966 (487,851)	income statement KShs'000 (85,417) 67,067	to OCI KShs'000 - -	83,549 (420,784)
Arising from: Property and equipment Impairment charges on loans and advances Leasing Revaluation reserve on buildings	KShs'000  168,966 (487,851) - 36,779	income statement KShs'000 (85,417) 67,067	to OCI KShs'000 - - - (36,779)	83,549 (420,784)
Arising from: Property and equipment Impairment charges on loans and advances Leasing Revaluation reserve on buildings Infrastructure bonds	168,966 (487,851) - 36,779 76,731	income statement KShs'000 (85,417) 67,067	to OCI KShs'000 - - (36,779) (76,731)	83,549 (420,784) (145,461)
Arising from: Property and equipment Impairment charges on loans and advances Leasing Revaluation reserve on buildings Infrastructure bonds Unrealised gain on bonds – AFS	168,966 (487,851) - 36,779 76,731 (24,001)	income statement KShs'000 (85,417) 67,067 (145,461)	to OCI KShs'000 - - (36,779) (76,731)	83,549 (420,784) (145,461) - 12,375
Arising from: Property and equipment Impairment charges on loans and advances Leasing Revaluation reserve on buildings Infrastructure bonds Unrealised gain on bonds – AFS Unrealised gain on bonds – HFT	168,966 (487,851) - 36,779 76,731 (24,001) (123,332)	income statement KShs'000 (85,417) 67,067 (145,461) - - 208,521	to OCI KShs'000 - - (36,779) (76,731) 36,376	83,549 (420,784) (145,461) - - 12,375 85,189

### 32 Current income tax (recoverable) /payable

	2014	2013
	KShs'000	KShs'000
As at 1 January	188,627	377,033
Exchange difference on translation	(8,347)	2,272
Current tax charge (Note 15)s	2,362,496	2,428,456
Income tax paid	(2,615,324)	(2,619,134)
As at 31 December	(72,548)	188,627

2014

The total amount disclosed as current income tax payable is current.

### 33 Customer deposits

Current accounts	60,914,523	66,274,923
Call deposits	6,906,082	6,843,902
Savings accounts	7,271,383	7,630,559
Term deposits	21,738,292	14,959,022
	96,830,280	95,708,406
Maturity analysis:		
Redeemable on demand	75,091,989	80,749,519
Maturing within 1 month	-	-
Maturing after 1 month but within 6 months	15,430,440	-
Maturing after 6 months but within 12 months	3,069,261	12,555,871
Maturing after 12 months	3,238,590	2,403,016
	96,830,280	95,708,406

### Organisation analysis:

Deposit products include cheque accounts, savings accounts, call deposits, and fixed deposits. The weighted average effective interest rate on customer deposits as at 31 December 2014 was 2.74% (2013 – 3.41%)

	2014		2013	
	KShs'000	%	KShs'000	%
Central government	8,380,513	9%	1,450,695	2%
Non-financial public enterprises	3,140,036	3%	1,790,366	2%
Non-bank financial institutions	230,554	-	471,149	-
Insurance companies	582,091	1%	1,228,887	1%
Hire purchase companies	43	-	77	-
Private enterprises	83,096,168	86%	59,856,893	63%
Non-profit institutions and individuals	1,400,875	1%	30,910,339	32%
	96,830,280	100%	95,708,406	100%

### 34 Amounts due to other banks

	2014	2013
	KShs'000	KShs'000
Deposits from banks	18,585,085	19,482,381
Balances due to group companies (42.2.)	14,985,182	16,075,765
	33,570,267	35,558,146
Maturity analysis		
Redeemable on demand	5,161,831	15,304,720
Maturing within 1 month	271,587	7,202,420
Maturing after 1 month but within 6 months	-	86,369
Maturing after 6 months but within 12 months	9,059,760	8,642,396
Maturing after 12 months	19,077,089	4,322,241
	33,570,267	35,558,146

### 35 (a) Other liabilities

	2014	2013
	KShs'000	KShs'000
Accruals	2,453,503	2,395,150
Deferred bonus scheme (Note 35(b))	196,304	127,470
Unpresented bank drafts	156,410	332,827
Margin on guarantees and letters of credit	469,742	2,541,198
Items in transit	269,645	822,579
Due to group companies (Note 42.7)	888,297	625,246
Sundry creditors	1,122,815	1,188,741
	5,556,716	8,033,211

### 35 (b) Deferred bonus scheme (DBS)

It is essential for the Bank to retain key skills over the longer term. This is done particularly through share-based incentive plans. The purpose of these plans is to align the interests of the Bank, its subsidiaries and employees, as well as to attract and retain skilled, competent people.

The Bank has implemented a scheme to defer a portion of incentive bonuses over a minimum threshold for key management and executives. This improves the alignment of shareholder and management interests by creating a closer linkage between risk and reward, and also facilitates retention of key employees.

All employees granted an annual performance award over a threshold have part of their award deferred. The award is indexed to Standard Bank Group's (SBG) share price and accrues notional dividends during the vesting period, which are payable on vesting. The awards vest in three equal amounts at 18 months, 30 months and 42 months from the date of award. The final pay-out is determined with reference to SBG's share price on vesting date.

The provision in respect of liabilities under the scheme amounts to KShs 196,303,000 at 31 December 2014 (2013: KShs 127,470,000) and the amount charged for the year was KShs 127,707,000 (2013 - KShs 101,696,000).

### 35 (b) Deferred bonus scheme (DBS) (Continued

	Un	its
Reconciliation	2014	
Units outstanding at beginning of the year	201,528	
Granted	156,629	
Exercised	(80,323)	
Lapsed	(17,445)	
Transfers	(4,402)	
Units outstanding at end of the year	255,987	
Weighted average fair value at grant date (ZAR)	126,87	
Expected life (years)	2.51	
Risk-free interest rate (%)	5.54	

### 36 Borrowings

At 31 December 2014	Notional value KShs'000	Carrying value KShs'000	Interest Rate	Date of Issue	Maturity date
CfC Stanbic Bond	2,402,093	2,402,916	12.50%	7-Jul-09	7-Jul-16
CfC Stanbic Bond	97,907	97,938	182 day T-bill +175 bps	7-Jul-09	7-Jul-16
CfC Stanbic Bond	4,000,000	4,012,563	12.95%	15-Dec-14	15-Dec-21
Total	6,500,000	6,513,417			

At 31 December 2013	Notional value KShs'000	Carrying value KShs'000	Interest Rate	Date of Issue	Maturity date
CfC Stanbic Bond	2,402,093	2,395,390	12.50%	7-Jul-09	7-Jul-16
CfC Stanbic Bond	97,907	97,939	182 day T-bill +175 bps	7-Jul-09	7-Jul-16
CfC Stanbic Bond	2,500,000	2,500,497	7.25%	27-Dec-10	22-Dec-14
IFC Loan*	850,000	853,926	6 Month Ll- BOR+400bps	15-Jun-09	30-Jun-19
Total	5,850,000	5,847,752			

<sup>\*</sup> IFC - International Finance Corporation

The IFC loan was obtained on 15 June 2009 with a 10-year term and callable at the option of the issuer one day after the fifth anniversary of the issue date or on any interest payment date thereafter. The loan was repaid in June 2014.

The CfC Stanbic bond quoted in the Nairobi Securities Exchange as issued on 27 December 2010 matured in the year and was repaid.

There were no charges placed on any of the Bank's assets in relation to these borrowings.

2013 134,436 126,091 (34,012)(24,987)

201,528

115.51 2.51 5.54

The difference between the carrying and notional value represents, accrued interest and the unamortised issue costs.

Interest expense incurred in the above borrowings was KShs 531,753,000 (2013 - KShs 546,805,000). The weighted average effective interest rate on borrowings as at 31 December 2014 was 9.33% (2013 - 9.12%).

### 37 Share Capital

### Authorised share capital

Authorised share capital				
	2014	l	201	13
	Number of Shares	Share Capital	Number of Shares	Share Capital
	(thousands)	KShs '000	(thousands)	KShs '000
Balance as at 1 January	187,250	3,745,000	187,250	3,745,000
Issued during the year	-	-	-	-
At 31 December	187,250	3,745,000	187,250	3,745,000

### Issued share capital

	2014	ļ	20	13
	Number of Shares	Share Capital	Number of Shares	Share Capital
	(thousands)	KShs '000	(thousands)	KShs '000
Balance as at 1 January	170,577	3,411,549	170,577	3,411,549
Issued during the year	-	-	-	-
At 31 December	170,577	3,411,549	170,577	3,411,549
Unissued shares	16,673	333,451	16,673	333,451

The nominal value of each share is KShs 20.

The holders of ordinary shares are entitled to receive dividends declared from time to time and are entitled to one vote per share at annual and general meetings of the Bank.

### 38 Share premium

2014 2013	2014
s'000 KShs'000	KShs'000
<b>4,639 3,444,639</b>	3,444,639

At 1 January and 31 December

### 39 Nature and purpose of reserves

### 39.1 Revaluation reserve on available-for-sale financial assets

The fair value reserve comprises the cumulative net change in the fair value of available-for-sale financial assets until the investment is derecognised or impaired.

### 39.2 Revaluation reserve on buildings

The revaluation reserve represents solely the surplus on the revaluation of buildings and freehold land net of deferred income tax and is non-distributable.

### 39.3 Foreign currency translation reserve

Currency translation reserve comprises all the foreign exchange

differences arising from the translation of the financial statements of foreign operations.

### 39.4 Regulatory reserve

The regulatory reserve represents an appropriation from retained earnings to comply with the Prudential guidelines of the Central Bank of Kenya on loan loss provisions. The balance represents the excess of impairment provisions determined in accordance with the Prudential guidelines over the impairment provisions recognised in accordance with the International Financial Reporting Standards. The reserve is non-distributable.

### 40 Share-based payment reserve

As at 31 December

2013	2014
KShs'000	KShs'000
110,316	130,993

The Bank's share incentive scheme enables key management personnel and senior employees of the Bank to benefit from the performance of SBG (SBG) shares.

The Bank has two equity-settled schemes, namely the Group Share Incentive Scheme and the Equity Growth Scheme. The Group Share Incentive Scheme confers rights to employees to acquire ordinary shares at the value of the SBG share price at the date the option is granted. The Equity Growth Scheme represents appreciation rights allocated to employees. The eventual value of the right is effectively

settled by the issue of shares equivalent in value to the value of the rights.

As at 31 December 2014, the total amount included in staff costs for Group Share Incentive Scheme was KShs.20,228,000 (2013 - KShs 18,847,000) and for Equity Growth Scheme was KShs 447,000 (2013 - KShs 1,288,000).

The two schemes have five different sub-types of vesting categories as illustrated by the table below:

Year	% vesting	Expiry
3, 4, 5	50, 75, 100	10 Years
5, 6, 7	50, 75, 100	10 Years
2, 3, 4	50, 75, 100	10 Years
2, 3, 4	33, 67, 100	10 Years
3, 4, 5	33, 67, 100	10 Years
	3, 4, 5 5, 6, 7 2, 3, 4 2, 3, 4	3, 4, 5 50, 75, 100 5, 6, 7 50, 75, 100 2, 3, 4 50, 75, 100 2, 3, 4 33, 67, 100

A reconciliation of the movement of share options and appreciation rights is detailed below

	Option price range (ZAR)	Number o	of options
Group Share Incentive Scheme	2014	2014	2013
Options outstanding at beginning of the year	-	503,400	558,250
Transfers	62,39 - 111,94	67,050	17,750
Exercised	62,39 - 111,94	(93,912)	(57,100)
Lapsed		-	(15,500)
Options outstanding at end of the year		476,538	503,400

The weighted average SBG share price for the year to 31 December 2014 year end was ZAR 134.83 (2013 - ZAR 115.39).

### 40 Share-based payment reserve (continued)

The following options granted to employees had not been exercised at 31 December 2014:

Number of ordinary shares	Option price range (ZAR)	Weighted average price (ZAR)	Option expiry period
7,000	65,60	65,60	Year to 31 December 2015
1,300	79,50	79,50	Year to 31 December 2016
7,000	98,00	98,00	Year to 31 December 2017
38,550	92,00	92,00	Year to 31 December 2018
52,500	62,39	62,39	Year to 31 December 2019
183,125	104,53 - 111,94	109,41	Year to 31 December 2020
187,063	97,80 - 107,55	99,70	Year to 31 December 2021
476,538			

The following options granted to employees had not been exercised at 31 December 2013:

Number of ordinary shares	Option price range (ZAR)	Weighted average price (ZAR)	Option expiry period
7,000	65.60	65.60	Year to 31 December 2015
1,300	79.50	79.50	Year to 31 December 2016
8,300	98.00	98.00	Year to 31 December 2017
28,600	92.00	92.00	Year to 31 December 2018
49,700	62.39	62.39	Year to 31 December 2019
207,250	104.53-111.94	109.26	Year to 31 December 2020
201,250	97.80-107.55	99.66	Year to 31 December 2021
503,400			

	Appreciation right price range (ZAR)	Number of	f rights
Equity Growth Scheme	2014	2014	2013
Rights outstanding at beginning of the year	-	158,604	305,654
Transfers	62,39 - 111,94	(114,904)	(108,300)
Exercised <sup>1</sup>	65,60	(6,500)	(37,512)
Lapsed		-	(1,238)
Rights outstanding at end of the year <sup>2</sup>		37,200	158,604

 $<sup>^{1}</sup>$  During the year 3 529 (2013: 9,330) SBG shares were issued to settle the appreciated rights value.

<sup>&</sup>lt;sup>2.</sup> At 31 December 2014 the Bank would need to issue 16,392 (2013 - 93,261) SBG shares to settle the outstanding appreciated rights value.

### 40 Share-based payment reserve (continued)

The following rights granted to employees had not been exercised at 31 December 2014:

Number of rights	Option price range (ZAR)	Weighted average price (ZAR)	Option expiry period
3,500	79,50	79,50	Year to 31 December 2016
8,500	98,00	98,00	Year to 31 December 2017
5,500	92,00	92,00	Year to 31 December 2018
19,700	62,39	62,39	Year to 31 December 2019
37,200			

The following rights granted to employees had not been exercised at 31 December 2013:

Number of rights	Option price range (ZAR)	Weighted average price (ZAR)	Option expiry period
6,500	65.60	65.60	Year to 31 December 2015
9,204	79.50 – 82.00	81.05	Year to 31 December 2016
19,650	98.00 – 105.25	99.84	Year to 31 December 2017
67,200	92.00	92.00	Year to 31 December 2018
45,550	62.39	62.39	Year to 31 December 2019
4,250	111.94	111.94	Year to 31 December 2020
6,250	98.80	98.80	Year to 31 December 2021
158,604			

### 41 Retirement benefits

After the merger of CfC Bank Limited and Stanbic Bank Kenya Limited in June 2008, there have been effectively two schemes in operation running parallel to each other; namely Stanbic Bank Kenya Staff Pension and Life Assurance Scheme (SBK Scheme) and the CfC Bank Limited Staff Retirement Benefits Scheme (CfC Scheme).

The CfC Bank Limited Staff Retirement Benefits Scheme was incorporated in 1 January 1975 and it operates on a defined contribution basis.

Until 30 September 2001, the Stanbic Bank Kenya Staff Pension and Life Assurance Scheme operated on a "defined benefits" basis. With effect from 1 October 2001, the Trustees of the SBK Scheme resolved to convert the Scheme to operate on a "defined contribution" basis in respect of the active in-service members. In compliance with the provisions of the Trust Deed and Rules of the SBK Scheme, the Bank (sponsoring employer) gave its approval to the conversion. Under a defined contribution basis, the quantum of benefits received by the member at retirement or earlier exit

depend on the actual contributions paid plus interest declared on the actual contributions to the date of retirement or earlier exit. With effect from 1 October 2001 all the active in-service members were transferred to the defined contribution portion of the SBK Scheme with the actuarial reserves/liabilities calculated on the defined benefits basis as at 30 September 2001 forming the opening balances in the members' defined contribution fund.

Until June 2013, pensions continued to be paid to existing pensioners from the SBK Scheme Fund and the terms for benefit provision to deferred pensioners were retained on a defined benefits basis. In 2013, the Trustees of the Scheme sought to outsource the pensioner pay-outs and purchased annuities in respect of all the 37 pensioners already receiving pensions from the Scheme. However, 9 deferred pensioners remained under the defined benefits scheme.

Accordingly, the pension benefits payable to all the deferred pensioners will continue to be met from the resources of the SBK Scheme Fund. No balances have been recognised on the statement of financial position, the income statement and the statement of other comprehensive income on the basis of insignificance.

### **42 Related party transactions**

The Bank is a wholly owned subsidiary of CfC Stanbic Holdings Limited, which is in turn a subsidiary of Stanbic Africa Holdings Limited (SAHL), incorporated in the United Kingdom. The ultimate parent of the Bank is SBG Limited, which is incorporated in South Africa.

There are other companies which are related to CfC Stanbic Bank Limited through common shareholdings or common directorships.

In the normal course of business, nostro and vostro accounts are operated and placements of both foreign and local currencies are made with the parent company and other group companies at interest rates in line with the market. The relevant balances are as shown below;

### 42.1 Loans and advances to group banks

	2014	2013
	KShs'000	KShs'000
Stanbic Bank Uganda Limited	50,828	11,153
Stanbic Bank Tanzania Limited	28,365	123,063
Standard Bank London Limited	-	601,006
Standard Bank of South Africa Limited	2,146,508	848,508
Standard Bank Isle of Man	452,626	13,062,748
	2,678,327	14,646,478
Interest income earned on the above is:	3,008	2,623

### 42.2 Deposits due to group to banks

Standard Bank of South Africa Limited	67,690	252,630
Standard Bank London Limited	389,338	1,392
Standard Bank Namibia Limited	1,314	1,011
Stanbic Bank Uganda Limited	575,393	2,686,885
Stanbic Bank Zambia Limited	14	9,383
Stanbic Bank Zimbabwe Limited	136	423
Stanbic Bank Botswana Limited	568	998
Standard Bank Mauritius Limited	64,890	37,307
Stanbic Bank Malawi Limited	22	869
Standard Bank Isle of Man	13,591,222	12,964,637
Stanbic Bank Tanzania Limited	239,842	11,401
Standard Bank PLC	54,732	108,802
Standard Bank Swaziland	21	27
	14,985,182	16,075,765
Interest expense incurred on the above is:	306,431	44,032

The weighted average effective interest rate on amounts due from group companies as at 31 December 2014 is 0.17% (2013 – 0.10%) and on amounts due to group companies was 1.70% (2013 - 0.50%).

### 42.3 Deposits from due to group companies non-bank

	2014	2013
	KShs'000	KShs'000
CfC Stanbic Holdings Limited	56,138	125,197
SBG Securities Limited	928,030	196,628
Heritage	134,957	100,521
STANLIB Kenya Limited	63,595	453
CfC Life	53,611	64,355
	1,236,331	487,154
Interest expense incurred on the above is:	2,987	484

### 42.4 Due to subsidiary

2013	2014
KShs'000	KShs'000
2	2

2013

CfC Stanbic Nominees Limited

### 42.5 Key management compensation

Key management personnel include: the members of the CfC Stanbic Bank Limited board of directors and prescribed officers effective for 2014 and 2013. Non-executive directors are included in the definition of key management personnel as required by IAS 24 Related Party Disclosures. The definition of key management includes the close family members of key management personnel and any entity over which key management exercise control or joint control. Close members of family are those family members who may be expected to influence, or be influenced by that person in their dealings with the bank. They include the person's domestic partner and children, the children of the person's domestic partner, and dependants of the person or the person's domestic partner.

### 42.5.1 Loans and advances to directors

The aggregate amount of loans to directors, affiliates and their families on the statement of financial position is:

	2014	2013
	KShs'000	KShs'000
Loans outstanding at the beginning of the year	53,647	395,610
Loans granted during the year	37,711	47,553
Accrued interest	596	13,439
Loans repaid during the year	(52,847)	(402,955)
Loans outstanding at the end of the year	39,107	53,647

### 42 Related party transactions (continued)

### 42.5.1 Loans and advances to directors

The aggregate amount of advances to directors, affiliates and their families off the statement of financial position is:

	2014	2013
	KShs'000	KShs'000
Loans outstanding at the beginning of the year	886,805	1,192,187
Loans granted during the year	465,990	718,233
Loans repaid during the year	(623,854)	(1,023,615)
Loans outstanding at the end of the year	728,941	886,805

Loans include mortgage loans, instalment sale and finance leases and credit cards. No specific credit impairments have been recognised in respect of loans granted to key management (2013 - KShs nil). The mortgage loans and instalment sale and finance leases are secured by the underlying assets. All other loans are unsecured.

### 42.5.2 Directors' remuneration

Fees for services as a director

Salaries and other employment benefits	151,220	81,602
	167,216	98,908
42.6 Other receivable due from related companies		
SBG Securities Limited	5,126	11,272
CfC Life Assurance Limited	962	2,140
The Heritage Insurance Company Limited	798	823
CfC Stanbic Holdings Limited	1,670	158,713
Stanbic Bank Uganda Limited	2,919	150,829
Stanbic Bank Tanzania Limited	300,830	265,556
Standard Bank Mauritius Limited	22	-
Standard Bank of South Africa Limited	364,452	81,587
Stanbic Bank Zambia Limited	109	-
Stanbic Bank Malawi Limited	10	-
Stanbic Bank Zimbabwe Limited	-	516
Stanbic Bank Lesotho	(183)	116
Frontier Markets Fund Managers Limited	-	521
Standard Bank London	754	-
STANLIB Kenya Limited	91,077	-
	768,546	672,073

2014

KShs'000

15,996

2013

KShs'000

17,306

### 42.6 Other receivable due from related companies (continued)

	2014	2013
	KShs'000	KShs'000
n regional costs balances	(280,502)	(370,165)
	488,044	301,908
is	2014	2013
	KShs'000	KShs'000
	921,029	1,109,450
	775,383	684,128
	(927,866)	(1,016,685)
	-	(104,820)
2	768,546	672,073
n regional costs balances	(280,502)	(370,165)
	488,044	301,908

### 42.7 Other payables due to related companies

The bank has an outstanding amount due to related companies of KShs 888,297,000; (2013 - KShs 625,246,000) This balance is included in other liabilities in note 35 (a) above. There is no interest payable accruing for these outstanding liabilities.

### 42.8 Related party expenses

The Bank incurred the following related party expenses payable to the Standard Bank of South Africa

	2014	2013
	KShs'000	KShs'000
Franchise fees	426,384	452,967
Information technology	200,608	139,233
Other operating costs	33,806	32,368
	660,798	624,568

### 43 Notes to the cash flow statement

### 43.1 Cash flows from operating activities

	2014	2013
	KShs'000	KShs'000
Reconciliation of profit before income tax to cash flow from operating activities:		
Net income before income tax	7,391,196	7,005,016
Adjusted for:		
- Amortisation of intangible assets (Note 30)	230,455	225,478
- Depreciation - property and equipment (Note 29)	278,602	296,603
- Impairment - property and equipment (Note 29)	548	161,402
- Change in fair value of derivatives	498,188	(764,156)
- Share based payment expense	20,677	20,081
- Gain on disposal of property and equipment	(2,262)	(2,783)
Cash flow from operating activities	8,417,404	6,941,641

### 43.2 Analysis of cash and cash equivalents

Cash and balances with CBK	4,797,544	4,969,390
Treasury bills	10,602,682	17,104,540
Loans and advances to banks	12,746,987	34,604,199
Amounts due to other banks	(5,578,951)	(15,069,727)
Cash and cash equivalents at year end	22,568,262	41,608,402

For the purpose of presentation of cash flows in the financial statements, the cash and cash equivalents include balances with Central Bank of Kenya net of cash reserve ratio, net of balances from banking institutions and treasury bills with a maturity period of three months or less from the contract date.

### 44 Contingent liabilities

Commitments were with respect to:	2014	2013
	KShs'000	KShs'000
Irrevocable letters of credit and acceptances	9,340,525	13,141,574
Irrevocable unutilised facilities	7,806,485	15,303,044
Guarantees	13,918,776	12,582,369
	31,065,786	41,026,987

### 44.1 Nature of contingent liabilities

Letters of credit commit the Bank to make payments to third parties, on production of documents, which are subsequently reimbursed by the customers.

Guarantees are generally written by a bank to support performance by a customer to third parties. The Bank will only be required to meet these obligations in the event of customers' default.

An acceptance is an undertaking by the Bank to pay a bill of exchange drawn on a customer. The Bank expects most of the acceptances to be presented, and to be reimbursed by the customer almost immediately.

### 44.2 Segmental analysis of off-balance sheet liabilities

Agriculture
Manufacturing
Construction
Energy
Transport and communication
Distribution/wholesale
Financial Services
Non-financial
Tourism
Other activities and social service

2014		2012	
2014		2013	
KShs'000	%	KShs'000	%
2,021,583	7%	3,269,321	8%
10,099,055	33%	2,664,931	6%
323,410	1%	1,655,939	4%
1,032,960	3%	6,730,299	16%
1,178,322	4%	1,547,948	4%
11,665,236	38%	2,962,670	7%
3,499,572	11%	186,063	-
-	-	90,752	-
11,306	-	5,107	-
1,234,342	4%	21,913,957	54%
21 065 796	100%	41 026 097	100%
31,065,786	100%	41,026,987	100%

### 44.3 Legal proceedings

In the conduct of its ordinary course of business, the Bank is exposed to various actual and potential claims, lawsuits and other proceedings relating to alleged errors and omissions, or non-compliance with laws and regulations. The directors are satisfied, based on present information and the assessed probability of claims eventuating, that the bank has adequate insurance programmes and provisions in place to meet such claims.

### 45 Capital commitments

Capital commitments for the acquisition of property and equipment are summarised below:

Authorised and contracted for Authorised but not contracted for

2014	2013
KShs'000	KShs'000
581,935	67,851
181,984	364,507

### **46 Operating leases**

The company pays rent for its branch operations and hire of computers under operating leases.

At 31 December, the future minimum lease payments under non-cancellable operating leases were payable as follows:

Less than one year	
Between one and five years	
More than five years	

2014 KShs'000	2013 KShs'000	
392,576	350,685	
1,184,025	1,164,229	
576,586	483,570	
2,153,187	1,998,484	

### 47 Fiduciary activities

 $The\ assets\ held\ on\ behalf\ of\ individuals,\ trusts,\ retirement\ benefit\ plans\ and\ other\ institutions:$ 

2013	2014
KShs'000	KShs'000
153,173,440	195,839,394

Assets held on behalf of individual's trusts and other institutions

# Notes

Notes	

# Notes

